## Question for written answer E-014623/2015 to the Commission Rule 130 Eleftherios Synadinos (NI)

Subject: 112 European emergency call number

Annual reports on the implementation of the 112 European emergency number provisions reveal disappointing progress, as the Commission itself admitted at the telecommunications review forum.

The main problems are as follows:

Only 27 % of EU citizens know the 112 emergency number;

The margin of error for caller location is more than two kilometres;

The 112 service does not make use of Next Generation technology (NG 112);

The Expert Group on Emergency Access (EGEA) has not met for over two-and-a-half years;

Many MEPs are unaware of the importance of the 112 emergency service.

In the view of this:

- 1. Does the Commission intend to reactivate the EGEA?
- 2. Does it intend to organise a workshop for all concerned in cooperation with the EP, so as to raise awareness of the vital importance of accurate caller location using state-of-the-art services and applications and make this a specific objective to be achieved?

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