Bacem Dallel

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Experience

- **Reconext**   05/2023 - Now
  IT operator
  - My main responsibilities include screening shipments, gathering and documenting product information.
  - Collaborating with logistics and warehouse teams for efficient product handling and storage.
  - Facilitating testing by ensuring accurate product details and maintaining effective communication to address any issues.

- **Unika style**   01/2020 - 03/2023
  Online shop assistant
  - Replied to emails, messages and comments that are coming from social media
  - Providing customer support to external online sales customers. Achieving and maintaining a top rated seller status.
  - Actively promoting our brand whenever possible. Answering all complaint and exchange messages and helping customers find their desired products.

- **PC Builder**   06/2019 - 04/2023
  PC Builder and Customization Specialist
  - Assembled and customized high-performance desktop PCs tailored to individual customer needs.
  - Conducted comprehensive component research and selection to optimize price-to-performance ratios.
  - Offered technical support and troubleshooting services.

Education

- **University of science and technology Sousse**   2014-2016
  Computer science

- **Sousse Technical Highschool**   2014
  Computer Science
  Highschool Degree

Skills

- Programming Languages: Python (advanced)
- Backend: Flask
- Frontend: HTML, CSS, BOOTSTRAP Templating: Jinja Frameworks: Flask-WTF
- Database Management: SQL, SQLALchemy
- Data Analysis: Pandas, NumPy, CSV Data, matplotlib
- Other skills: Object-oriented Programming, Rest API, Beautiful Soup, Tkinter (Development), Git, Advanced MS office skills

Languages

- Arabic (Fluent)
- English (Advanced)
- French (Advanced)
- Czech (begginer)

Linkedin

- www.linkedin.com/in/bacem-dallel-254207274

GitHub

- https://github.com/BacemDallel