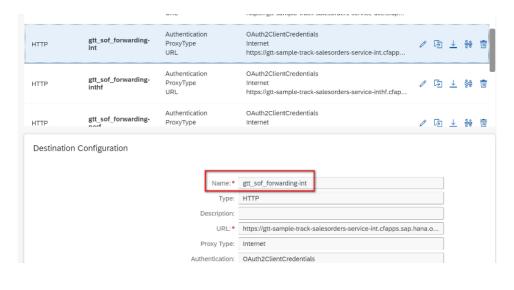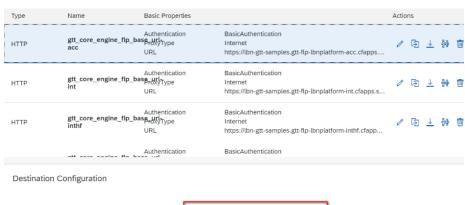**FAQs for Template Code Implementation**

1. **Run backend service error in SAP BTP cockpit**
   Please double check that you have correctly specified the name of the Destination Service and the GTT Base URL.

2. **Build UT failed**
   Please double check the following:
   - Built the MTAR file using an English MS-Windows environment
   - Used Node.js version v14.15.0 upwards
   - Used JDK version 8
   - Executed the command "mvn clean"
3. **Command not found**
   Please double check all your tools are correctly installed. For more information, see "Download and Setup Tools" in the relevant Implementation Guide.
4. **Get location service error in the Track SO Fulfillment template app**

If the Track SO Fulfillment code is pulled before December 2020 release, then add the location role to your technical user.

5. **Map not shown without Here Map Key**
To have the map view, log the incident with the URL of Fiori Launchpad of template apps in SAP BCP system under component "SCM-LBN-GTT-APP". Then follow the SAP Note 1773689: https://launchpad.support.sap.com/#/notes/0001773689 to add logon credentials to the secure area so that we can provide you with the key in a safe way. After you get the key, you can use it deploying the backend service.
For quick validation, you can also use the tile service of other map services.

6. **Map not shown after maintaining Here Map key**
If the Track SO Fulfillment code is pulled before December 2020 release, then configure Here Map key in UI repository as follows:
https://github.com/SAP-samples/logistics-business-network-gtt-samples/blob/master/lbn-gtt-template-tso/GTT-V2-Sample-TrackSalesOrders-UI/ui/webapp/controller/MapHelper.js#L17
If the Track SO Fulfillment code is pulled after December 2020 release, then configure Here Map key in the Backend repository as follows:
https://github.com/SAP-samples/logistics-business-network-gtt-samples/blob/master/lbn-gtt-template-tso/GTT-V2-Sample-TrackSalesOrders-Service/mta.yaml#L12

7. **After I deployed the second template app, the first one is missing.**
If the FLP code is pulled before February 2021 release, then refer to the latest Implementation Guide to implement your FLP code.

8. **Freight order or freight booking's planned events are not extracted to the Track Shipments template app.**
Note that we only support S4 1909 SP03 version or upwards for the Track Shipments template app.