

## Application Administrator/System Integration Engineer

### **Job Profile:**

We seek an innovative, self-driven and ambitious App Admin/SI Engineer to join our Technical Operations team. As an Application Administrator/Systems Integrator, you will be responsible for managing and maintaining our organization's systems, applications, and infrastructure. The ideal candidate should have a solid technical background, strong problem-solving skills, and a proactive approach to system administration.

As an Application Administrator/Systems Integration Engineer, your job responsibilities include the following:

- Install, configure, and maintain servers, operating systems, and software applications to ensure optimal performance and availability.
- Monitor and troubleshoot system and application issues, perform root cause analysis, and implement effective solutions.
- Quickly resolve system failures and troubleshoot live support tickets.
- Occasional visit to the customer's premise to resolve technical issues and set up integration of new services with the bank's CBA/FEP (Knowledge of ISO 8583 is an advantage)
- Collaborate with cross-functional teams to ensure seamless integration and functionality of systems and applications.
- Stay up to date with the latest blockchain technologies, trends, and best practices.

- Provide technical support and guidance to end-users, assisting with troubleshooting and issue resolution.
- Participate in team projects, contributing to planning, implementation, and post-project evaluation.

**We would love to meet you if:**

- You want to build something that endures. The legacy of the work you do matters to you.
- You have experience with any of these scripting languages (PowerShell, Golang, Python).
- Docker Experience for local development, building and securing containers.
- You have Hands-on experience with monitoring tools such as Prometheus/Grafana, Datadog and log management solutions like ELK stack (Elasticsearch, Logstash, and Kibana)
- You have 3+ years' experience as a Systems Administrator, Application Support or similar role with solid experience and practical understanding of networking protocols, services, and infrastructure components.
- You have proven skills with Linux or UNIX systems and related protocols/software with 3+ years' experience.
- Excellent problem-solving skills and the ability to work effectively under pressure.
- Hands-on experience in working with production environments with zero tolerance for any errors.
- Strong communication skills and the ability to collaborate with cross-functional teams.
- A continuous improvement mindset, staying up to date with the latest industry trends and technologies.

**These are some of the nitty-gritty things you may have listed on your CV/LinkedIn profile but certainly do not define who you are:**

- B.Sc. in Computer Science, Information Technology, Engineering, or closely related field.
- Have experience provisioning, managing, and trouble-shooting private cloud solutions such as OpenStack, docker swarm and Kubernetes.
- > 3 years related work experience in an Application Administrator/Systems Integrator role.
- Have experience with Hyperledger tools and projects such as Besu and Fabric.

**Physical Requirements:**

We currently run a flexible work structure; some days are remote while others require you to collaborate with colleagues at the office location.

For each situation, you may have:

- Prolonged periods sitting at a desk and working on a computer.

This role reports to the **Technical Operations Manager**

Location: Lagos, Nigeria