

Samuel Karisa Charo

Trained in Information and Communication Technology (BT)

Experienced in: *Computer programming, Computer software and hardware maintenance, Networking (network installation, management, troubleshooting and maintenance)*

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Personal Profile	Date of Birth	:	June, 21, 1993												
	Nationality	:	Kenyan, ID NO. 30804925												
	Gender	:	Male												
	Marital Status	:	Married												
	Language	:	English and Kiswahili (Spoken and written)												
Career Objective	To build professionalism based on the highest degree of hard work, integrity and moral ethics. Be a part of a motivating team where there is a competitive and challenging environment and to work with an organization that will provide a scope of development and skill nurturing and opportunity for further studies. Contributing directly to the success of the organization and attaining the best standards for positive development.														
Education	<table><tr><th>Institution</th><th>Year</th><th>Award</th></tr><tr><td>Technical University of Mombasa</td><td>2013-2017</td><td>Degree</td></tr><tr><td>K.P Senior Secondary School (Mtwapa)</td><td>2009-2012</td><td>KCSE</td></tr><tr><td>Chengoni Primary School</td><td>2000-2008</td><td>KCPE</td></tr></table>			Institution	Year	Award	Technical University of Mombasa	2013-2017	Degree	K.P Senior Secondary School (Mtwapa)	2009-2012	KCSE	Chengoni Primary School	2000-2008	KCPE
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Technical University of Mombasa	2013-2017	Degree													
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Technical Skills	<ul style="list-style-type: none">• Extensive computer knowledge• LAN and WAN connectivity and maintenance• PC and Printers configuration, installation and maintenance• IT troubleshooting and problem solving• Up-to-Date Knowledge of Computer Operating Systems• Onsite and remote technical support to users• Inventory and bookkeeping• Research and proposal writing														
ICT Tools	Web Languages <ul style="list-style-type: none">• XML/HTML, Java Script, PHP, CSS Operating Systems <ul style="list-style-type: none">• Windows, Android, Mac Networking Tools <ul style="list-style-type: none">• UNMS (Ubiquiti Network Management System)• Mikrotik Winbox														

Professional Experience

✓ Network Technician Diani Network Limited 2018-Present

Duties and Responsibilities

- Printers and Computer hardware and software installation and maintenance.
- General PC troubleshooting.
- Configuration of Fiber ONTs.
- Wifi installation, diagnosis and troubleshooting
- Configuration of wireless network devices e.g routers, access points, bridges repeaters etc.
- Support and Maintaining the Network System using Ubiquiti Network Management System (UNMS).
- Handled server shutdowns and restored service according to documented procedures.
- Server structured cabling and maintenance.
- Maintaining the information system used in the organization (LAIFOMS)
- Provide remote and on-site support for all desktop and network related issues, for hundreds of managed services business clients.

✓ Network Technician Intern Diani Network Limited 2016

Duties and Responsibilities

- Computer hardware and software installation and maintenance
- General PC troubleshooting.
- Printers configuration, installation and maintenance
- Wifi installation, diagnosis and troubleshooting
- Configuration of wireless network devices as routers, access points, bridges repeaters etc.

✓ Teacher Bahari Parents High School Feb 2018-Nov 2018

Duties and Responsibilities

- Teaching and preparing candidates on Computer Studies, Physics and Mathematics. Instilling discipline in students.

✓ IEBC Deputy Presiding Officer Presidential Election October 2017

Duties and Responsibilities

- Conduct training on the polling, counting and tallying process for the clerks.
- Collect and ensure security of all election materials for the General election.
- Oversee efficient and effective management of the election before, during and after the election.
- Ensure the good conduct of elections in the polling station or tallying centre as assigned.
- Counting, tallying and announcement of provisional results in the polling station and sending the same through online transmission to the National and Constituency tallying centres.
- Ensure safe custody of all entrusted documents during the General Elections, document hand over of all election materials and equipment to Returning Officer after the General Election.

✓ IEBC Polling Clerk General Election August 2017

Duties and Responsibilities

- Organising the polling place before the polls open.
- Ensuring that qualified voters are permitted to vote.
- Checking in and processing voters.
- Distributing ballots to registered voters.
- Providing instructions and assistance to voters.
- Answering voters' questions.
- Explaining the use of the voting equipment.
- Maintaining order in the polling place on Election Day.
- Obtaining results after the polls are closed and closing the polling place.

Key Achievements

- ✓ Network Upgrading Diani Networx Limited 2019
 - As a Network Technician at Diani Networx Limited, took part in the upgrade of the existing network. My responsibilities were, terminating Ethernet cables, cabinet installation, wireless access point and router configuration, printer installation, among others.
- ✓ Network Management System Upgrading Diani Networx Limited 2021
 - As a Network Technician at Diani Networx Limited, took part in the upgrade of the existing Network Management System.

Responsibilities

Attachee/Intern Supervisor	Diani Networx Limited	2022
Chairperson Maths Club	K.P Senior Secondary School	2010-2012
Class prefect	K.P Senior Secondary School	2010-2011

Hobbies

Reading journals, magazines and books
 Charity work
 Listening to music
 Researching through web browsing
 Learning new skills

Referees

Mutuku Ngao
 C.O.D
 School of Computing and Informatics
 Technical University of Mombasa
 P.O. Box 2098-80100,
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Mwaguta Mwatsenze

IT Technician

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