

ADVANCED BUSINESS -ACCOUNTABILITY DOCUMENT

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HARMONIA, FONTYS ICT

# Introduction

# Learning outcomes

## Learning outcome **Professional Standard**

### 0-measurement

          I think one of my weaknesses is not taking leadership in uncertain environments. I often feel like projects are stuck for no reason, so taking the lead sometimes is one of my goals for this semester. Choosing the proper research methodologies is something I struggled with before. Lastly, I want to get more experience providing advice to external stakeholders, since my internship was an internal project for a lectorate.

Working in complex and uncertain environments and making future-oriented choices is one of my strengths in my opinion. So, I wish to utilise these skills and improve upon them further this semester.

### Week 6

#### Taken actions

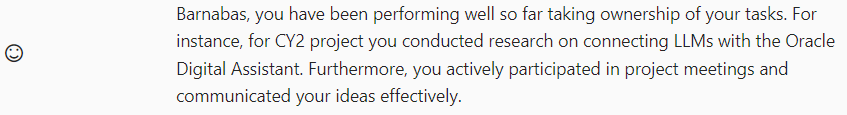
One of the two main initial goals I set for this learning outcome in the beginning of the semester was to take more leadership and help progressing the projects when necessary. I believe that I have take proper initiatives on multiple occasions already. I made progress by speaking often during (mainly CY2) meetings and when the leadership is lacking, I help guide the project. Examples of these actions are when we had to divide the tasks among team members in the beginning. I sat down with a Trello board open and asked everyone about their preferences and assigned them appropriately. I did this task for both CY2 and SupplyDrive. My tasks for CY2 were to research the company and their technologies and for supply drive it was to contribute to the project plan. After our meeting with Jose, I realized that the research section of CY2’s project plan is very lacking, so I revamped all of the research questions, although it wasn’t my task. I also called for a meeting to have the research methods remade, so we did that with the group for an hour.

Proof for my progress:

A screenshot of a chat

Description automatically generated

Figure 1: Asking for feedback on the research questions



#### Reflection

#### Future actions (before next version

### Week 12

#### Taken actions

#### Reflection

#### Future actions (before next version)

### Week 18

#### Taken actions

#### Reflection

#### Future actions (before next version)

## Learning outcome **Personal Leadership**

### 0-measurement

During my studies I was always conflicted between software and business. I managed to improve my skills in both domains significantly, however I feel like if I finally choose and specialize in it I can achieve my greater results, thus one of my personal leadership goals is to make this decision and put all my effort into becoming the IT professional I aspire to be.

One of my major goals for this semester is to significantly improve my Dutch, because in order to work as a business IT specialist in the Netherlands it is a great asset.

### Week 6

#### Taken actions

#### Reflection

#### Future actions (before next version)

### Week 12

#### Taken actions

#### Reflection

#### Future actions (before next version)

### Week 18

#### Taken actions

#### Reflection

#### Future actions (before next version)

## Learning outcome **IT Governance and Strategic Alignment**

## 0-measurement

This is a learning outcome I haven’t come across yet, thus I will do my best to research it and reach an adequate level in it. Understanding the impact of potential changes to a business is not a skill I currently have, thus I am looking forward to exploring it.

### Week 6

#### Taken actions

#### Reflection

#### Future actions (before next version)

### Week 12

#### Taken actions

#### Reflection

#### Future actions (before next version)

### Week 18

#### Taken actions

#### Reflection

#### Future actions (before next version)

## Learning outcome **Business and IT Architecture**

### 0-measurement

I haven’t done a proper business organization and process analysis yet, so I will do my best to learn all-around how that can be done in a proper way. Creating an implementation plan is also something that I have to learn more about, as so far I only had to make very simple ones.

### Week 6

#### Taken actions

#### Reflection

#### Future actions (before next version)

### Week 12

#### Taken actions

#### Reflection

#### Future actions (before next version)

### Week 18

#### Taken actions

#### Reflection

#### Future actions (before next version)

## Learning outcome **Develop business processes and information systems**

### 0-measurement

Designing new IT processes is something I have some experience in from my internship where I created from scratch a pipeline that is capable of capturing job postings, filtering for skill/ knowledge requirements, clustering them with topic modelling algorithms and displaying the findings on a dashboard. However, improving upon existing business processes is something I have barely any experience with, thus I will work hard to develop a good business understanding and apply my knowledge to improve them.

This will be the first time I work in a group as big as this, so I hope to keep communications clear and to the point to avoid confusion and amplify work efficiency.

### Week 6

#### Taken actions

#### Reflection

#### Future actions (before next version)

### Week 12

#### Taken actions

#### Reflection

#### Future actions (before next version)

### Week 18

#### Taken actions

#### Reflection

#### Future actions (before next version)

## Learning outcome **Implement and improve business processes and information systems**

## 0-measurement

The pipeline I designed in my internship semester is capable of handling large amount of data, so I have some experience regarding that aspect of this learning outcome, however there are lots of components that are being used by our clients that I do not understand/ have experience with, so developing that base knowledge will be a goal for me.

### Week 6

#### Taken actions

#### Reflection

#### Future actions (before next version)

### Week 12

#### Taken actions

#### Reflection

#### Future actions (before next version)

### Week 18

#### Taken actions

#### Reflection

#### Future actions (before next version)