

## Says

What have we heard them say? What can we imagine them saying? **Thinks** 

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



managing finances far our interior tesitn projets is becoming quite a task.

tracking broject costs and invoiling clients takes ub f timeasignificant amount of time.



## Persona's name

Short summary of the persona

1.research online for accounting solutions taicoret to interior tesign businesses 2.gapher and organize receibts, in boices, and project-relatet financiai data.

overwhelmed by balancing creative besign work with finacialk management.

**Feels** 

What behavior have we observed? What can we imagine them doing?

Does



What are their fears, frustrations, and anxieties?

What other feelings might influence their behavior?