

Customer Support Lead

Department: Customer Service | Location: Lahore, Pakistan | Full Time

Salary Range: PKR 140,000 – 170,000

About the Role:

Lead the customer support team to maintain high service standards.

Key Responsibilities:

- Supervise support agents
- Develop training materials
- Handle escalations

Required Skills:

- Customer Service
- CRM
- Team Leadership

Education & Qualifications:

- Bachelor's Degree

Experience:

4+ years in customer support

How to Apply:

Send CV to support@acmetalentsolutions.com by Oct 3, 2025