Smriti Bajaj

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#### EDUCATION

Northeastern University, Boston, MA

Candidate for Master of Science in Data Science

Sep. 2021 - Present

GPA: 3.9

Madhav Institute of Technology & Science, Gwalior, India

Bachelor of Engineering in Computer Science & Engineering

Aug. 2014 - Jun. 2018

Honors

## TECHNICAL SKILLS

Languages: Python, JavaScript, C++, R, HTML, CSS Databases: MongoDB, MySQL, XML and SQLite

Frameworks: Django, Node.js, React.js, Restful APIs, Scikit-learn, Keras, NLTK, Matplotlib, Tensorflow, Git

Tools and Technologies: AWS EC2, GCP, Computer vision, Machine Learning, Deep learning, NLP, Splunk, Kibana

### EXPERIENCE

Graduate Teaching Assistant | Northeastern University, Boston MA

Jan 2022 - Present

 $\bullet$  Engaged in grading and helping students code and debug solutions in **Algorithms(CS 5800)** during TA hours.

Research Intern - ML, AI | Indian Institute of Technology, Bombay, India

Nov2020 - Mar 2021

- Led the teams in systematizing agile techniques and modified a layout annotation tool to digitize the Indic books for Reliance Jio's educational product using **OCR model** built in Python, Django, AWS EC2 and Tesseract.
- Improvised the OCR model by creating a corpus of 90k words through web scraping, fine-tuning model characteristics, quantitative analysis of state of the art OCR engines, and achieved 92.4% word-level accuracy.

Software Engineer - AI chatbots | Accenture Solutions, Pune, India

Apr 2020 - Nov 2020

- Developed microservices leveraging REST APIs in Node.js with 3rd party integration of the application via AWS SNS, Salesforce, Zendesk, and channels like Hangouts resulting in a 10% increase in the client base.
- Reinforced the **natural language understanding** utilizing ML techniques like named entity recognition and a slot based NLP training for better intent mapping in both voice and text-based chatbots to improve Ux.
- Led technical demos, modeled logical data designs, delivered multiple knowledge transfer sessions on MongoDB.

Associate Software Engineer - NLP | Accenture Solutions, Pune, India

Aug 2018 - Apr 2020

• Designed the platform to detect intents through user queries for different chat bots and trained those utterances using **Natural Language Processors**- Dialogflow and Lex thereby improving the automation rate by 18 times.

Data Analytics Intern | Oracle Financial Services Software Ltd., Pune, India

Jun 2016 - Jul 2016

• Analyzed financial logs by data wrangling, visualization, feature engineering, and data modeling in Splunk.

### Projects

BlogsAndNews | Northeastern University

Dec 2021

• Independently implemented scalable front-end template, design modules in **Django**, embedded a multi-user authentication system, news API, user profiles and SMTP connectivity for blogging and reading technical articles.

Impact network visualization | Sirius Global

Aug 2021

• Improved authentication via Strapi providers - Google and LinkedIn APIs and visualized choropleth maps.

#### Clean water solution | IBM Call for Code

July 2021

• Scraped the data of 200 countries - 193 features from UN sources to visualize correlations through dashboards.

• Modeled an intelligent solution by clustering parameters based on **KNN distance plot, EDA with T-SNE** for small-scale farmers to identify the factors affecting water availability and its consumption, with IBM Watson.

## News articles classifier | Self-paced

Jan 2021

• Scraped NY Times website, compared various state of the art classification models like SVM, Naive Bayes,
Decision trees and others predicting categories of articles to achieve highest accuracy of 89% using Python libraries.

# RECOGNITIONS

- Received a reward for an exemplary contribution in delivering chatbots, Accenture.
- Published a technical and a business whitepaper, Accenture.
- Contributed to open-source projects, NFoton and Publiclab.
- Technical writer on Medium under @smritibajaj22.