

## CUSTOMER AGREEMENT CANCELLATION REQUEST

Cancellation requests must be submitted by the Customer through the Selling Dealer, or directly to the Program Administrator. Cancellation requests will be processed within 5-10 business days and sent to the Selling Dealer or Payment Plan Provider for completion. Please allow additional time for the Selling Dealer or Payment Plan Provider to complete the refund process.

### Customer Information:

Name	Phone Number	E-mail
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Street Address	City	State	ZIP
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Check here if Customer's address or telephone number has changed from the Customer information listed on the applicable product agreement ("Agreement").

### Dealer Information:

Name	Dealer Number
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Street Address	City	State	ZIP
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Phone Number	E-mail	<input type="checkbox"/> Check here if not the Selling Dealer
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### Vehicle Information

VIN (Required)	Year	Make	Model	Purchase Mileage/Current Mileage (Required)
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Lienholder	Agreement/Addendum Purchase Date	Date Vehicle Traded/Paid-Off/Repossessed
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### Which Product(s) Are You Requesting To Be Cancelled? (Check All That Apply)<sup>1</sup>

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Vehicle Service Contract                              | <input type="checkbox"/> Pre-Paid Scheduled Maintenance                | <input type="checkbox"/> Platinum Vehicle Protection Package* (with or without Cosmetic) |
| <input type="checkbox"/> Original Lessee/Owner Vehicle Service                 | <input type="checkbox"/> Used Maintenance                              | <input type="checkbox"/> Tire & Wheel Protection (with or without Cosmetic)              |
| <input type="checkbox"/> CPO Wrap Vehicle Service Contract                     | <input type="checkbox"/> Term Protection Plus (with or without Rotors) | <input type="checkbox"/> Dent & Ding Protection  |
| <input type="checkbox"/> Maintenance Wrap Plus                                 | <input type="checkbox"/> Excess Wear & Use                             | <input type="checkbox"/> Windshield Repair Protection                                    |
| <input type="checkbox"/> Maintenance Wrap                                      | <input type="checkbox"/> GAP/GAP Plus                                  | <input type="checkbox"/> Key Replacement Protection                                      |
| <input type="checkbox"/> Pre-Paid Maintenance (with or without Tire Rotations) |  |  |

\* If you purchased a Platinum Vehicle Protection package, a request for the cancellation of one product will result in the cancellation of all products purchased.

### Reason For Cancellation (Check Only One) Additional supporting documentation may be required.

Dealer (All Dealer-requested cancellations, dealer signature must be provided):

- |  |  |
|--|--|
| <input type="checkbox"/> Duplicate VIN <sup>1</sup>                            | <input type="checkbox"/> Duplicate Submission          |
| <input type="checkbox"/> Incorrect VIN <sup>1</sup>                            | <input type="checkbox"/> Dealer Issued in Error/Unwind |
| <input type="checkbox"/> Repossession/Payment Plan default: <sup>3</sup> _____ |  |

Customer (All Customer-requested cancellations, customer signature must be provided):

- |  |   |
|--|---|
| <input type="checkbox"/> Customer Does Not Want the Product  | <input type="checkbox"/> Trade/Sold Date: <sup>2</sup> _____                |
| <input type="checkbox"/> Total Loss Date: <sup>2</sup> _____ | <input type="checkbox"/> Early Pay-Off/Termination Date: <sup>2</sup> _____ |

1 Signed buyer's order for correct vehicle required.

2 Documentation must be provided if cancellation form is submitted 30 days after the event.

3 Repossession/Payment Plan default financial institution letter is sufficient documentation to cancel all products. No cancellation form is necessary if submitted by Financial Institution/Payment Plan Provider

### Financial Institution/Payment Plan Provider Information (including promotional financing)

If there is an active lease, loan, or payment plan customer must complete this section. All cancellation refunds with an active lease, loan, or payment plan are due to the lienholder or Payment Plan Provider.

Name	Account Number
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Street Address	City	State	ZIP
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### Cancellation Requested By Dealer:

Dealer Printed Name	Title	Dealer Authorized Signature	Effective Date
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### Cancellation Requested By Customer:

Customer First Name	Last Name	Customer Signature	Effective Date
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If the Customer's lease or loan contract is paid in full, provide a copy of the discharge/payoff of the lien/lease and the Administrator will issue the refund to the Financial Institution or Selling Dealer of record, as determined by the Administrator. If the cancellation of the Agreement occurs as a result of a Payoff or default under the Payment Plan agreement of the covered vehicle, any refund due may be paid directly to the Lienholder or Payment Plan Provider.

The Program Administrator will cancel coverage and Payment Plan Provider will determine if any refund is due and stop any future scheduled payments. Cancellation refunds will be processed to the credit card on file for payments. If the card is not available, a check will be mailed to the Customer's address on file.

If there is an active lease or loan, the Dealer will send the refund to the lending institution of record. If proof of loan pay-off or trade is provided, then the Customer will receive the refund.

State-specific cancellation rules may apply. Please see the applicable Agreement for specific cancellations rules.

### Send This Form And All Supporting Documents To:

Phone: 1 800 477-8089

Email Address: cancellations@hyundaiprotectionplan.com

Mailing Address: Hyundai Protection Plan Administrator, Two Concourse Parkway, Suite 500, Atlanta, GA 30328