

Babli Kumari

Senior Lecturer & DL Coordinator, FHE
Botho University, Kgale Education Park, Gaborone PO BOX -501564
Mobile: +26776548326
E-mail: babli.kumari@bothouniversity.ac.bw
Skype id: babli.kumari46
<https://orcid.org/0009-0004-8326-1958> /
https://www.linkedin.com/in/babli-kumari0745b317/?trk=opento_sprofile_details

Profile

A senior academic and programme management professional with over 12 years of experience in the education sector, specializing in Open and Distance Learning (ODL), health education, and skills development. Proven expertise in conceptualizing and leading academic programmes, forging multi-stakeholder partnerships, and implementing technology-enhanced learning solutions. Demonstrated commitment to advancing open learning methodologies across Southern Africa and India.

Work Experience

Botho University, Gaborone, Botswana | *Senior Lecturer, Faculty of Health & Education* | Nov 2013 – Present

- **Programme Conceptualization & Design:**
 - Spearheaded the development and launch of new academic programmes, including the **BSc. in Hospital Administration** and short courses like the **Diploma in Medical Coding**.
 - Led the creation of Learning Programmes (LP) and module descriptors, aligning curriculum with market needs and strategic goals.
 - Reviewed and refined health programmes for external institutions, including the **Polytechnic of Namibia**.
- **Open & Distance Learning (ODL) Leadership:**
 - Currently serve as the **Distance Learning (DL) Co-Ordinator**, responsible for overseeing DL programme delivery, conducting academic audits, and ensuring quality standards.
 - Utilize technology (Blackboard) to facilitate and improve distance learning outcomes.
- **Partnership & Stakeholder Management:**
 - Actively participated in marketing and outreach activities (Open Days, BHRDS Fair) to promote programmes and build institutional networks.
 - Engaged with professional bodies (AHIMA) to integrate industry-recognized courses into the curriculum.
- **Programme Oversight & Knowledge Creation:**
 - Founder and lead organizer of the **Botho University Research Conference (BUIRC)** from 2013-2020, a key platform for knowledge sharing and advocacy.
 - Secured and managed an **18,000 BWP research grant** for a study on HPV vaccination awareness, demonstrating project management and resource mobilisation skills.
 - Mentored students and junior staff on research projects and data analysis.

Imperial College of Business Studies, Bangalore, India | *Assistant Professor & Placement Head* | Aug 2011 – Oct 2013

Positions Achieved at Imperial College of Business Studies:

1. **BBM Co-ordinator**
 2. **CSR, Head 2011**
 3. **Placement Co-ordinator 2012**
 4. **Placement Head 2012-2013**
- **Strategic Initiatives & Networking:**
 - As **Placement Head**, forged strategic partnerships with MNCs to organize state-level placement pools, directly negotiating opportunities for students.
 - Represented the institution at forums for **AIMA, BMA, and NHRD**, building a robust professional network and enhancing institutional branding.
 - Led corporate networking, digital marketing, and accreditation liaison with university bodies.

Highlights:

- Involved in Course Introduction and development of new courses and reviews.
- Engaged in course introduction, development of new courses, and course reviews.
- Actively participated in the accreditation and audit processes by Mysore University and Bangalore University.
- Business development and social networking activities.
- Performed various assigned tasks.
- Responsible for Imperial Quanta (monthly magazine for ICBS). - Corporate networking, branding, and digital marketing (Facebook, LinkedIn, Twitter, Shiksha, Pagal guy, WordPress, 360' MBA, imperialcollegeindia.com).
- Organized conferences, seminars, and forums for AIMA, BMA, NIPM (Bangalore Chapter), NHRM (Hosur & Bangalore Chapter), NHRD, EPSI. Responsible for organizing placement pools with MNCs at the state level.
- Taught concepts like management, events, and mentorship.
- Designed management courses including preparing syllabi and course requirements.
- Established the structure and content of discussion sections and grading policies.
- Provided guidelines to students to assist in completing course projects.
- Presented various learning materials in audio, book, and visual training formats.
- Actively participated in faculty development programs.
- Handled internal and external audits for the Imperial College of Business Studies from Mysore University, Bangalore University, and AIMA.
- Worked as an exam coordinator for Bhartiya University.

Sagar Hospital (250 Bedded Multidisciplinary Hospital), Bangalore

Customer Relationship Associate in ICU for Department of Public Relations (1st September 2010 to 30th July 2011)

I have extensive experience

- In both Quality Management and Public Relations within ICU settings
Developed and implemented patient care protocols to consistently meet and exceed quality standards.
Identified areas for improvement in operational processes and successfully developed strategies to enhance efficiency.
- Proactively Monitored hospital performance metrics, including patient satisfaction scores and financial results.
- Ensured unwavering compliance with all applicable laws, regulations, accreditation standards, and industry best practices.
- Managed clinical operations encompassing medical records management, patient admissions, discharges, billing, and coding.

- Acted as a pivotal liaison between administration, physicians, nurses, vendors, and insurance companies.
- Played a significant role in fostering communication between different departments within the organization to guarantee alignment on goals and objectives. •
- Successfully managed and implemented changes in integrated healthcare delivery systems and technological innovations while maintaining an unwavering focus on the quality of care provided.

Skills

Technical: SPSS, Excel, MS Office, Academia, Blackboard, WIPRO HIS, ERP, Medical Transcription, Enterprise Resource Planning (ERP systems), Campus Vue, Open MRS, and other remote desktop connections.

Interpersonal: Good at Corporate networking, Communication, Leadership Quality, Administrative Quality

Other: Certified Diabetes Counsellor, Digital certified E-teacher.

Honours & Recognition

- Featured Distinguished Alumna, Manipal College of Health Professions (MCHP), MAHE Placement Brochure (2025)
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Professional Memberships:

- Membership of Confederation of Indian Industries (CII), Karnataka
- Membership of BMA(Bangalore Management Association)
- AIMA (All India Management Association), NHRD (National Human Resource Development, Hosur & Karnataka Chapter), NIPM (National Institute of Personnel Management.)
- Member at AHIMA, ICD-11 Reviewer.
- HIMSS
- AHIMA
- Reviewer Springer Nature Journals

Education

PhD. Pursuing In Hospital Administration, India

MSc. HHIA

MBA in Marketing

PGCHE (Higher Education)

PGDE (Diabetes Educator)

BSc. Hons in Chemistry

Training & Certifications

PGCHE (Higher Education) – BU

Certified in Diagnosis Coding: Using the ICD-10-CM – CMS.GOV

Certified in International Fundamental HL7® FHIR® Course for Healthcare Interoperability.

Certificate in Integration of Telehealth in the PHC - PAHO 2025

Introduction to Programming - Kaggle 2025

DTLS (E-Teacher Certification) - Certified by Blackboard Academy.

Nominated for Best Teaching Excellence Award, from 2014 to 2024– Certified

Certified and Accredited as Assessor & Moderator from BQA(Botswana Qualifications Authority), Botswana

Professional Training - Certified Human Resource Management Professional [C.H.R.M.P]

National 'Case Teaching and Case Writing' at Prin L.N.Welingkar Institute of Management Development & Research. Bangalore -Certified

BOTA Accredited for Teaching, Botswana

PGDE – Diabetes Educator

Conferences & Journals

- Combating Absenteeism and Truancy through Interventions: A Case of Higher Education Students at Botho University Jean-Pierre K. Lukusa, Ramandeep Kaur, Babli Kumari, Sreedevi S. Iyer Third 21st CAF Conference at Harvard, in Boston, USA. September 2015, Vol. 6, Nr. 1 ISSN: 2330-1236
- A comparative discourse on "Education and Employability mismatches" In Botswana. Babli Kumari, Avinash Tirumalai, Shashikanth Gosada, Olebogeng Nancy Gaonathebe ,Botho University – Conference Presenatation, 2015.
- A study on current application and user-driven need analysis of material management techniques in general store of a multi-speciality hospital. Babli Kumari, Avinash Tirumalai.Manvendra, Suresh Shanmugamsundram AFRICA HI, IASTED Conference 2016, Botswana.

- Factors that influence undergraduate students' choice of a university: A case of Botho University in Botswana. Avinash Tirumalai, Babli Kumari 3 Norman Rudhumbu. May 2017 International Journal of Learning and Development 7(2):27. <https://www.macrothink.org/journal/index.php/ijld/article/view/10577>
- A Measure of Adaptive Cognition of Entrepreneurship Students for Sensing the Environment's Uncertainty: A Study in An African University, Shantha Indrajith

Hikkaduwa Liyanage, , Golden Chikari, Tawanda Gombiro, Babli Kumari, Botho University Research Article: 2021 Vol: 27 Issue: 4S, Academy of Entrepreneurship Journal. Also, the article was published in 2024 in the German language link: <https://german.abacademies.org/abstract/a-measure-of-adaptive-cognition-of-entrepreneurship-students-for-sensing-the-environment-s-uncertainty-a-study-in-afr-10818.html> (they have published in French & chinese Language too).
- The Use and Adoption of HIS and EMR in Botswana, January 2017 Conference: Int'l Conf. Health Informatics and Medical Systems | HIMS'17 | At: USA
- Seed ball movement can reverse deforestation? An inquest into climate change and related factors. Arundhati A. Thangeda a, Babli B. Kumari b and Sridevi S. Gangadharan. Presented to BIEIBC-2019, Conferenced
- Received Grants of Pula 18 K from BU On research - A comparative study on Human Papillomavirus vaccination, before and after awareness among the young generation of Botswana. S Gangadharan, A. Thangeda & Babli Kumari
- Intelligent Tutoring Systems with Artificial Intelligence in STEM education Dr. Suresh S. Shanmugamsundram a , Babli B. Kumari Botho University, Gaborone, Botswana Presented at BUIRC .
- Knowledge and Awareness of cervical cancer: a study amongst staff and students of a private university in Botswana. Bokamoso Ephraim Masikara, Babli Kumari, Botho University- International Journal of Migration, Health and Social Care .Conference presented at BUIRC 2020
- A systemic review on maternal mortality rate in Gaborone, Botswana, Neo Kabelo & Babli Kumari , International Journal of migration, health and social care. .Conference presented at BUIRC 2020
- Impact of Health Literacy on Health Risk Behaviors and Academic Performance among Graduate Learners, 2025: Case study in Private University : Dr. Aparna Kadiyala , Babli Kumari, Dr. Tampiwa Chebani, <https://buirc.bothouniversity.com/wp-content/uploads/2025/06/BUIRC-2025-Book-of-Abstracts.pdf> Publication is under process (Springer Nature)
- Awareness and utilization of HIV pre-exposure prophylaxis among adults in Botswana in the year 2021, 2025 Boago Elisha , Babli Kumari. <https://buirc.bothouniversity.com/wp-content/uploads/2025/06/BUIRC-2025-Book-of-Abstracts.pdf> Publication is under process (Springer Nature)

References:

Dr. Hari Krishna Maram, Founder CEO, BIIMS & Imperial College of Business Studies Email: drharikrishnamaram@gmail.com
Mobile Number:9845382308

Dr.Reshmi B , Associate Dean and Professor of Health Information Management at Manipal College of Health Professions, MAHE
Email: reshmi.b.nair@gmail.com, reshmi.b@manipal.edu