



BAGUS ILHAM SANTOSO

IT System and Operations

PROFILE

I'm looking for opportunities to develop new skills while strengthening the ones I already have. With my experience in the IT department for 5 years, I can work well on my own initiative and as part of a team. My main strength is my high analytical and initiative skills to complete a job. I try to learn something new from every experience because I believe there is always room for improvement both personally and professionally.

EDUCATION

- **STMIK Bani Saleh Kota Bekasi**

2019 - 2022

Teknik Komputer - D3

IPK : 3.60 / 4.00

- **SMKN 3 Kota Bekasi**

2014 - 2017

Teknik Komputer dan Jaringan (TKJ)

CERTIFICATION & TRAINING

- **MTCNA** (Mikrotik Certified Network Academy)
- **CCNA 1** (Cisco Certified Networking Academy)
- **NSE 1 & 2** (Network Security Expert)
- **Menjadi Google Cloud Engineer** (Dicoding)
- **Belajar Dasar Google Cloud** (Dicoding)

SKILLS

Network

- Mikrotik
- Fortigate
- Cisco

Program

- HTML & CSS
- PHP
- C/C++
- Bootstrap

Server

- Ubuntu Server
- Windows Server

Design

- Adobe Illustrator
- Adobe XDesign

Office

- Word
- Excel

CONTACT

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Portofolio :

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WORKING EXPERIENCES

PT Intikom Berlian Mustika

IT System & Operation

On Site PT BCA Digital | Mar 2022 - Nov 2022

Job Description :

- Create and Manage User Account and Computer Hostname in Active Directory
- Deploy and Configure Laptop & Desktop User
- Register and Manage IT Asset
- Support Connection Router Fortigate & VPN Forticlient
- Troubleshooting Software, Hardware, Network and Device Peripheral
- Daily Checklist Server & Hub Room

PT Intikom Berlian Mustika - IT Support

On Site PT BCA Tbk. | Apr 2021 - Feb 2022

- Checking product quality Laptop and CPU
- Re-Image OS with standard company
- Install and Update Antivirus Endpoint Security
- Respond to Service Request by ticketing system
- Deploy and Configure Laptop & CPU User
- Withdrawal of Laptop & CPU Users
- Troubleshooting Software, Hardware, Network
- Register and Manage IT Asset

PT Arhapro

Staff IT | Sep 2017 - Apr 2021

- Deploy and Config Laptop & CPU User
- Troubleshooting Software, Hardware, Network and Device Peripheral
- Manage Database Microsoft Access
- Configure Router Mikrotik
- Planning and Developing Infrastructure Network
- Developing Website Company (Back End & Front End)
- Register and Manage IT Asset