

Advanced business -Accountability document

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# Introduction

# Learning outcomes

# 0-measurement

### Learning outcome 1: Professional standard

I think one of my weaknesses is not taking leadership in uncertain environments. I often feel like projects are stuck for no reason, so taking the lead sometimes is one of my goals for this semester. Choosing the proper research methodologies is something I struggled with before. Lastly I want to get more experience providing advice to external stakeholders, since my internship was an internal project for a lectorate.

Working in complex and uncertain environments and making future-oriented choices is one of my strengths in my opinion. So, I wish to utilise these skills and improve upon them further this semester.

### Learning outcome 2: Personal Leadership

During my studies I was always conflicted between software and business. I managed to improve my skills in both domains significantly, however I feel like if I finally choose and specialize in it I can achieve my greater results, thus one of my personal leadership goals is to make this decision and put all my effort into becoming the IT professional I aspire to be.

One of my major goals for this semester is to significantly improve my Dutch, because in order to work as a business IT specialist in the Netherlands it is a great asset.

### Learning outcome 3: IT Governance and Strategic Alignment

This is a learning outcome I haven’t come across yet, thus I will do my best to research it and reach an adequate level in it. Understanding the impact of potential changes to a business is not a skill I currently have, thus I am looking forward to exploring it.

### Learning outcome 4: Business and IT Architecture

I haven’t done a proper business organization and process analysis yet, so I will do my best to learn all-around how that can be done in a proper way. Creating an implementation plan is also something that I have to learn more about, as so far I only had to make very simple ones.

### Learning outcome 5: Develop business processes and information systems

Designing new IT processes is something I have some experience in from my internship where I created from scratch a pipeline that is capable of capturing job postings, filtering for skill/ knowledge requirements, clustering them with topic modelling algorithms and displaying the findings on a dashboard. However, improving upon existing business processes is something I have barely any experience with, thus I will work hard to develop a good business understanding and apply my knowledge to improve them.

This will be the first time I work in a group as big as this, so I hope to keep communications clear and to the point to avoid confusion and amplify work efficiency.

### Learning outcome 6: Implement and improve business processes and information systems

The pipeline I designed in my internship semester is capable of handling large amount of data, so I have some experience regarding that aspect of this learning outcome, however there are lots of components that are being used by our clients that I do not understand/ have experience with, so developing that base knowledge will be a goal for me.

# Week 6

## Taken actions

### CY2

One of the things I did in the beginning was researching the company in general. I investigated their overarching goal and how they achieve this. They offer IT services to higher educational institutions. There is a wide range of products they provide, the one of most interest to us is their chatbot assistant. Next I extensively researched

## Reflection

### Learning outcome 1: Professional standard

### Learning outcome 2: Personal Leadership

### Learning outcome 3: IT Governance and Strategic Alignment

### Learning outcome 4: Business and IT Architecture

### Learning outcome 5: Develop business processes and information systems

### Learning outcome 6: Implement and improve business processes and information systems

## Future actions (before next version)

# Week 12

# Taken actions

# Reflection

### Learning outcome 1: Professional standard

### Learning outcome 2: Personal Leadership

### Learning outcome 3: IT Governance and Strategic Alignment

### Learning outcome 4: Business and IT Architecture

### Learning outcome 5: Develop business processes and information systems

### Learning outcome 6: Implement and improve business processes and information systems

# Future actions (before next version)

# Week 18

# Taken actions

# Reflection

### Learning outcome 1: Professional standard

### Learning outcome 2: Personal Leadership

### Learning outcome 3: IT Governance and Strategic Alignment

### Learning outcome 4: Business and IT Architecture

### Learning outcome 5: Develop business processes and information systems

### Learning outcome 6: Implement and improve business processes and information systems

# Future actions (before next version)