Bal Krishna Dhakal

283 Pharmacy Avenue, Toronto, ON M1L3G1
(647) 637-3701
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https://www.linkedin.com/in/bdhakal1

PROFILE

Detailed Oriented, Team Player, Effective Communication and Interpersonal Skills

HIGHLIGHTS OF QUALIFICATION

- Currently enrolled in the Software Engineering Technology Advanced Diploma at Centennial College
- Strong MS Office skills – Word, Excel, PowerPoint, Outlook
- Solid understanding of QA methods, testing approaches, framework and methodologies
- Excellent knowledge of system requirement and analysis with experience in documentation of project activities such as workflows, use cases, class diagrams, state machine diagram, system sequence diagram and database schema
- Excellent verbal and written communication skills in English and Nepali with working knowledge of Hindi
- A fast learner with strong problem solving, analytical thinking and time management skills
- Ability to work independently and as a team member

TECHNICAL SKILLS

Programming Languages: C#, Java, PL/SQL, Android Application

Scripting Languages: JavaScript, Shell Script (Unix/Linux)

Databases: MS ACCESS, Oracle 12C, MySQL, SQL Server

Web Development: HTML5, CSS, ASP.NET, Bootstrap, WordPress

Tools: Visual Studio, Eclipse, SQL Developer, MS Project, MS Visio and Visual Paradigm

Operating Systems: Windows, UNIX/ Linux

MS Office: MS Word, MS Excel, Power Point, Outlook

Automation Testing Tools: Selenium, Katalon Studio

Version Control: Git, MS Azure

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EDUCATION/ TRAINING

Advanced Diploma in Software Engineering Technology   2017 – Present

Centennial College, Toronto, Canada

GPA: 4.34/4.5

Major Courses

System Analysis and Design	Programming C# (I, II, III)	Java Programming
Software Testing and Quality Assurance	Advanced Database (PL/SQL)	ASP.NET
Oracle 12c- SQL	Software Eng. Fundamental	Fundamental of Computer Network
Java Script	Android Application Development	Software Engineering Methodology

Bachelor of Science Degree in Mathematics and Statistics   2002

Tribhuvan University, Nepal

WORK EXPERIENCE

Business Analyst (co-op) – Techno Canada Center of Excellence, Toronto   Jan 2018 – April 2018

- Created and maintained project artifacts such as Business Requirements Document (BRD), data flow diagrams, process flow diagrams, screen prototypes, wireframes (screen mockups), user-interface design and UML diagrams
- Collaborated with QA team to develop effective strategies and test plans
- Helped troubleshoot issues

Building Superintendent – Homestead Land Holdings Ltd., Toronto   Aug 2014– Dec 2016

- Provided customer service and maintained relationships with suppliers, contractors and tenants from diverse background
- Resolved tenants' requests and complaints and maintained records of all issues

Administrator - Morgan International College, Nepal   2010 – 2014

- Coordinated office activities and IT operations to achieve efficiency and ensure compliance
- Maintained effective communications with staff, students and parents/guardians
- Kept stock of office supplies and placed orders when necessary

Mathematics Faculty - Kumari Multiple College, Nepal   2006 – 2009

- Prepared lesson plans and taught undergraduate-level students using various presentation methods
- Continuously evaluated students' performance and kept records
- Organized co-curricular activities on campus and outside