

Total Complaints

86,893

Rolling 12 Months

20,202

Timely Response

85,934

Closed %

98.90%

In Progress

329

In Progress %

0.38%

FILTER PANEL

Year of Date received

All

Company

All

State

All

EXPORT PANEL

PDF

Submitted Via

Web

68.92%

Referral

16.58%

Phone

7.48%

Postal mail

5.96%

Fax

1.00%

Email

0.05%

Weekly Trend

Trend

Weekly

State wise Complaints

Select Map

Density Map

Top Issues

Billing disputes	14,688
Other	9,049
Identity theft / Fraud / ..	8,244
Closing/Cancelling acco..	6,230
APR or interest rate	5,426
Late fee	3,550
Customer service / Cust..	3,424
Delinquent account	3,135
Credit determination	2,976
Advertising and market..	2,861

Company Response

Closed with explana..	51,873	59.92%
Closed with moneta..	17,942	20.73%
Closed with non-mo..	9,215	10.65%
Closed without relief	4,246	4.91%
Closed with relief	2,500	2.89%
Closed	649	0.75%
Untimely response	139	0.16%

Daily Complaints

August 2017

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		