Question for written answer E-015750/2015 to the Commission Rule 130 Christel Schaldemose (S&D)

Subject: Roaming charges in international waters

Roaming is becoming a thing of the past in the EU; and that is a good thing. However, my attention has been drawn to the fact that some EU citizens travelling from one Member State to another will still face high roaming charges.

This concerns roaming in international waters and European airspace. Telecoms companies can set extremely high telephony, text messaging and roaming charges on the Gedser-Rostock ferry route, for example, and that is precisely what they do. That means that background applications alone, i.e. applications not actively being used, can cost consumers a great deal of money. Regulation (EU) 2015/2120 does not safeguard consumers who are travelling in international waters or European airspace, which many Europeans enjoy doing and do a great deal of.

Is the Commission aware of the scale of the problem?

Why is roaming not also regulated in connection with travel between two Member States through international waters or European airspace?

Are there plans to address this gap in roaming rules for European consumers? Who is required to inform consumers about their rights in this connection?

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