**Bailey Costello** New York City, New York

Visit my portfolio at [baileycostello.me](http://www.baileycostello.me)

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**Work Experience**

Product Designer and User Experience Team of One, Exago BI April 2019 – Present

* Consistently meet aggressive deadlines to deliver high fidelity user interface (UI) and content design to development team.
* Persuade stakeholders of the need for user research as well as conduct interviews, surveys, usability testing, and first click testing.
* Communicate effectively with clients, product, development, customer service, and executive team members in order to advocate for end-user needs, facilitate product design meetings, and present research insights and product proposals.
* Implemented a UI component library and design system, accounting for WCAG 2.1 accessibility guidelines.
* Help write detailed documentation to specify goals, scope, and expected behavior for projects.

User Experience Design Intern, Farm Credit Services of America Jan 2018 – Dec 2018

* Independently responsible for the project management, research, design, and development of the internship project, a website.
* Derived usable solution based on surveys, information architecture testing, wireframe first click testing, and usability testing.
* Presented work to leaders of the four technology departments and balanced their wants and needs of the solution.
* Researched components and best practices for design system.

**Education and Skills**

Bachelor of Science in Computer Science with minors in Management Information Systems and Mathematics from the University of Nebraska Omaha with a GPA of 3.6

Experience with Sketch, Figma, InVision, UXPin, Qualtrics, Optimal Workshop, CSS, HTML, JavaScript, GitHub, Jira, Asana, and Monday

**Involvement**

NYC User Experience Professionals Association Member Dec ­­­­­2019 – Present