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Application for Business Analyst (m/f/d) HWS GRUPPE

Dear Hiring Manager,

I am writing to express my strong interest in the role of Business Analyst (m/f/d) HWS GRUPPE, as advertised. With a solid background in managing complex Point of Sale (POS) applications and ability to communicate between technical teams and business stake holders, I am confident that my skills would contribute effectively to your dynamic team.

In my previous role as a Senior system engineer for Adidas, I played a key role in supporting GKPOS application across European and North American markets. With my GK POS landscape expertise I had performed POS migrations and store life cycle activities which involves cross team collaborations.

I have a comprehensive understanding of fiscal and legal setups across European countries, ensuring compliance and adherence to regional regulations. Contributed to the Knowledge Base by reviewing and adding relevant documents using Confluence. Handled P1,P2 issues and documented the root cause details of the issues which were encountered. I had monitored dashboards to ensure proactive identification of major issues and solved multiple aspen tickets ensuring smooth store operations.

Played a key role in numerous deployments and upgrades of POS applications across multiple markets. I am particularly drawn to HWS GRUPPE due to its commitment to innovation and excellence in providing IT services. With my 2+ years of POS landscape core technical knowledge I have been excelled in roles of deployment, Lvl2 operations, Monitoring systems and Client interaction. I am excited about the prospect of contributing my skills and looking forward to more challenging opportunities with HWS GRUPPE to help organization as well as personal growth.

Thank you for considering my application. I am enthusiastic about the opportunity to discuss how my skills align with the needs of HWS GRUPPE in greater detail.

Sincerely,
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Attached: CV