Lab 1

1. Upload a five minute YouTube video describing modern programming paradigms.
2. Download & install the Java SE 7 JDK, NetBeans, & BlueJ.
3. You are hired as the [project manager](http://en.wikipedia.org/wiki/Software_project_management) for the Petoskey Schools web presence re-factoring job. You are tasked with getting the entire web infrastructure (main district web pages as well as teacher sites) re-developed. The project has been allotted a three-month window for completion.
   1. Develop the [business case](http://en.wikipedia.org/wiki/Business_case) document for the project.
   2. Use [**THIS**](http://www.projectmanagementdocs.com/templates/Project%20Management%20Plan.pdf) template.
4. Study the [software development process](http://en.wikipedia.org/wiki/Software_development_process) as well as [THIS](http://www.joelonsoftware.com/articles/customerservice.html) & [THIS](http://www.inc.com/articles/2000/04/18223.html) customer service articles. Develop a mini-customer service manual to give to your employees.

