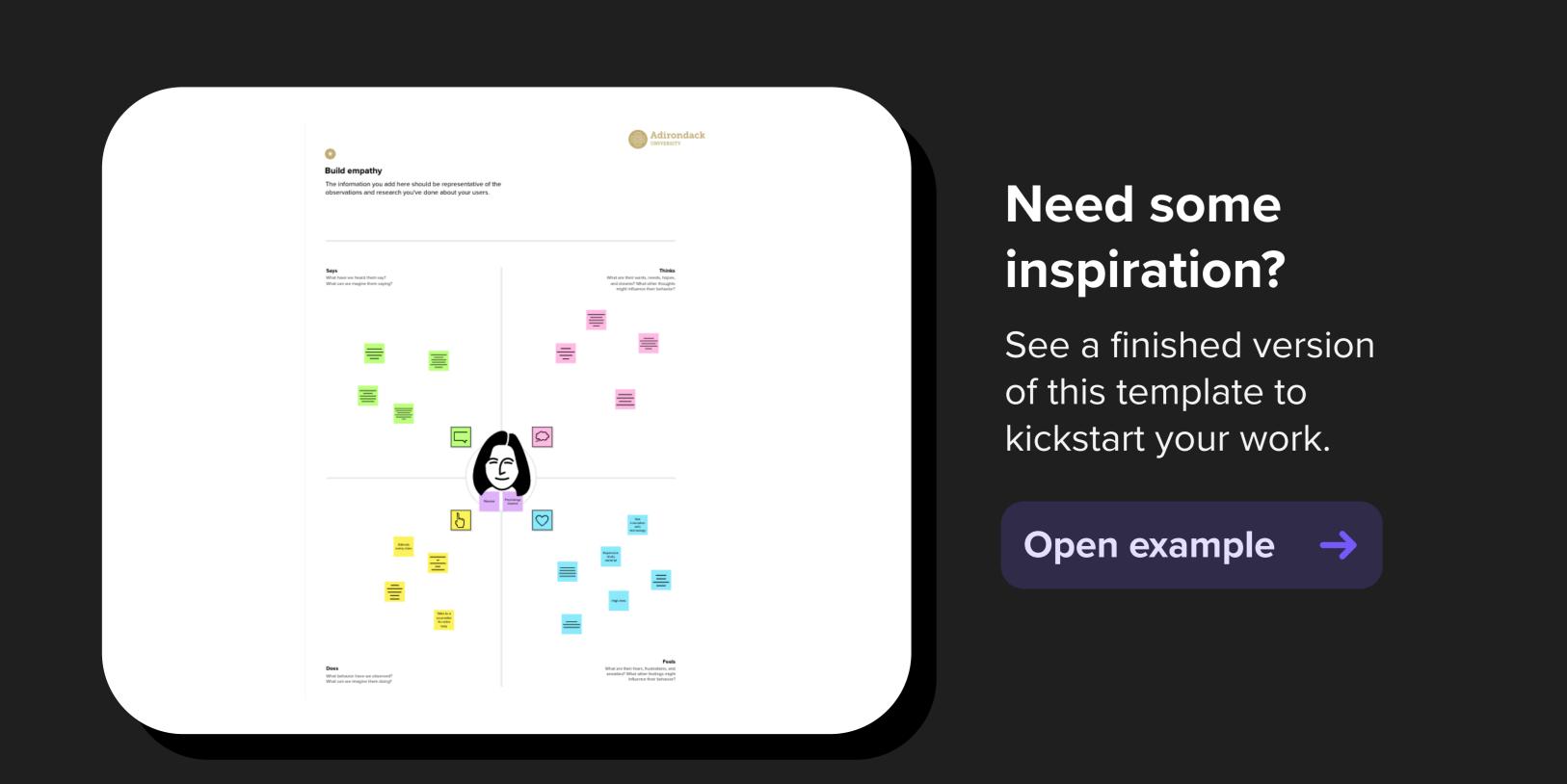


Empathy map

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.







Electricity Consumption Pattern Analysis

Plugging into the Future: An Exploration of Electricity Consumption Patterns

