

Michael Shabanowitz

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Aspiring cybersecurity professional with a solid foundation in IT and a strong commitment to safeguarding digital environments. Hold CompTIA A+, Network+, Security+, CYSA+, certifications, showcasing a comprehensive understanding of IT fundamentals, network administration, and information security best practices. Eager to apply my knowledge and enthusiasm to help protect organizations from cyber threats, develop security protocols, and contribute to a safer digital landscape.

Authorized to work in the US for any employer

Work Experience

Quality Field Service Technician

J & J Services Inc - An authorized Coca Cola
September 2020 to July 2022

- Ensured syrup and CO2 quality control
- Verified correct CO2 tanks and secure bulk CO2/bulk coke tanks
- Authorized service escalation
- Troubleshoot electrical and mechanical issues in 12vAC-240vAC systems
- Repaired/replaced damaged parts
- Managed company truck and iPad
- Filled out work orders and maintained detailed inventory of truck stock
- Ordered parts for repairs and truck stock
- Detected and repaired CO2/water leaks
- Maintained and repaired water booster systems
- Ensured optimal performance of reverse osmosis system
- Conducted water/CO2 pressure testing
- Provided detailed reports to the manager before starting repairs
- Serviced soda dispensing machines and coffee units

Field Service Technician Bevtex

An authorized Coca Cola service company
August 2015 to August 2020

- Troubleshoot electrical and mechanical issues in 12vAC-240vAC systems
- Repaired/replaced damaged parts
- Managed company truck and iPad
- Filled out work orders and maintained detailed inventory of truck stock
- Ordered parts for repairs and truck stock
- Detected and repaired CO2/water leaks
- Maintained and repaired water booster systems
- Ensured optimal performance of reverse osmosis system
- Conducted water/CO2 pressure testing
- Provided detailed reports to the manager before starting repairs

Serviced soda dispensing machines, coffee units, multiplex remote refrigeration units, frozen beverage dispensers, ice machines/baggers, Minute Maid machines, barguns, and air compressors

Assistant Manager of Data Collection & Analysis

U.S Army

March 2011 to April 2014

Instructed, supervised, and evaluated the performance of 5 personnel

Constructed detailed monthly performance reviews

Coordinated work assignments and evaluated performance

Created policies and procedures

Generated detailed reports and reviews on training events

Education

Cybersecurity

Ideal Institute of Technology - Mays Landing, NJ

December 2022 to Present

Heating, Ventilation, and Air Conditioning

Eastwick College - Nutley, New Jersey, US

September 2014 to September 2015

Electrician Apprenticeship Program

Eastwick College - Paterson, New Jersey, US

Skills

- Service, installation, and repair of forced air heating
- Domestic Air Conditioners
- Service, installation, and repair of electric heating
- Air distribution balance
- Service, installation, and repair of oil and Hydronic heating
- Vapor compression refrigeration system
- Automatic control components and applications
- Instrument calibration
- Basic electricity and magnetism
- VPN
- Firewall
- Cybersecurity
- Linux
- AWS
- Data analysis skills
- Threat detection & response
- Nessus

- Network security
- Network support
- Network protocols
- Network management
- IT support
- Service Technician Experience
- Electrical Experience
- Equipment Repair
- Desktop Support
- NIST standards
- Nmap
- Attack Frameworks
- IDS

Certifications and Licenses

EPA Certification

OSHA 10

CompTIA A+

EPA Refrigeration Certification

EPA Type II

CompTIA Network+

EPA Type I

Scissor Lift Certification

CompTIA Security+

September 2023 to October 2026

CompTIA CySA+

December 2023 to December 2026