# LA DUC QUAN

157 Chua Lang, Dong Da district, Hanoi, Vietnam

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#### **OBJECTIVE**

College student with working experience in customer service and knowledge in business strategy and data analysis. Highly passionate, responsible, detail-oriented and proficient with computer. Seeking employment in data and business development.

#### **EDUCATION**

#### **♦** Foreign Trade University

August 2019 - July 2023

Bachelor of Business Administration

- GPA: 3.73/4

### **♦** Ha Long High School for the Gifted

August 2016 - May 2019

Informatics class

- Third Prize in National's Competition for Gifted Students in Informatics
- GPA: 9.1/10

#### WORK EXPERIENCE

#### Tinhocmos Center, Hanoi

July 2021 - February 2022

Marketing Intern

- Engaged with brain-storming and preparing contents of marketing campaigns
- Collaborated with other members to promote the company's image to college students and office staff
- Maintianed the company's media presence on TikTok and Facebook and increased the number of followers by 200%

#### ♦ MỞ - Mơ và Hỏi,

September 2021 - Present

Sales Representative

- Developing sales cycle for the organization to reach target customers
- Conducting research to find and collect valuable insights of customers
- Helping to increase the experience of customers with the organization

#### **EXTRACURRICULAR ACTIVITIES**

#### ♦ FTU Music Club, Hanoi

July 2020 - July 2021

Deputy Head of Organization and External Relations Department

- Contributed to build a professional and open space for the club members
- Supervised the activities of the club in organizations and external relations aspects.
- Managed a department of 22 members

### ♦ Moot Court Vietnam, Hanoi

May 2019 - August 2019

Head of PR

- Builed Moot Court Vietnam fanpage and reached 4000 followers
- Prepared contents to attract students to the Moot Court
- Took care of participants and sponsors during the ongoing of the project

#### HONORS & AWARDS

# **SKILLS**

Computer literate	Microsoft Office (Words, Excel, Powerpoint)
Teamwork	Working with others for projects
Leadership skill	Taking initiative and guiding others

# **OTHER CERTIFICATIONS**

Coursera's IBM Data Science Professional Certificate

2022