

**Question for written answer E-014961/2015
to the Commission**

Rule 130

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Subject: European emergency number 112 and roaming access for disabled people

According to Article 26(4) of Directive 2009/136/EC: 'Member States shall ensure that access for disabled end users to emergency services is equivalent to that enjoyed by other end users.' In a number of Member States persons with disabilities can access the common 112 emergency number via SMS. Unfortunately, this service does not work when roaming. This is unlike the 112 phone number for those able to speak and hear, which works in all EU Member States equally, free of charge, and on any network.

What measures is the Commission planning to take in order to encourage Member States to provide adequate 112 services for persons with disabilities?

What plans does the Commission have regarding the difficulties faced by persons with disabilities when travelling abroad and using roaming services?