

Bug Report Template

ID number	BUG 9807
Name	"Unauthorized User" error thrown when user click on 'Explore the world' link
Reporter	Baidyanath Behera
Submit Date	27-05-2025
Summary	When users click on the 'Explore the world' link, the system throws an "Unauthorized user" error message, even when the user is properly logged in.
URL	https://www.makemytrip.com//ExploretheWord
Screenshot	Cty.png
Platform	Windows 11
OperatingSystem	Windows 11
Browser	Chrome
Bug category	Blocker
Severity	High
Assigned to	Sandesh
Priority	High

Description:

When users click on the 'Explore the world' link, the system throws an "Unauthorized user" error message, even when the user is properly logged in.

Steps to reproduce:

- 1.Log in to MakeMyTrip Application with valid user id and password.

2.After login it will navigate to the homepage where you find 'Explore the world' link is present.

3.Click on the 'Explore the world' link.

Expected result:

User should be navigated to the 'Explore the world' page

Issue:

It showing "**Unauthorized user**" message