

# CHUMALA GURUNG



## PERSONAL DETAILS

Siddhartha Chowk, Pokhara  
chumala096@gmail.com, 9806558001  
Nationality: Nepali

## EDUCATION

<b>School (SLC)</b> Sri Bhupu Sainik Higher Secondary English Boarding School, Waling	Mar 2014
<b>Higher Secondary (+2)</b> Sri Pioneer Higher Boarding School, Bhakunde	Apr 2016
<b>Bachelor Of Bussiness Administration Banking And Insurance</b> Nepal Tourism And Hotel Management College, Pokhara	Mar 2021

## EMPLOYMENT

<b>Sales Girl</b> Bhat-Bhateni Supermarket Pokhara, New Road, Pokhara	May 2016 – Aug 2022
<ul style="list-style-type: none"><li>Provided exceptional customer service by assisting customers with product inquiries, recommendations, and ensuring a positive shopping experience.</li><li>Maintained organized and visually appealing product displays, effectively highlighting promotions to drive sales.</li><li>Managed transactions efficiently, including accurate handling of payments and resolving customer concerns promptly to ensure satisfaction and loyalty.</li></ul>	
<b>Cashier</b> Bhat-Bhateni Supermarket Pokhara, New Road, Pokhara	Aug 2022 – Jun 2024
<ul style="list-style-type: none"><li>Processed customer transactions accurately and efficiently using POS systems, handling cash, credit, and digital payments.</li><li>Provided friendly and helpful service to customers during checkout, ensuring a smooth and pleasant shopping experience.</li><li>Resolved customer inquiries, issues, and discrepancies with professionalism and attention to detail, maintaining high levels of customer satisfaction.</li></ul>	

## INTERNSHIPS

<b>Bank Intern</b> Nabil Bank Limited, New Road, Pokhara	Jul 2019 – Aug 2019
<ul style="list-style-type: none"><li>Supported senior bankers with financial analysis, market research, and report preparation, gaining practical banking insights.</li><li>Assisted in customer service and transaction processing, contributing to efficient operations and high service standards.</li></ul>	

## LANGUAGES

Nepali	English
Hindi	

I eagerly await your response and look forward to the opportunity to discuss how my skills and experience align with the requirements of the position.

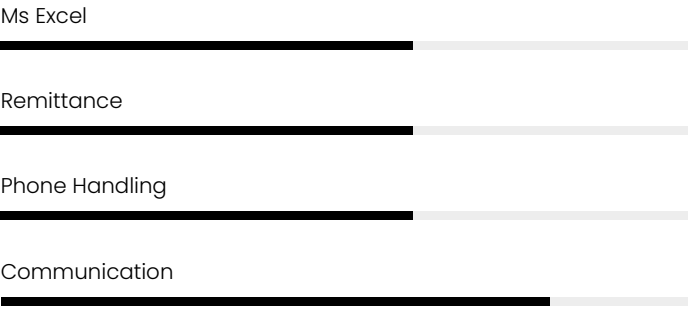
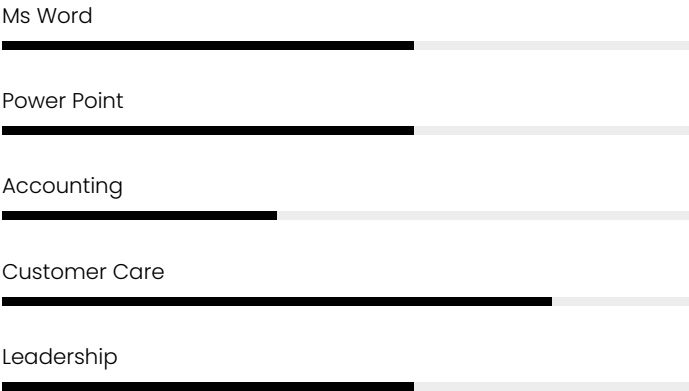
This resume is made with Jobseeker.com.

## CERTIFICATES

Insurance Industry in Nepal Prospects and Challenge

2019

## SKILLS



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