

Shade Raphael Baiyere

Calgary, AB
raphaelbaiyere@outlook.com
+1403 903 0846

Experienced Project Manager and Agile Coach with over 15 years experience managing business intelligence, systems integration, IT infrastructure, commercial-off-the-shelf (COTS) system implementation, data migration, web development and digital transformation projects.

Work experience

Senior Project Manager

Coast Capital Savings – Surrey, BC (Working remotely in Calgary, AB)
July 2021 to Present

Key achievements/Sample of projects managed (not exhaustive):

- **Financial Crime Risk Management system implementation program:**
 - Currently managing an enterprise system implementation program to replace legacy fraud and anti-money laundering systems. The program also consists of a separate work stream to develop a data model to ingest, cleanse and integrate data from multiple data sources.
 - I have end-to-end responsibility for planning, budgeting and cost management; managing program RAID log to track risks, actions, issues and decisions, and providing necessary project status updates and reports to the steering committee and all stakeholders.
- **Investment Industry Regulatory Organization of Canada (IIROC) Launch Project:**
 - Managed the implementation of IIROC for the Wealth Management line of business to allow trading in stocks, bonds and ETFs.
 - The scope of the project included system setup and configuration; recruitment and training of IIROC consultants, and development of required operational reports and dashboards.

Senior Project Manager

Celero Solutions - Calgary, AB
May 2016 to June 2021

Managed multiple projects across different domains: business intelligence, IT infrastructure, systems integration, commercial-off-the-shelf applications implementation, and digital transformation projects, using agile and waterfall.

Key achievements/Sample of projects managed (not exhaustive):

- **Core Banking Systems Integration Projects:**
 - Managed multiple post-merger systems integration projects for multiple credit union clients, with scope including the integration of the core banking systems, network infrastructure, email system and internet banking platforms of the merging entities.
 - Responsible for end-to-end project planning, budgeting & cost management, resource planning, risk, issues and change management and project implementation.
 - One of the systems integration projects, for one the largest credit unions in Canada, was voted runner-up in the 2021 PMI Manitoba Project of the year.
- **SQL Server Upgrade Project:** With SQL Server 2008 reaching end of life, I managed SQL Server 2008 upgrade for multiple clients.
 - Over 100 databases were upgraded successfully before the end-of-life date.
- **Data centre migration project:**
 - Managed data centre migration project for a large payments services company to a new data centre with responsibility for end-to-end planning, coordination and scheduling of the change windows with the client.
 - Over 35 live and Disaster Recovery servers were migrated successfully.
- **Digital Transformation Project:** Managed digital transformation and business process improvement project for a credit union client, leading to significant cost savings of approximately \$4 million annually and significant increase in customer engagement.
- **Business Intelligence Solution Development Project:**
 - Led an agile team to develop a Business Intelligence product, which includes reports, dashboards, KPIs and predictive models. Managed project from end to end from solution architecture through infrastructure setup, data mapping, data warehouse and reports development.
 - Also managed the deployment of the solution to 5 clients, with each project requiring setting up the data warehouse, deploying ETL packages, loading the data and developing individual reports and dashboards, based on each client's requirements.

Project Manager

Western Financial Group - High River, AB

February 2013 to May 2016

Managed multiple technology projects end-to-end from initiation, planning to execution across different domains: infrastructure, network, business intelligence, SharePoint site deployments, server migration and commercial off-the-shelf applications (COTS) implementations, using both Agile and Waterfall.

Key achievements/Sample of projects managed (not exhaustive):

- **Network and Systems Integration project:**

- Managed the integration of the branches of a newly acquired insurance brokerage.
- The scope of the project included the migration of all hosted applications and servers from the old data centre in the Kootenays, BC, to another data centre in Calgary and working with telecommunications provider to extend network connectivity between each branch of the acquired brokerage and the new data centre.
- **Windows 7 Deployment:**
 - With Windows XP reaching end of life, I managed the upgrade of Windows XP PCs to Windows 7.
 - Over 1,100 PCs upgraded in over 100 branches and registries across Western Canada.
- **IT Service Management Project:** Managed IT Service Management project, including the implementation of ITIL Request Fulfillment and Incident Management processes across the IT group, and data migration from IssueTrak® service desk application to ChangeGear® IT service management platform.
- **Project Portfolio Management Implementation:**
 - End-to-end management of project portfolio management solution with the deployment of Microsoft Project Server with integration to SharePoint for enterprise resource planning, portfolio and project management.
 - Developed the necessary processes to support project intake, project prioritization, resource capacity planning and portfolio analysis and development of the required dashboards and reports.
 - Created user guides and trained the PMO and executives on portfolio selection, based on business drivers, cost and resource constraints.

Project Coordinator

The Home Depot Canada - Calgary, AB
June 2012 to February 2013

Coordinated the installation of kitchen and flooring with installers, vendors and clients on various installation projects.

Project Manager/Business Analyst

United Bank for Africa - Lagos, NG
April 2008 to March 2012

Managed multiple core banking systems integration, systems implementation, and business intelligence projects, with responsibility for the end-to-end project lifecycle from initiation, planning, execution to closure.

Key achievements/Sample of projects managed (not exhaustive):

- Managed Business Intelligence project to develop network uptime dashboard for ATMs located across 7 countries in West and Central Africa. This dashboard assisted the bank to quickly determine staffing need in a branch, based on availability of the ATMs
- Core banking system integration of two banking systems (ISBA legacy core banking system with Finacle core banking application) for Continental Trust Bank/United Bank for Africa, Benin
- Managed Finacle Core Banking system implementation project for United Bank for Africa, Senegal and United Bank for Africa, Congo DR

Education

Certificate in Business Intelligence

Southern Alberta Institute of Technology - Calgary, AB
September 2017 to June 2018

Certificate in Business Analysis

Mount Royal University
2013 to 2013

Bachelor's Degree in Statistics

University of Ilorin
1995 to 2000

Skills

- Project and Program Management
- Project Budgeting, Financial and Cost Management, Project Planning and Scheduling
- PPM Tools: Microsoft Project Server, Planview, Microsoft Project
- Cloud technologies: Azure, Amazon Web Services (AWS)
- Organizational Change Management (ADKAR)
- Agile Project Management and Tools: Scrum/Kanban, Jira, Azure DevOps, Confluence
- Deep knowledge of Business Intelligence reporting tools: Power BI, Tableau, SSRS, SSIS
- Software Development Lifecycle (SDLC)
- Deep knowledge of Microsoft SharePoint administration
- Vendor Management

Links

<https://www.linkedin.com/in/raphaelbaiyere>

Certifications/Licences

Project Management Professional (PMP)

March 2012 to Present

PMI-ACP

December 2018 to Present

Prosci Change Management Certification

September 2016 to Present

ITIL

November 2009 to Present

Prince2 Foundation Certificate

January 2009 to Present