INSTANT CONTACT PLUG-IN

USER GUIDE

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1. INTRODUCTION

Contact via website is old – fashioned while people can make a phone call, send you an email or message right on their smart phones. Why not make this amazing feature available on your contact page so that customers can easily keep in touch with you anytime, anywhere? All you have to do is integrating this plug-in with your app thanks to SimiCart. Let's see how amazing it is:

List of Features:

- ✓ Fast and easy to install
- ✓ Non complex configuration
- ✓ Support Android and iOS
- ✓ Grid and list layout support
- ✓ Select color of icons displayed in app
- ✓ Select display style of icons in app
- ✓ Allow multiple emails and phone numbers

This document will guide you through the installation and configuration process of **Instant Contact** plug-in.
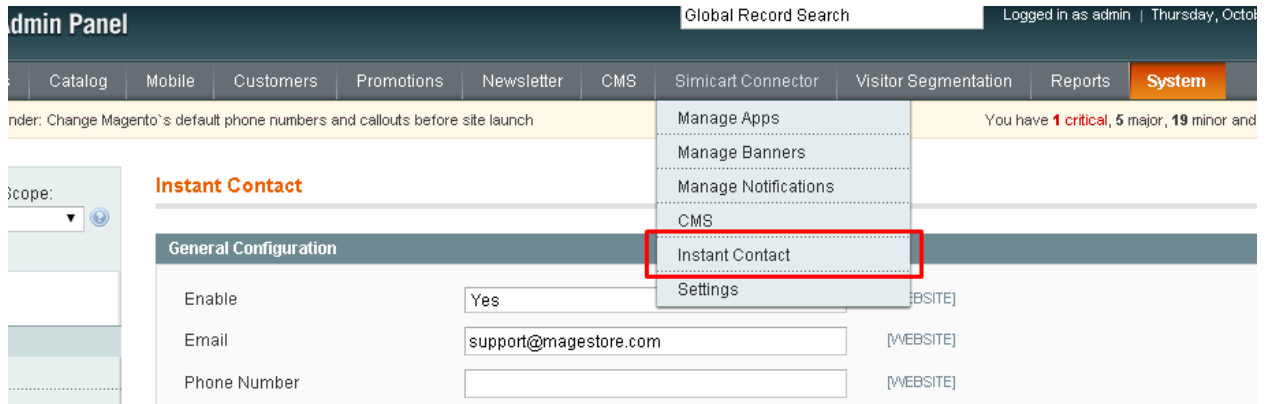
2. HOW TO INSTALL

1. After purchasing plug-in, you will be directed to App management page. Go to **Install Connector** tab; download **Instant Contact** connector, which is a zip file.

2. It is required to enable cache in the administration panel of your site. Go to System/Cache Management. Choose all caches and take action "Enable" then submit.

3. Use FTP client (such as Filezilla, WinSCP, cuteFtp) to upload or copy all folders in the zip package to your Magento site root folder. This will not overwrite any existing files, just add new files to the folder structure.

4. After uploading is done, log in to your Magento administration panel to refresh cache. Go to System/Cache Management. Select all caches and take action "Refresh" then submit.

5. Navigate to System/Configuration; if you can see the extension tab, it is installed properly.

6. Now if you get Access denied error when clicking on the extension tab, you need to log out admin panel and log in again.

7. Open the Magento backend and start configuring.
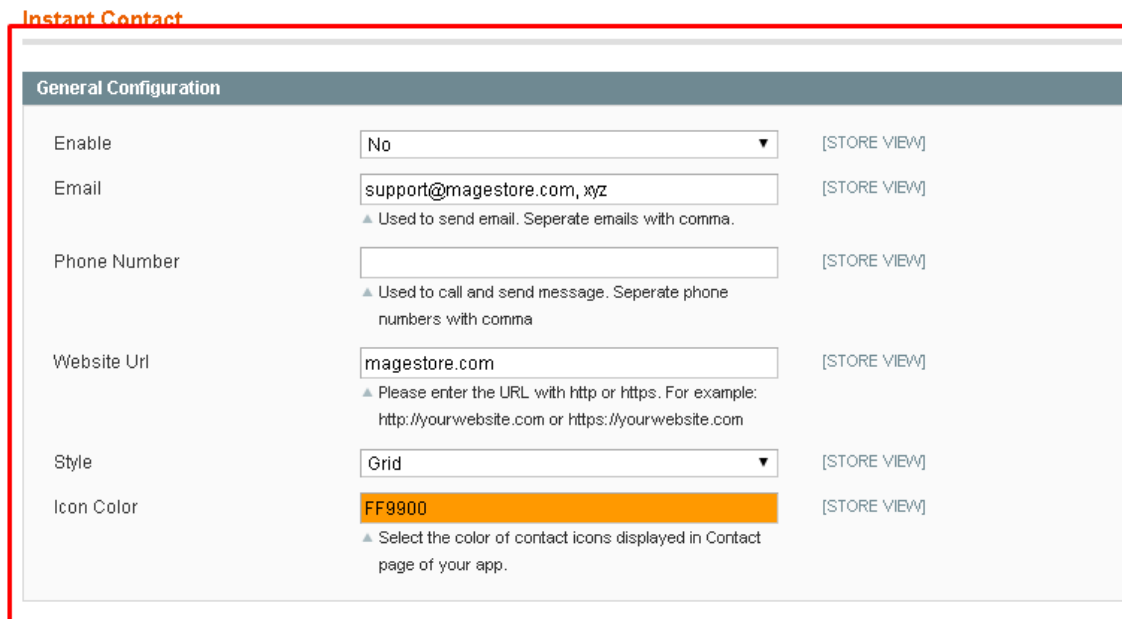
3. HOW TO CONFIGURE AND MAKE IT WORK
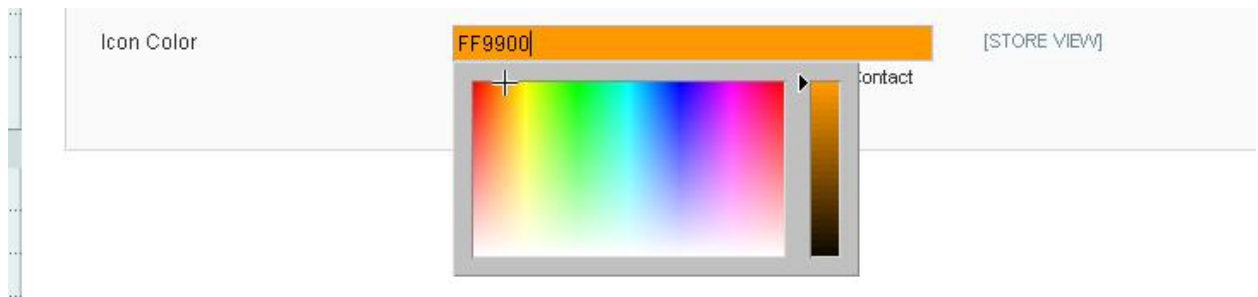
1. Login to your Magento Backend.

   After you complete installing **Instant Contact** to your store server, you will see a new item named **Instant Contact** on SimiCart Connector menu. Please click on it to configure Instant Contact plug-in.
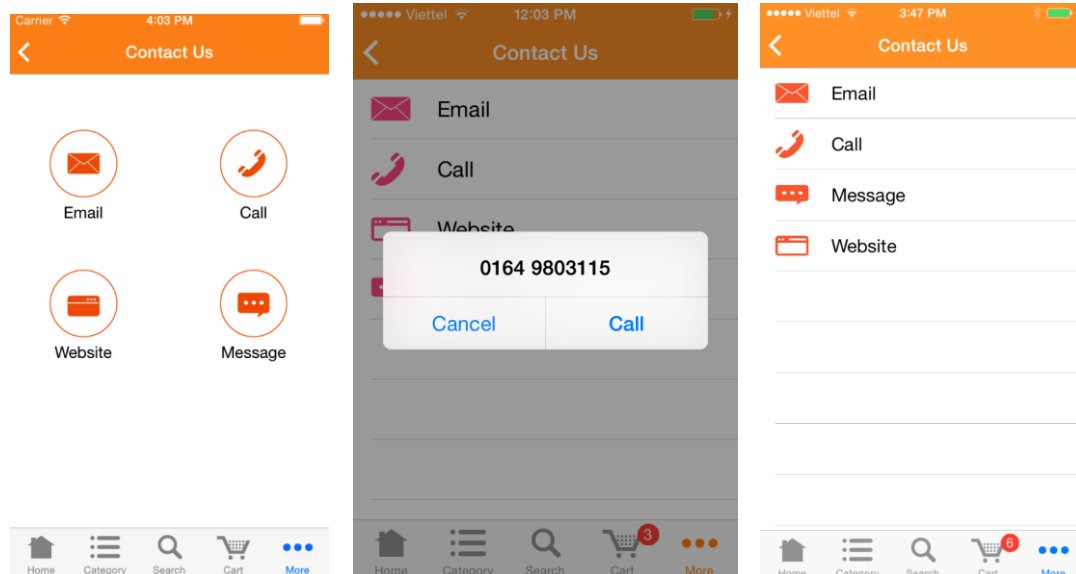

2. On this new page, you can configure how your Contact Page looks in your app with Instant Contact plug-in.

- **Enable:** Choose to **Enable** or **Disable Instant Contact**, customers won't see the **Contact Us** page in app if you disable it
- **Email:** The email addresses are used for mail sending in your app. You can enter more than one email and separate them with a comma.
- **Website URL**: Your website URL that customers will be led to when they tap on its icon. The link should be in http:///abc.com or https://abc.com form.
- **Style**: Choose Grid or List to decide how contact icons display in Contact Us page of your app.
- **Icon Color**: Color of contact Icons (by default it's SimiCart theme color) you can enter the color code or use color picker.

After configuring the plug-in, remember to press the button Save Config to save it. Then, come back to App management dashboard; choose Instant Contact Plug-in to rebuild your app. After you finish, here is how your Contact Us page will be displayed:

---THE END---