Kishorbalaji S
Technical Writer

Contact Number: +91-9361601564

Email Address: Kishorbaljis08@gmail.com

PROFILE

Wide Knowledge in Writing and Publishing process of software products and other software. Responsible for planning, organizing, writing, and editing the technical specifications, application notes and user manuals.

MANUAL EXPERTISE

- AIPC
- AMM
- AFM
- Service Bulletin Writing

CORE COMPETENCY

- Oxygen XML
- Confluence
- Markdown
- SAP
- Adobe Pro DC

METHODOLOGY

- Agile
- DDLC and SDLC
- MSTP
- Simplified Technical English

LANGUAGES KNOWN

- English
- Tamil

WORK EXPERIENCE

Associate l Engineer
Capgemini Technology Service | Bangalore
Sep 2025 - Present (1 Year and 6 Months)

- Planning, developing, and supporting product technical documentation, including product user guides, administrative guides and inline product help content for the Aircraft product.
- Incorporation of ModSums, Service Bulletins and MCRs in the desired manuals.
- Discussed with the Business Analyst/Requirement Engineer and QA Analysts to gather the necessary information about the requirements.
- Developed, published and maintained defect-free end-user content corresponding to release time and Topic Based authoring.
- Learned the product, styles and standards including templates, style guides, and workflow processes.
- Followed the review cycle of Self, Peer, SME, and editorial before the client deliverable.
- Interfacing with the Application Engineering team to collect user feedback from the customers and collaborate with the Product Engineering to improvise the content based on the feedback.

EDUCATION

B.E Aeronautical Engineering NIET,
Coimbatore 2019 – 2023