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| Arpit bajpai  Highly educated, innovative, and motivated professional seeking a challenging and career-advancing position as a Junior Data Analyst. |

# Skills

* SQL (SQL Server, MySQL, PostgreSQL)
* Python (Pandas, NumPy, Seaborn, matplotlib)
* Git and GitHub
* Excel (VLookup, Conditional Formatting, Pivot Tables)
* C programming language
* Microsoft Power BI
* HTML and CSS
* Microsoft PowerPoint
* JIRA

# Work Experience

Capgemini Engineering **–** Associate Software Engineer – Gurugram, HaryanaAugust 2021-May2023.

* Developed code fixes and enhancements for inclusion in future code releases and patches.
* Solving customer queries and issues through the Incidents/Tickets raised by them.
* Reproducing and troubleshooting software issues in an internal test environment.
* Generating customer reports daily using Excel for various customers for continuous developmental analysis.
* Experience with various operating systems: Windows (7, 8, 10, server 2008r2 and 2012r2, Linux (RHEL 6-7).
* Document procedures and technical resolutions in a ticketing system and a technical knowledge base.
* Using C language, Python, and Linux to perform day-to-day support activities in an agile methodology environment.
* Accurately & proficiently, notate all changes & updates on each ticket to properly resolve issues.
* Read log files to quickly locate and resolve the cause of customer issues.
* Used my knowledge to resolve and fix around 400+ Coverity defects that were present in the code.
* Modified existing software to correct errors, adapt to new hardware, and improve performance.
* Creating and building setups from scratch to perform various scenarios according to the Team's needs.
* Performing sanity, validation (new feature), and testing to improve product reliability and obtain test coverage.
* Assisting the new colleagues in the team.
* Work in a team of 20+ team members in a fast-paced environment to provide efficient service to customers.

# Projects

EXCEL Bike Sales DASHBOARD–Learning Project

* Utilized **Excel and its tools** to analyze and create an interactive dashboard by using raw bike sales dataset.
* Performed data cleaning and text analysis using Excel formulas to make the data in a more readable format.
* Aggregated and visualized the data by using Pivot Table, Pivot Charts, and Slicers to compile a professional report

DATA PROFESSIONAL SURVEY dashboarD-Learning Project

* Created a dashboard with **Power Bi** to compare different data professionals based on their locations, programming language preferred, and job preference.
* Transformed and processed data by using DAX and Excel to ensure data completeness and validity
* Utilized different charts forms available in the Power BI to make data more interactive and visually appealing.

SaLES MARKET EDA–Learning project

● Utilized **Python** to analyze the sales dataset of 11000+ people and gain insights on which age group spends the most and on what items

● Performed data cleaning and manipulation to perform exploratory data analysis on the dataset

● Aggregated and visualized the data by using pandas, matplotlib, and Seaborn to compile a professional report

Customer Sales Analysis – Learning Project

* Utilized **SQL** to extract data from 8 different related tables from customer sales databases using **JOIN** and **VIEW**
* Transformed and filtered data by using aggregating and filtering functions to improve the reporting process
* Loaded and visualized data with **Python** to identify key business intelligence that can improve sales performance

# Academic History

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| **YEAR** | **INSTITUTE** | **QUALIFICATION** | **RESULT** |
| 2016 - 2020 | University Department, RAJASTHAN TECHNICAL UNIVERSITY, KOTA,  Rajasthan | Bachelor Of Technology(B.Tech),  Information Technology Engineering. | 61.8 % |
| 2014 – 2015 | St. Stephen’s Sr. Secondary School, Ajmer, Rajasthan | XII (CBSE) | 82% |
| 2012 – 2013 | St. Stephen’s Sr. Secondary School, Ajmer, Rajasthan | X (CBSE) | 85.5% |

# Courses and Certifications

* Excel – Coursera
* SQL - Udemy
* Power BI – Simplilearn, Udemy
* Python – Udemy
* C language – Coursera
* Git & Github – Coursera

# Contacts

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* Github - https://github.com/BajpaiArpit24/Arpit\_bajpai\_Projects.git

Ajmer, Rajasthan