Muhammad Ibtisam

To seek and maintain a full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills. I'm Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

Electrical Engineer

WORK EXPERIENCE

Intern Support Engineer

HUAWEI Pakistan

4/2021 - 9/2021

- Monitored network capacity and performance.
- Organized frameworks for transferring secure data from internal to external and public networks.
- Managed, tracked, and coordinated problem resolution and escalation processes.
- Escalated emergency technical issues beyond the scope to maintain optimum up-time.
- Initiated and managed network test facilities to verify network hardness and resilience.
- Monitored and maintained network and software components according to established guidelines and best practices.

Sales Engineer

St Engineering Services

10/2020 - 2/2021

- Prepared cost estimates and bid documents by studying customer Response and consulting with project managers.
- Managed technical integration, systems engineering program management, customer support, and program management.
- Provided sales forecasts for product sales opportunities within assigned accounts.
- Recommended changes, improvements, or enhancements in products to the product development team based on customer feedback.
- Identified sales opportunities by assessing the environment and devising and implementing winning strategies.
- Delivered technical sales presentations to prospects and presented benefits and value of products.

EDUCATIONAL BACKGROUND

BS. Electrical (Telecommunication) Engineering
COMSATS University Islamabad, Lahore Campus

2016-2020

FSC Pre-Engineering
KIPS College

2013-2015

CONTACT

Lahore, Pakistan

+92-3334493988

ibtisamyaseen26@gmail.com

https://www.linkedin.com/in/muhammad-ibtisam

SKILLS

- Routing & Switching.
- Network performance monitoring
- Network device monitoring.
- Programming
- Technical Support
- Microsoft office 365
- Programming

CERTIFICATIONS

- **HCIA Routing & Switching**

- **HCIA Security**