

Mujtaba Zaidi

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0335-0249346

Flat 401, Block C-16, Rabia Petal Apartments
KARACHI, SINDH

Experience

Product Support Specialist

US Mobile • KARACHI

07/2021 - Present

- Diffuse intense customer situations to maintain high-level of satisfaction
- Provide exceptional customer service to all incoming clients

Production Department Intern

Atlas Honda • KARACHI

07/2019 - 08/2019

- Surveyed and analyzed the production assembly.

Skills

- Customer care
- MATLAB
- Proteus
- C++
- Microsoft Word
- Customer service
- Simulink
- Arduino IDE
- Programmable Logic Controllers
- Excel

Education

Bachelor of Engineering - Electrical Engineering

National University of Science and Technology • KARACHI

06/2021

- CGPA: 3.36

Higher Secondary School Certificate - Pre-Engineering

Govt Degree Boys College Gulzar-e- Hijri • KARACHI

05/2017

- Grade: A+

Secondary School Certificate – Computer Science

Al-Murtaza School • KARACHI

05/2015

- Grade: B

Projects Under Taken

- Prototype of a 50kW, IoT-based, three-phase, DC fast charger for battery electric vehicles employing a highly modular approach.

Honours and Achievements

- Scholarship from Federal employees benevolent fund, Pakistan. (2017 - 2021).