



SMDM GRADED PROJECT

A PROJECT REPORT

*Submitted by*

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## Part 1: PCA:

**Problem Statement:** The '[Hair Salon.csv](#)' dataset contains various variables used for the context of Market Segmentation. This case study is based on various parameters of a salon chain of hair products. You are expected to do a Principal Component Analysis for this case study according to the instructions given in the rubric. **Kindly refer to the [PCA Data Dictionary.jpg](#) file for the Data Dictionary of the Dataset.**

**Note:** This particular dataset contains the target variable satisfaction as well. Please drop this variable before doing a Principal Component Analysis.

1. PCA: Perform Exploratory Data Analysis [univariate and multivariate analysis to be performed]. The inferences drawn from this should be properly documented.

Reading the data and performing basic checks like checking head, info, summary, nulls, duplicates, etc.

|   | ID | ProdQual | Ecom | TechSup | CompRes | Advertising | ProdLine | SalesFIimage | ComPricing | WartyClaim | OrdBilling | DelSpeed | Satisfaction |
|---|----|----------|------|---------|---------|-------------|----------|--------------|------------|------------|------------|----------|--------------|
| 0 | 1  | 8.5      | 3.9  | 2.5     | 5.9     | 4.8         | 4.9      | 6.0          | 6.8        | 4.7        | 5.0        | 3.7      | 8.2          |
| 1 | 2  | 8.2      | 2.7  | 5.1     | 7.2     | 3.4         | 7.9      | 3.1          | 5.3        | 5.5        | 3.9        | 4.9      | 5.7          |
| 2 | 3  | 9.2      | 3.4  | 5.6     | 5.6     | 5.4         | 7.4      | 5.8          | 4.5        | 6.2        | 5.4        | 4.5      | 8.9          |
| 3 | 4  | 6.4      | 3.3  | 7.0     | 3.7     | 4.7         | 4.7      | 4.5          | 8.8        | 7.0        | 4.3        | 3.0      | 4.8          |
| 4 | 5  | 9.0      | 3.4  | 5.2     | 4.6     | 2.2         | 6.0      | 4.5          | 6.8        | 6.1        | 4.5        | 3.5      | 7.1          |

**HEAD**

|    | ID  | ProdQual | Ecom | TechSup | CompRes | Advertising | ProdLine | SalesFImage | ComPricing | WartyClaim | OrdBilling | DelSpeed | Satisfaction |
|----|-----|----------|------|---------|---------|-------------|----------|-------------|------------|------------|------------|----------|--------------|
| 95 | 96  | 8.6      | 4.8  | 5.6     | 5.3     | 2.3         | 6.0      | 5.7         | 6.7        | 5.8        | 4.9        | 3.6      | 7.3          |
| 96 | 97  | 7.4      | 3.4  | 2.6     | 5.0     | 4.1         | 4.4      | 4.8         | 7.2        | 4.5        | 4.2        | 3.7      | 6.3          |
| 97 | 98  | 8.7      | 3.2  | 3.3     | 3.2     | 3.1         | 6.1      | 2.9         | 5.6        | 5.0        | 3.1        | 2.5      | 5.4          |
| 98 | 99  | 7.8      | 4.9  | 5.8     | 5.3     | 5.2         | 5.3      | 7.1         | 7.9        | 6.0        | 4.3        | 3.9      | 6.4          |
| 99 | 100 | 7.9      | 3.0  | 4.4     | 5.1     | 5.9         | 4.2      | 4.8         | 9.7        | 5.7        | 3.4        | 3.5      | 6.4          |

## TAIL

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 100 entries, 0 to 99
Data columns (total 13 columns):
#   Column          Non-Null Count  Dtype
---  -
0    ID              100 non-null    int64
1    ProdQual        100 non-null    float64
2    Ecom            100 non-null    float64
3    TechSup         100 non-null    float64
4    CompRes         100 non-null    float64
5    Advertising      100 non-null    float64
6    ProdLine        100 non-null    float64
7    SalesFImage     100 non-null    float64
8    ComPricing      100 non-null    float64
9    WartyClaim      100 non-null    float64
10   OrdBilling      100 non-null    float64
11   DelSpeed        100 non-null    float64
12   Satisfaction    100 non-null    float64
dtypes: float64(12), int64(1)
memory usage: 10.3 KB
```

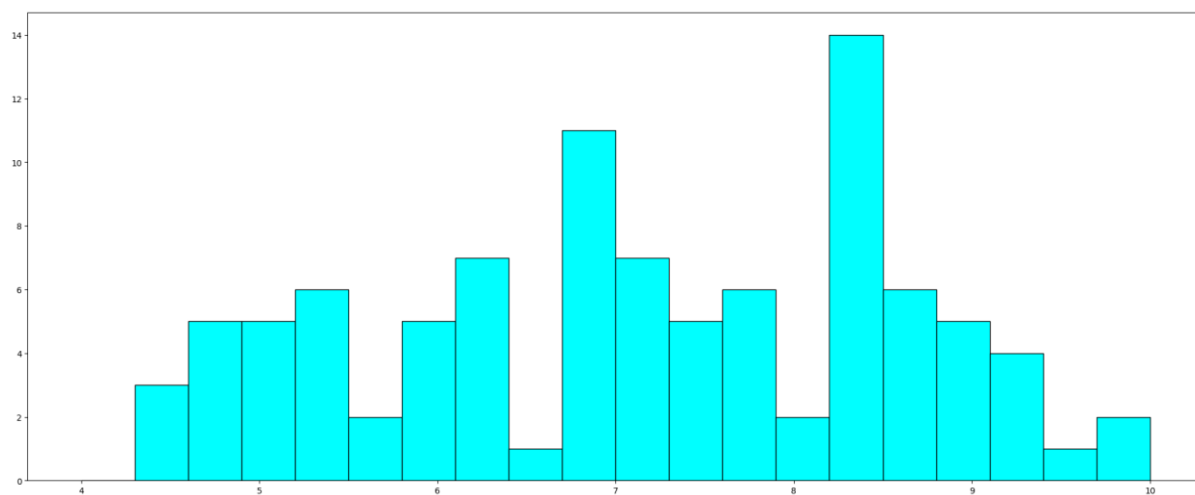
## INFORMATION ABOUT THE DATASET

### CHECKING THE DUPLICATE AND NULL VALUES

It shows that there is no null and duplicate values in the dataset.

### PERFORMING EDA FOR THE GIVEN DATASET:

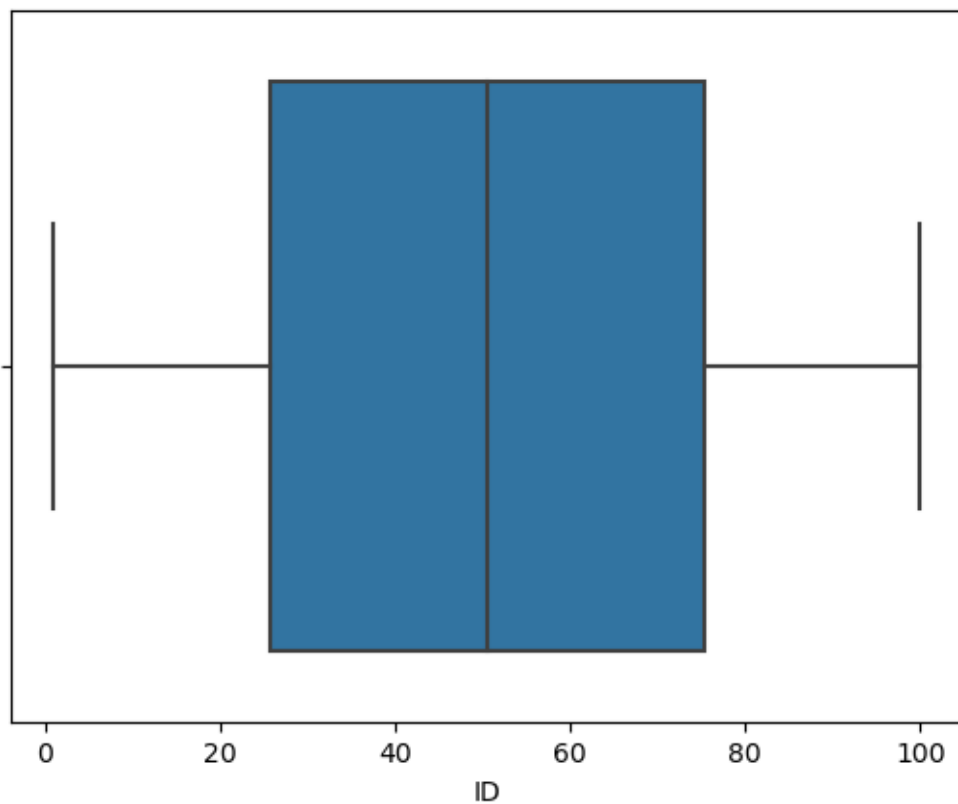
### UNIVARIANT ANALYSIS:

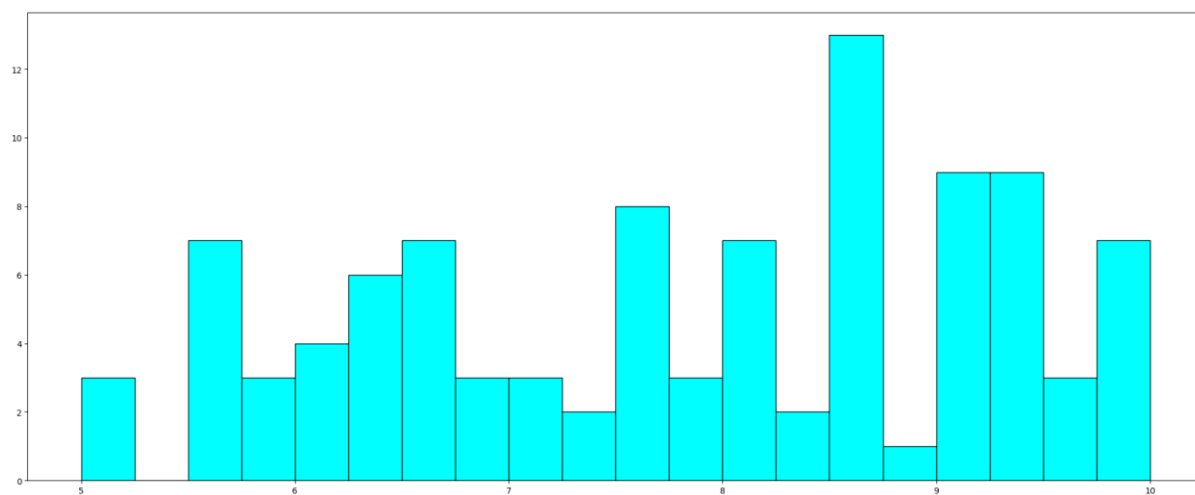


#### Description of ID

```
count    100.000000
mean      50.500000
std       29.011492
min        1.000000
25%       25.750000
50%       50.500000
75%       75.250000
max      100.000000
```

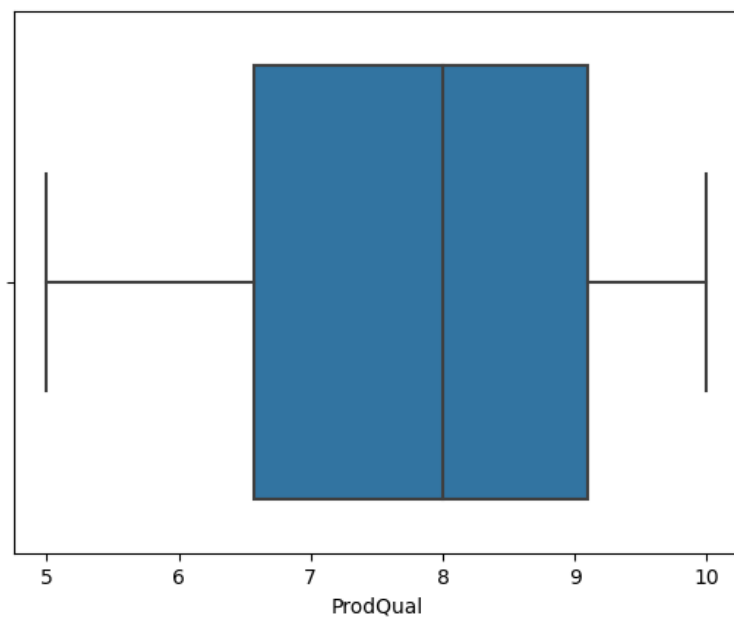
Name: ID, dtype: float64 Distribution of ID

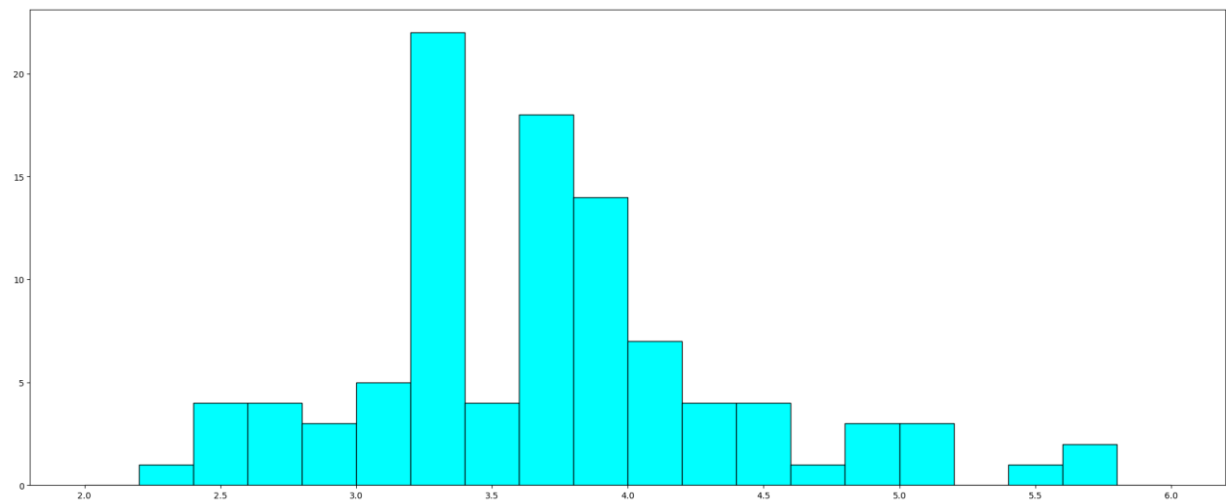




#### Description of ProdQual

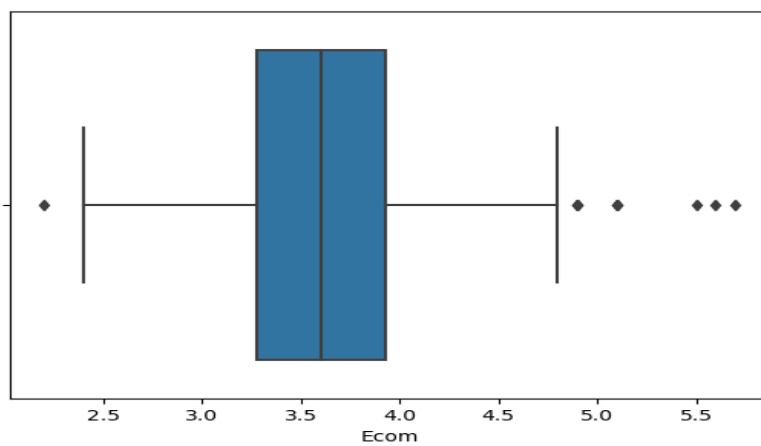
```
-----
count      100.000000
mean        7.810000
std         1.396279
min         5.000000
25%         6.575000
50%         8.000000
75%         9.100000
max         10.000000
Name: ProdQual, dtype: float64
```

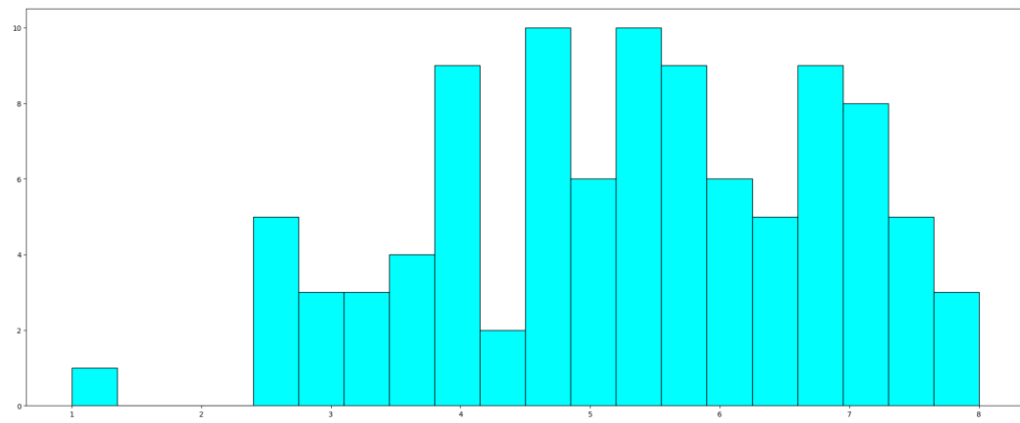




#### Description of Ecom

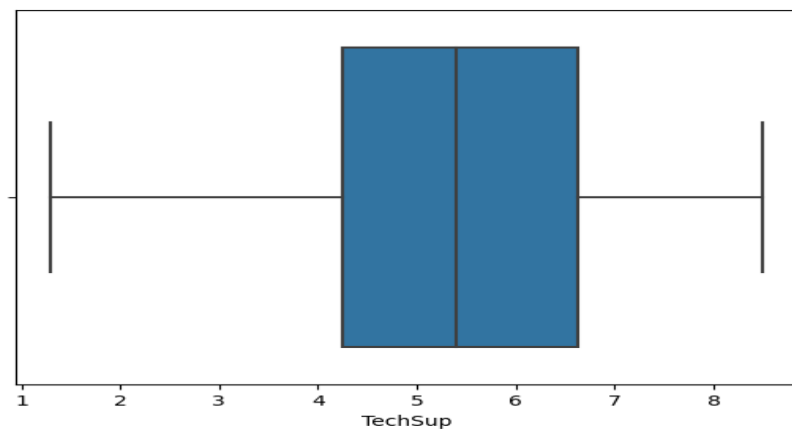
```
-----  
count    100.000000  
mean      3.672000  
std       0.700516  
min       2.200000  
25%       3.275000  
50%       3.600000  
75%       3.925000  
max       5.700000  
Name: Ecom, dtype: float64 Distribution of Ecom
```

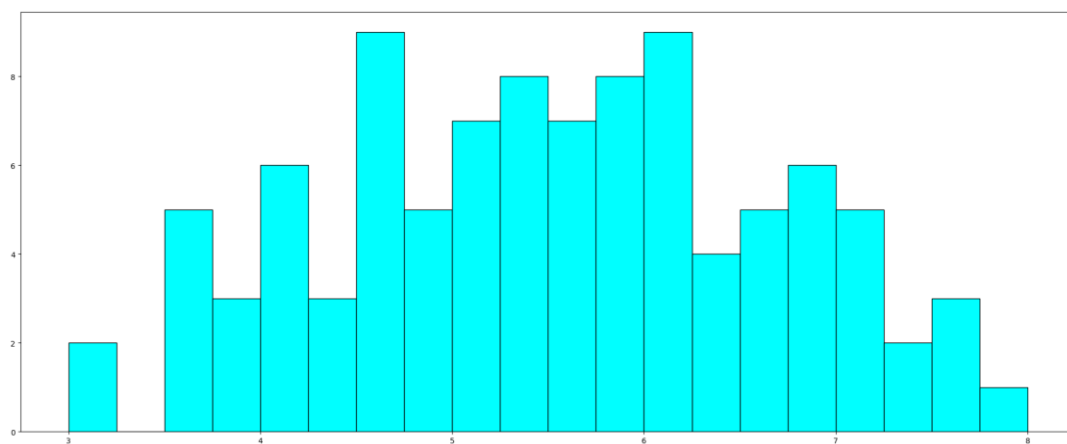




#### Description of TechSup

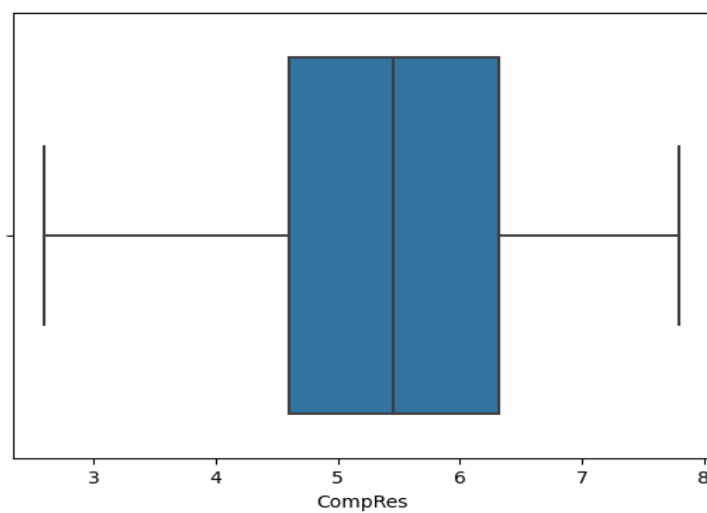
```
-----  
count      100.000000  
mean        5.365000  
std         1.530457  
min         1.300000  
25%         4.250000  
50%         5.400000  
75%         6.625000  
max         8.500000  
Name: TechSup, dtype: float64 Distribution of TechSup  
-----
```



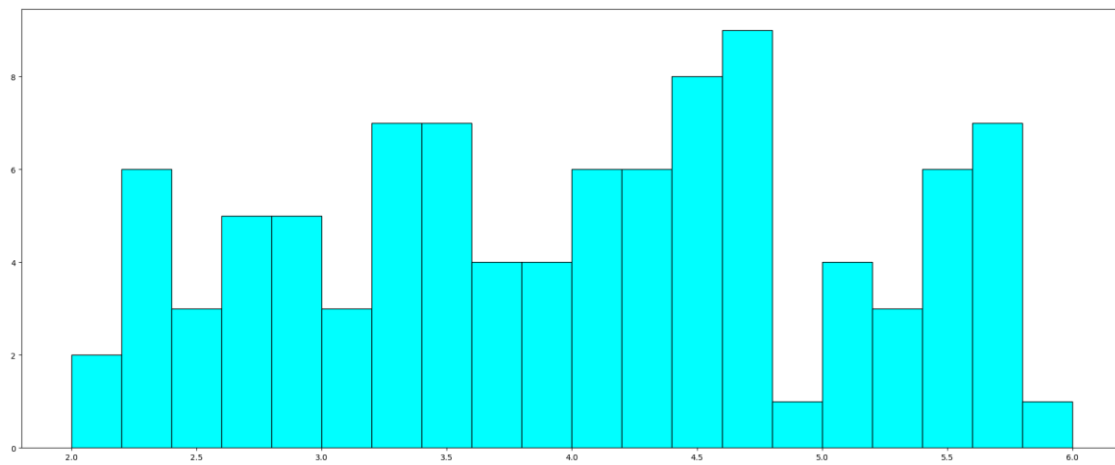


#### Description of CompRes

```
-----  
count      100.000000  
mean        5.442000  
std         1.208403  
min         2.600000  
25%         4.600000  
50%         5.450000  
75%         6.325000  
max         7.800000  
Name: CompRes, dtype: float64 Distribution of CompRes
```



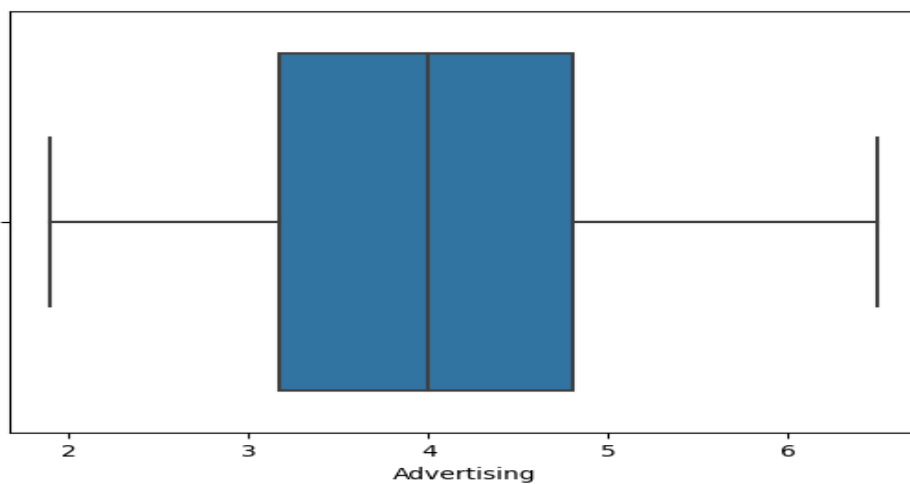


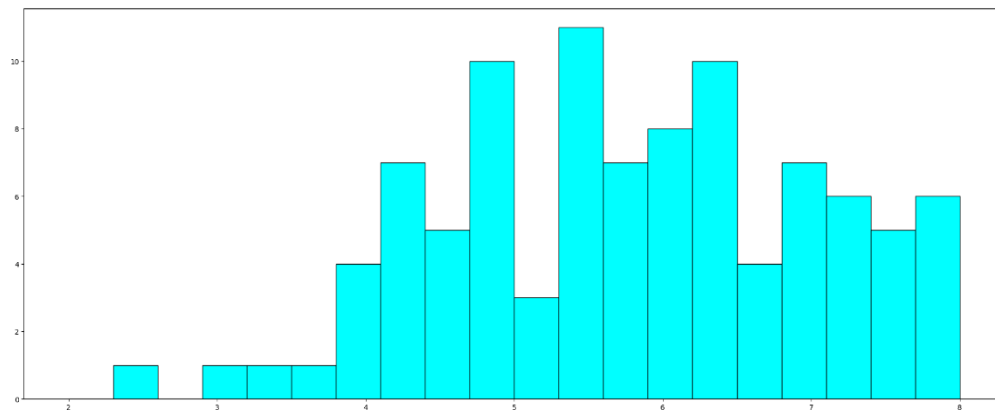


### Description of Advertising

```
count    100.000000
mean      4.010000
std       1.126943
min       1.900000
25%       3.175000
50%       4.000000
75%       4.800000
max       6.500000
```

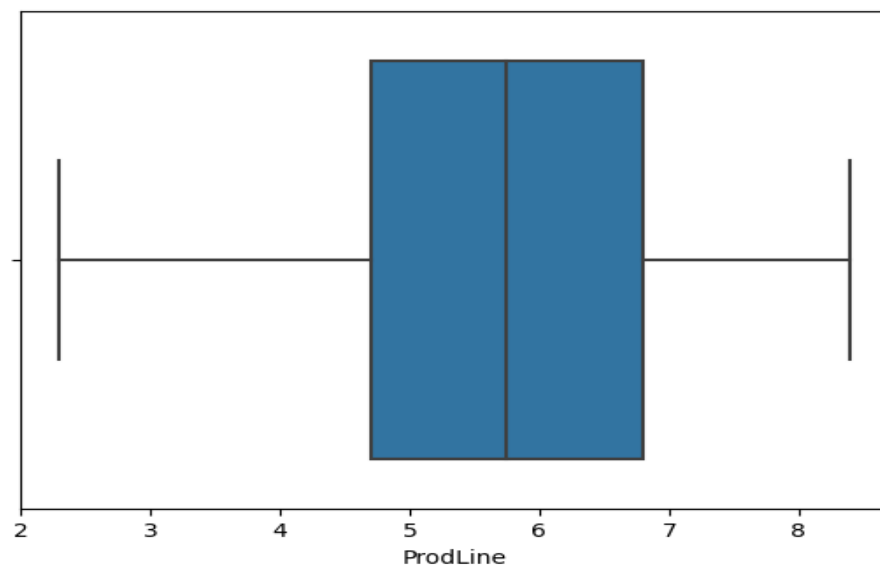
Name: Advertising, dtype: float64 Distribution of Advertising

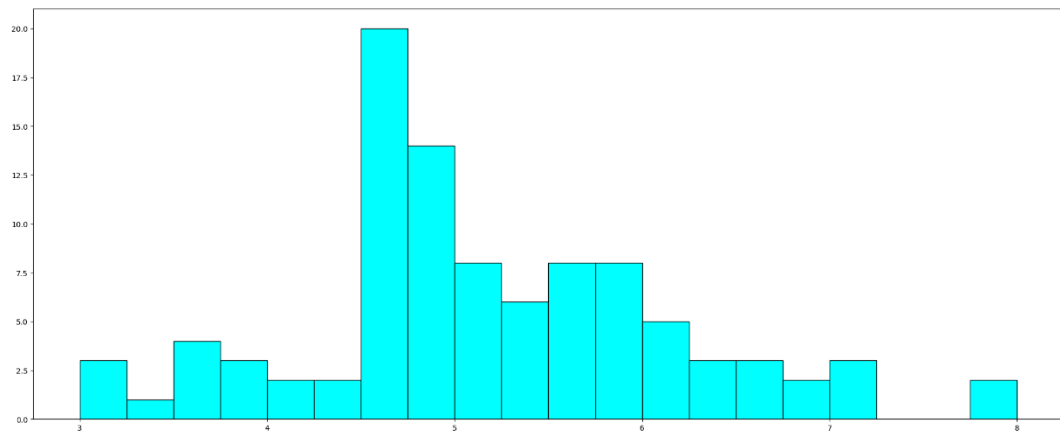




#### Description of ProdLine

```
-----  
count      100.000000  
mean        5.805000  
std         1.315285  
min         2.300000  
25%         4.700000  
50%         5.750000  
75%         6.800000  
max         8.400000  
Name: ProdLine, dtype: float64 Distribution of ProdLine  
-----
```



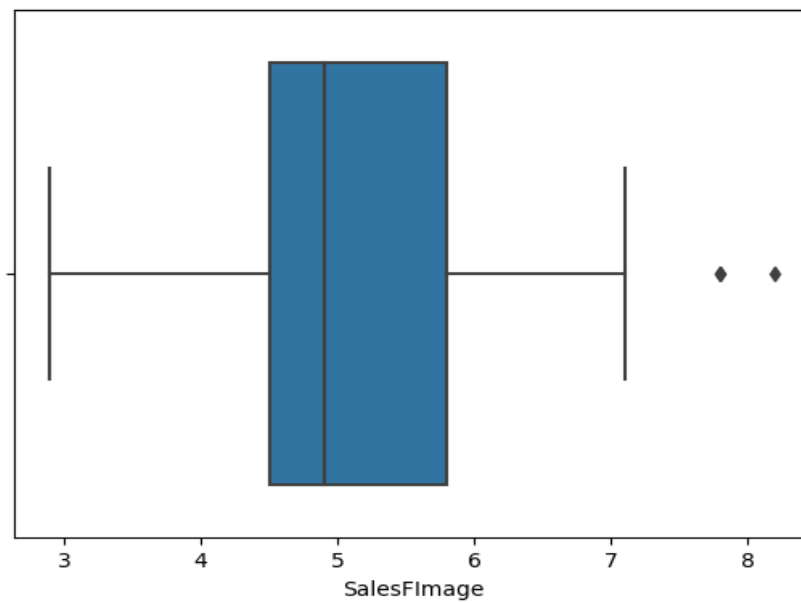


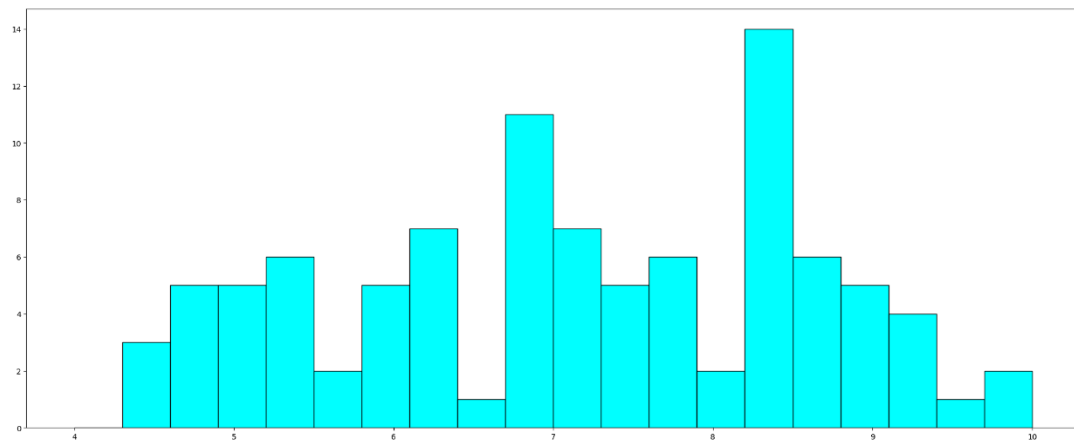
### Description of SalesFImage

```

-----
count      100.00000
mean        5.12300
std         1.07232
min         2.90000
25%         4.50000
50%         4.90000
75%         5.80000
max         8.20000
Name: SalesFImage, dtype: float64 Distribution of SalesFImage
-----

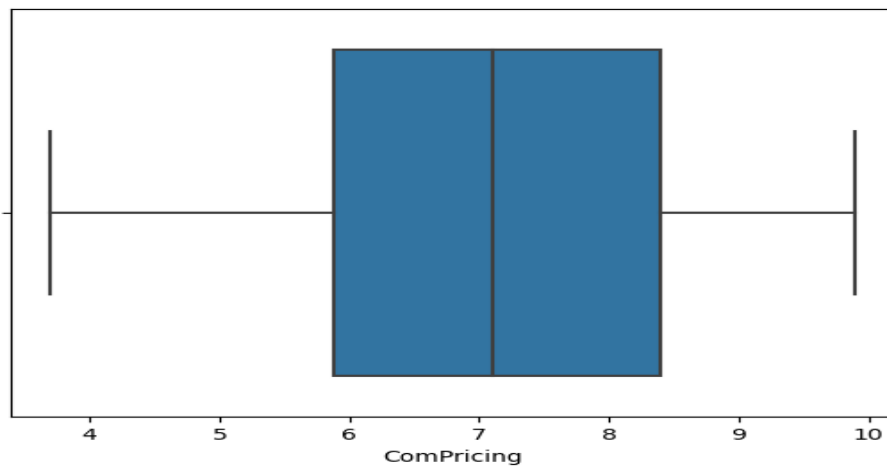
```

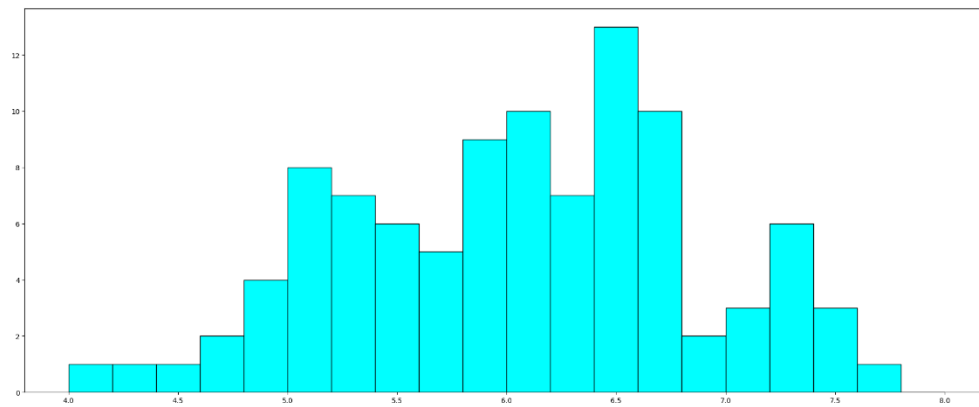




#### Description of ComPricing

```
-----
count    100.000000
mean      6.974000
std       1.545055
min       3.700000
25%       5.875000
50%       7.100000
75%       8.400000
max       9.900000
Name: ComPricing, dtype: float64 Distribution of ComPricing
```



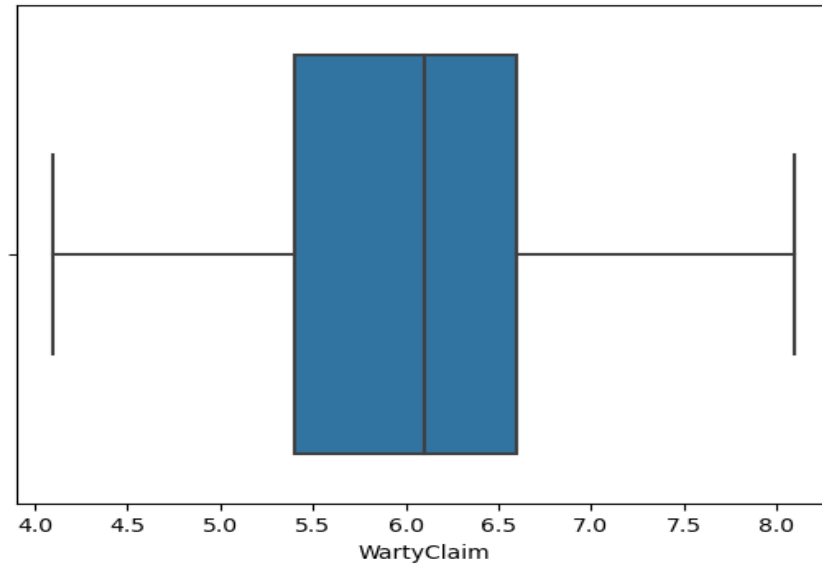


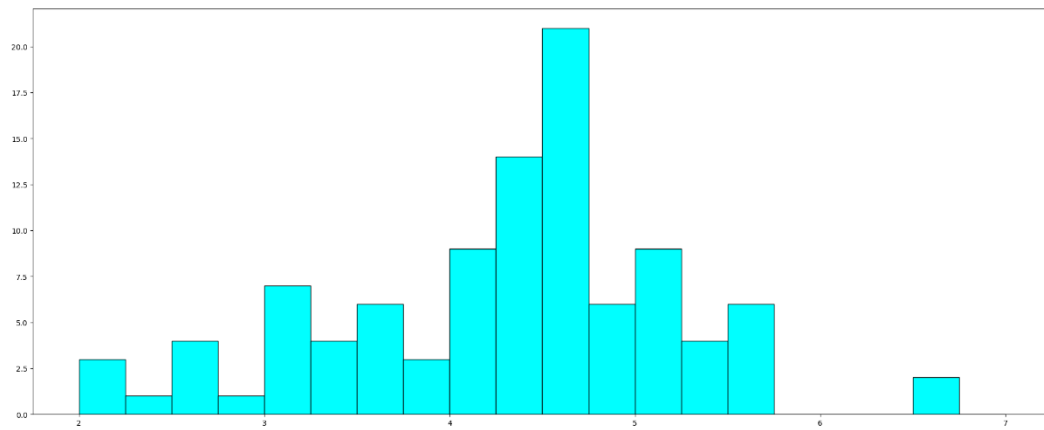
# Description of WartyClaim

```

count      100.000000
mean        6.043000
std         0.819738
min         4.100000
25%         5.400000
50%         6.100000
75%         6.600000
max         8.100000
Name: WartyClaim, dtype: float64 Distribution of WartyClaim

```



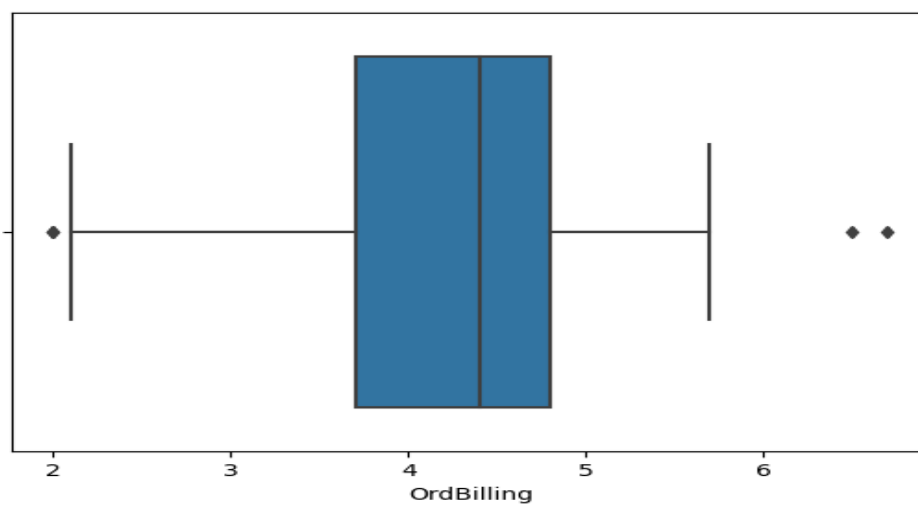


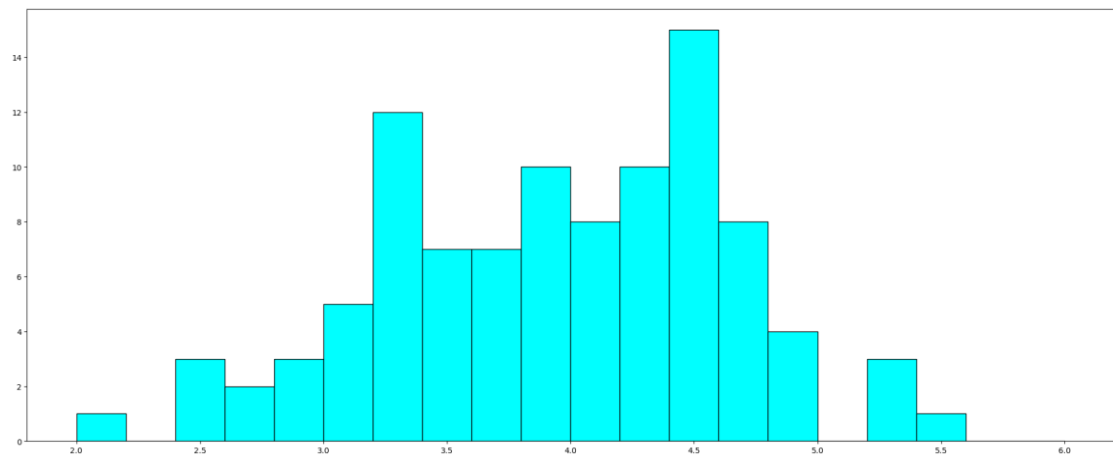
### Description of OrdBilling

```

count      100.00000
mean        4.27800
std         0.92884
min         2.00000
25%         3.70000
50%         4.40000
75%         4.80000
max         6.70000
Name: OrdBilling, dtype: float64 Distribution of OrdBilling

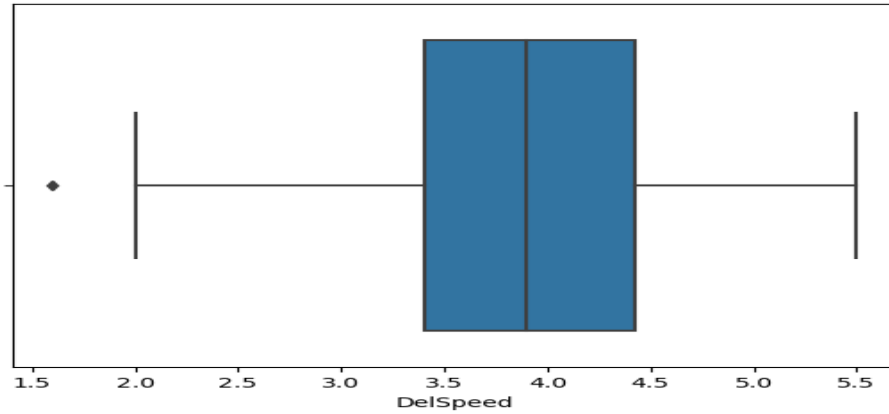
```

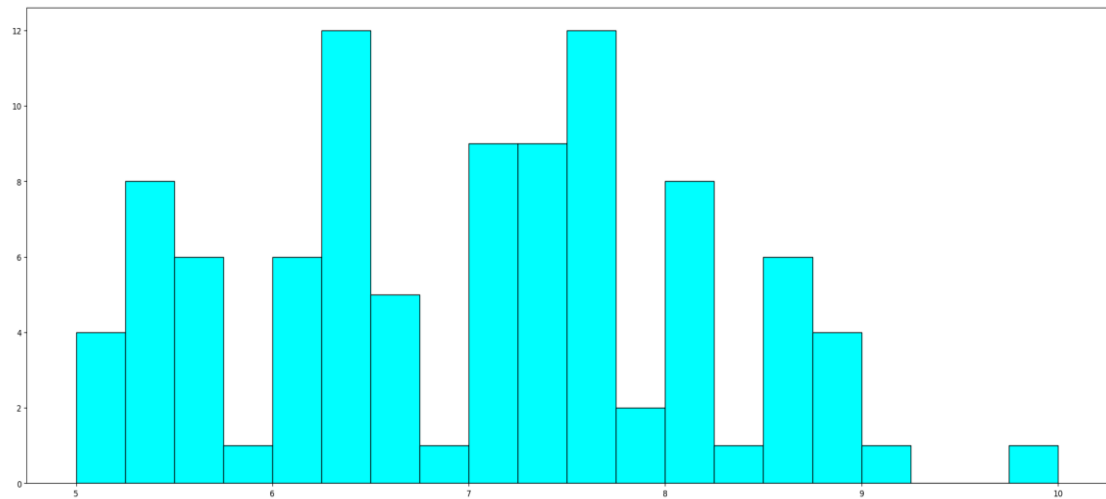




### Description of DelSpeed

```
-----  
count      100.000000  
mean        3.886000  
std         0.734437  
min         1.600000  
25%         3.400000  
50%         3.900000  
75%         4.425000  
max         5.500000  
Name: DelSpeed, dtype: float64 Distribution of DelSpeed
```

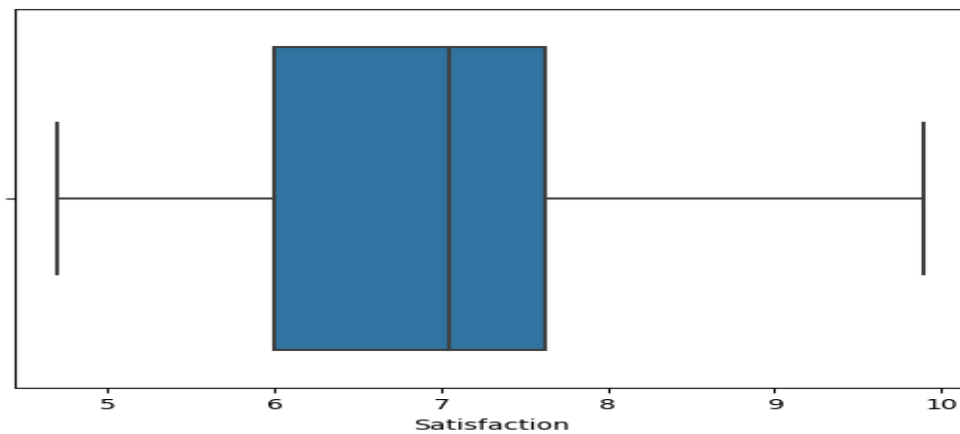




### Description of Satisfaction

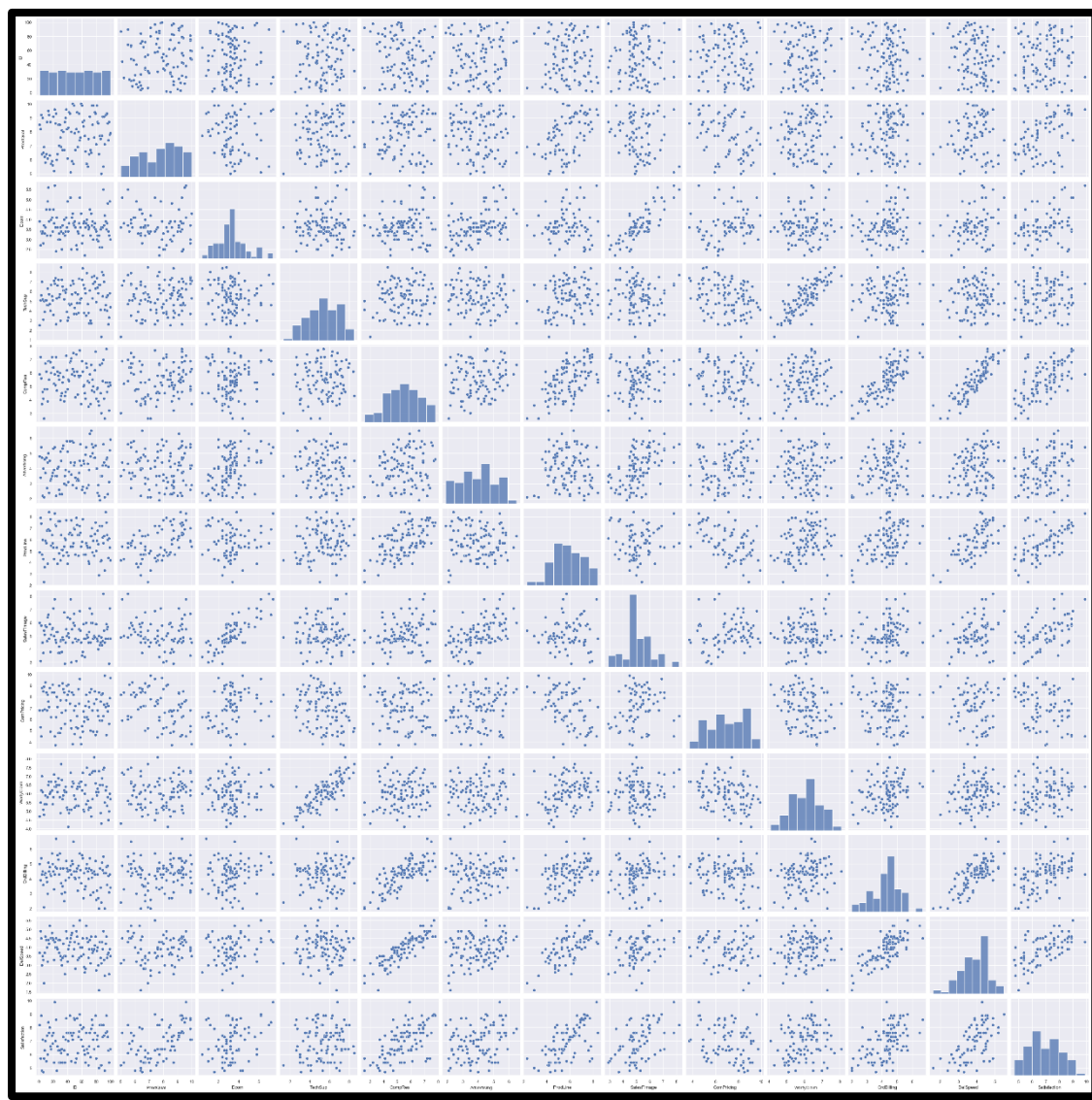
```
count    100.000000
mean      6.918000
std       1.191839
min       4.700000
25%       6.000000
50%       7.050000
75%       7.625000
max       9.900000
```

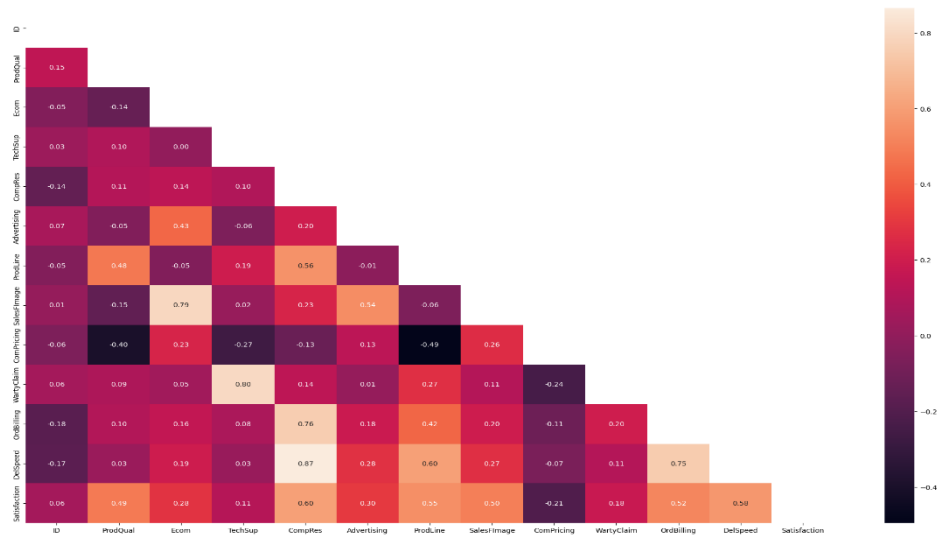
Name: Satisfaction, dtype: float64 Distribution of Satisfaction





### MULTI-VARIENT ANALYSIS:



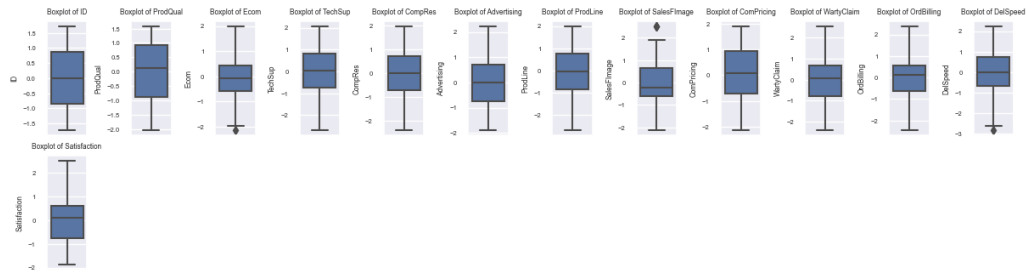


## HEATMAP FOR CORRELATION

2. Scale the variables and write the inference for using the type of scaling function for this case study.

Here we use Standard scalar

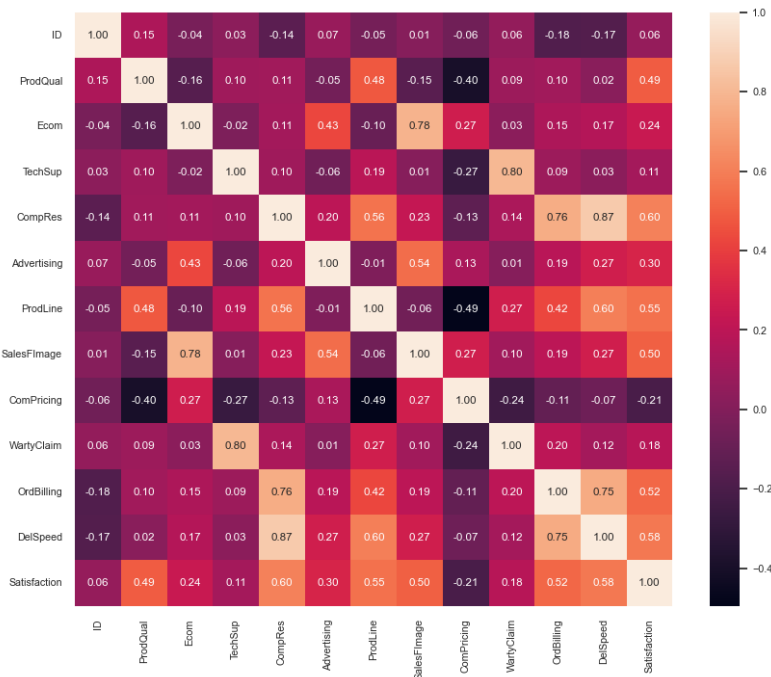
|   | ID        | ProdQual  | Ecom      | TechSup   | CompRes   | Advertising | ProdLine  | SalesFImage | ComPricing | WartyClaim | OrdBilling | DelSpeed  | Satisfaction |
|---|-----------|-----------|-----------|-----------|-----------|-------------|-----------|-------------|------------|------------|------------|-----------|--------------|
| 0 | -1.714816 | 0.496660  | 0.401668  | -1.881421 | 0.380922  | 0.704543    | -0.691530 | 0.838627    | -0.113185  | -1.646582  | 0.791872   | -0.260903 | 1.081067     |
| 1 | -1.680173 | 0.280721  | -1.495974 | -0.174023 | 1.462141  | -0.544014   | 1.600835  | -1.917200   | -1.088915  | -0.665744  | -0.411249  | 1.398918  | -1.027098    |
| 2 | -1.645531 | 1.000518  | -0.389017 | 0.154322  | 0.131410  | 1.239639    | 1.218774  | 0.648570    | -1.609304  | 0.192489   | 1.229371   | 0.845644  | 1.671354     |
| 3 | -1.610888 | -1.014914 | -0.547153 | 1.073690  | -1.448834 | 0.615361    | -0.844354 | -0.586801   | 1.187789   | 1.173327   | 0.026250   | -1.229132 | -1.786038    |
| 4 | -1.576245 | 0.856559  | -0.389017 | -0.108354 | -0.700298 | -1.614207   | 0.149004  | -0.586801   | -0.113185  | 0.069885   | 0.244999   | -0.537540 | 0.153474     |



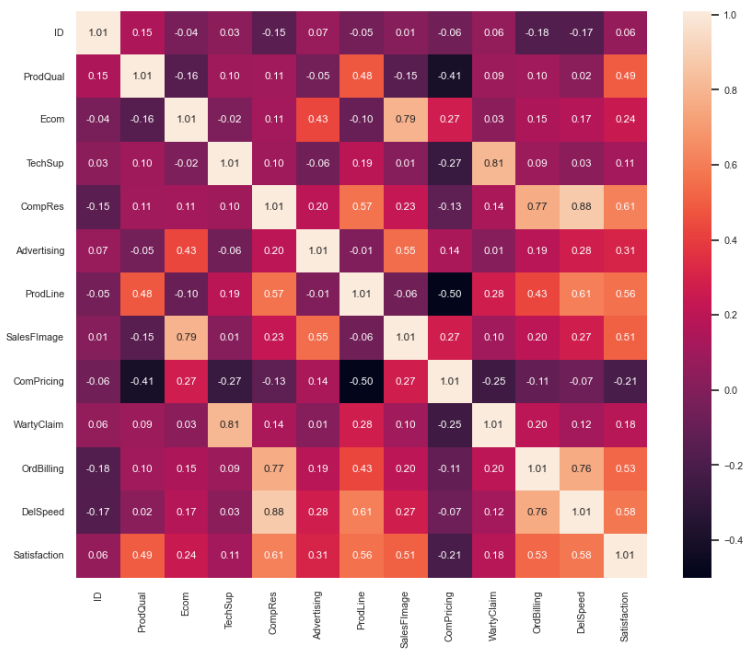
**BOXPLOT OF FEATUERD COLUMN**

|       | ID            | ProdQual      | Ecom          | TechSup       | CompRes       | Advertising   | ProdLine      | SalesFImage   | ComPricing    | WartyClaim    |    |
|-------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----|
| count | 1.000000e+02  | 1.000000e+02  | 1.000000e+02  | 1.000000e+02  | 1.000000e+02  | 1.000000e+02  | 1.000000e+02  | 1.000000e+02  | 1.000000e+02  | 1.000000e+02  | 1  |
| mean  | 4.440892e-18  | 9.188483e-16  | 7.216450e-16  | 1.029177e-15  | -1.432188e-16 | -6.061818e-16 | 2.531308e-16  | 2.592371e-16  | -7.105427e-16 | -1.247891e-15 | :  |
| std   | 1.005038e+00  | 1.005038e+00  | 1.005038e+00  | 1.005038e+00  | 1.005038e+00  | 1.005038e+00  | 1.005038e+00  | 1.005038e+00  | 1.005038e+00  | 1.005038e+00  | 1  |
| min   | -1.714816e+00 | -2.022630e+00 | -2.128522e+00 | -2.669451e+00 | -2.363712e+00 | -1.881755e+00 | -2.678246e+00 | -2.107257e+00 | -2.129693e+00 | -2.382210e+00 | -2 |
| 25%   | -8.574080e-01 | -8.889494e-01 | -5.86876e-01  | -7.322109e-01 | -7.002976e-01 | -7.446754e-01 | -8.443545e-01 | -5.868010e-01 | -7.148848e-01 | -7.883484e-01 | -4 |
| 50%   | 0.000000e+00  | 1.367614e-01  | -7.274293e-02 | 2.298420e-02  | 6.653659e-03  | -8.918268e-03 | -4.202669e-02 | -2.066870e-01 | 8.196131e-02  | 6.988470e-02  | .  |
| 75%   | 8.574080e-01  | 9.285383e-01  | 4.412017e-01  | 8.274312e-01  | 7.343976e-01  | 7.045432e-01  | 7.603011e-01  | 6.485695e-01  | 9.275939e-01  | 6.829084e-01  | !  |
| max   | 1.714816e+00  | 1.576356e+00  | 1.983036e+00  | 2.058728e+00  | 1.961166e+00  | 2.220649e+00  | 1.982896e+00  | 2.501625e+00  | 1.903324e+00  | 2.521979e+00  | 2  |

**DESCRIBING THE SCALED DATA**



**HEATMAP OF CORRELATION OF THE SCALED DATA**



|              | ID        | ProdQual  | Ecom      | TechSup   | CompRes   | Advertising | ProdLine  | SalesFmAge | ComPricing | WartyClaim | OrdBilling | DelSpeed  | Satisfac |
|--------------|-----------|-----------|-----------|-----------|-----------|-------------|-----------|------------|------------|------------|------------|-----------|----------|
| ID           | 1.010101  | 0.147247  | -0.035803 | 0.032160  | -0.145780 | 0.073868    | -0.049132 | 0.008854   | -0.063643  | 0.059184   | -0.178085  | -0.171489 | 0.061    |
| ProdQual     | 0.147247  | 1.010101  | -0.163220 | 0.096566  | 0.107444  | -0.054013   | 0.482317  | -0.147978  | -0.405335  | 0.089204   | 0.103531   | 0.024577  | 0.491    |
| Ecom         | -0.035803 | -0.163220 | 1.010101  | -0.018976 | 0.110490  | 0.429417    | -0.097316 | 0.787115   | 0.270772   | 0.027657   | 0.147985   | 0.169845  | 0.241    |
| TechSup      | 0.032160  | 0.096566  | -0.018976 | 1.010101  | 0.097633  | -0.063505   | 0.194571  | 0.009936   | -0.273522  | 0.805220   | 0.086307   | 0.029190  | 0.111    |
| CompRes      | -0.145780 | 0.107444  | 0.110490  | 0.097633  | 1.010101  | 0.198906    | 0.567088  | 0.228937   | -0.129247  | 0.141827   | 0.765652   | 0.877623  | 0.601    |
| Advertising  | 0.073868  | -0.054013 | 0.429417  | -0.063505 | 0.198906  | 1.010101    | -0.011667 | 0.548407   | 0.135573   | 0.010901   | 0.189904   | 0.275730  | 0.301    |
| ProdLine     | -0.049132 | 0.482317  | -0.097316 | 0.194571  | 0.567088  | -0.011667   | 1.010101  | -0.063216  | -0.499948  | 0.275836   | 0.428152   | 0.606336  | 0.551    |
| SalesFmAge   | 0.008854  | -0.147978 | 0.787115  | 0.009936  | 0.228937  | 0.548407    | -0.063216 | 1.010101   | 0.273986   | 0.101972   | 0.196662   | 0.273952  | 0.501    |
| ComPricing   | -0.063643 | -0.405335 | 0.270772  | -0.273522 | -0.129247 | 0.135573    | -0.499948 | 0.273986   | 1.010101   | -0.247461  | -0.114463  | -0.070999 | -0.211   |
| WartyClaim   | 0.059184  | 0.089204  | 0.027657  | 0.805220  | 0.141827  | 0.010901    | 0.275836  | 0.101972   | -0.247461  | 1.010101   | 0.200107   | 0.117342  | 0.171    |
| OrdBilling   | -0.178085 | 0.103531  | 0.147985  | 0.086307  | 0.765652  | 0.189904    | 0.428152  | 0.196662   | -0.114463  | 0.200107   | 1.010101   | 0.759896  | 0.521    |
| DelSpeed     | -0.171489 | 0.024577  | 0.169845  | 0.029190  | 0.877623  | 0.275730    | 0.606336  | 0.273952   | -0.070999  | 0.117342   | 0.759896   | 1.010101  | 0.581    |
| Satisfaction | 0.061761  | 0.491237  | 0.244305  | 0.113735  | 0.609356  | 0.307747    | 0.556107  | 0.506129   | -0.210400  | 0.179338   | 0.526590   | 0.583217  | 1.011    |

## COVARIANCE OF THE SCALED DATA

|              | ID        | ProdQual  | Ecom      | TechSup   | CompRes   | Advertising | ProdLine  | SalesFImage | ComPricing | WartyClaim | OrdBilling | DelSpeed  | Satisfac  |
|--------------|-----------|-----------|-----------|-----------|-----------|-------------|-----------|-------------|------------|------------|------------|-----------|-----------|
| ID           | 1.000000  | 0.145774  | -0.035445 | 0.031838  | -0.144322 | 0.073129    | -0.048641 | 0.008765    | -0.063007  | 0.058592   | -0.176304  | -0.169774 | 0.061143  |
| ProdQual     | 0.145774  | 1.000000  | -0.161588 | 0.095600  | 0.106370  | -0.053473   | 0.477493  | -0.146498   | -0.401282  | 0.088312   | 0.102495   | 0.024332  | 0.486325  |
| Ecom         | -0.035445 | -0.161588 | 1.000000  | -0.018786 | 0.109386  | 0.425123    | -0.096342 | 0.779244    | 0.268064   | 0.027380   | 0.146505   | 0.168147  | 0.241862  |
| TechSup      | 0.031838  | 0.095600  | -0.018786 | 1.000000  | 0.096657  | -0.062870   | 0.192625  | 0.009836    | -0.270787  | 0.797168   | 0.085443   | 0.028898  | 0.112597  |
| CompRes      | -0.144322 | 0.106370  | 0.109386  | 0.096657  | 1.000000  | 0.196917    | 0.561417  | 0.226647    | -0.127954  | 0.140408   | 0.757995   | 0.868846  | 0.603263  |
| Advertising  | 0.073129  | -0.053473 | 0.425123  | -0.062870 | 0.196917  | 1.000000    | -0.011551 | 0.542923    | 0.134217   | 0.010792   | 0.188005   | 0.272973  | 0.304669  |
| ProdLine     | -0.048641 | 0.477493  | -0.096342 | 0.192625  | 0.561417  | -0.011551   | 1.000000  | -0.062584   | -0.494948  | 0.273078   | 0.423870   | 0.600272  | 0.550546  |
| SalesFImage  | 0.008765  | -0.146498 | 0.779244  | 0.009836  | 0.226647  | 0.542923    | -0.062584 | 1.000000    | 0.271246   | 0.100953   | 0.194695   | 0.271213  | 0.501068  |
| ComPricing   | -0.063007 | -0.401282 | 0.268064  | -0.270787 | -0.127954 | 0.134217    | -0.494948 | 0.271246    | 1.000000   | -0.244986  | -0.113318  | -0.070289 | -0.208296 |
| WartyClaim   | 0.058592  | 0.088312  | 0.027380  | 0.797168  | 0.140408  | 0.010792    | 0.273078  | 0.100953    | -0.244986  | 1.000000   | 0.198106   | 0.116168  | 0.177545  |
| OrdBilling   | -0.176304 | 0.102495  | 0.146505  | 0.085443  | 0.757995  | 0.188005    | 0.423870  | 0.194695    | -0.113318  | 0.198106   | 1.000000   | 0.752298  | 0.521324  |
| DelSpeed     | -0.169774 | 0.024332  | 0.168147  | 0.028898  | 0.868846  | 0.272973    | 0.600272  | 0.271213    | -0.070289  | 0.116168   | 0.752298   | 1.000000  | 0.577385  |
| Satisfaction | 0.061143  | 0.486325  | 0.241862  | 0.112597  | 0.603263  | 0.304669    | 0.550546  | 0.501068    | -0.208296  | 0.177545   | 0.521324   | 0.577385  | 1.000000  |

## CORRELATION OF THE SCALED DATA

### CHI-SQUARE VALUE METHOD:

Confirm the statistical significance of correlations

- H0: Correlations are not significant, H1: There are significant correlations
- Reject H0 if p-value < 0.05

**CHI-SQUARE VALUE:** 6.813866448568822e-116

### KMO-MODEL

Confirm the adequacy of sample size.

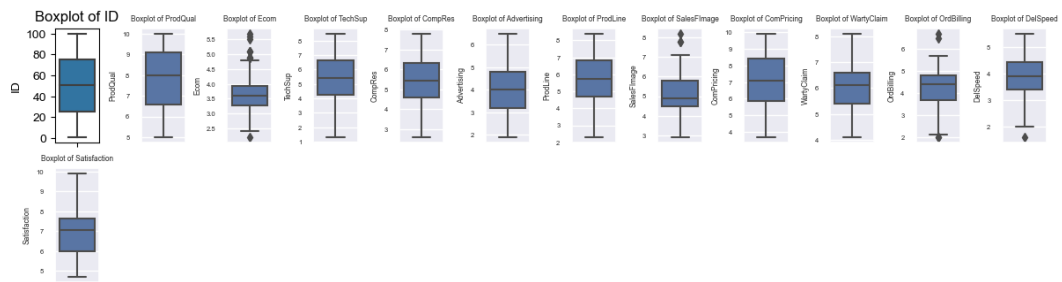
Note: Above 0.7 is good, below 0.5 is not acceptable

**KMO-MODEL:** 0.6608581001716486

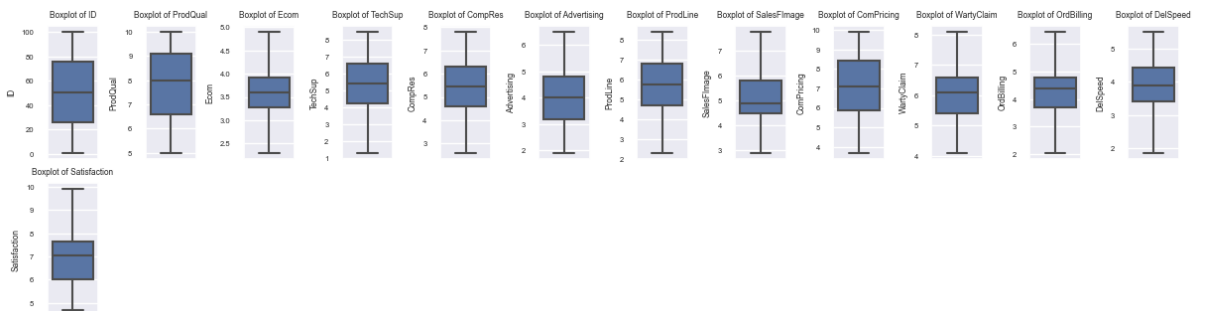
3. Check the dataset for outliers before and after scaling. Draw your inferences from this exercise.

### DATASETS BEFORE TREATING OUTLIERS(BEFORE SCALING)

Here we see that there are outliers that need to be treated as they may cause some error data during the calculation



## DATASETS AFTER TREATING OUTLIERS: ( AFTER SCALING)



4.Build the covariance matrix, eigenvalues and eigenvector.

```
array([[ 1.01010101,  0.14724686, -0.03580259,  0.03215965, -0.14578025,
         0.07386793, -0.04913229,  0.00885361, -0.0636433 ,  0.05918424,
        -0.17808478, -0.17148892,  0.06176054],
       [ 0.14724686,  1.01010101, -0.16322019,  0.09656612,  0.10744445,
        -0.05401327,  0.48231658, -0.14797813, -0.40533524,  0.08920435,
         0.1035307 ,  0.02457729,  0.49123737],
       [-0.03580259, -0.16322019,  1.01010101, -0.01897569,  0.11049041,
         0.42941698, -0.09731551,  0.78711486,  0.27077209,  0.02765676,
         0.14798521,  0.16984515,  0.24430522],
       [ 0.03215965,  0.09656612, -0.01897569,  1.01010101,  0.09763293,
        -0.06350512,  0.19457117,  0.00993585, -0.2735219 ,  0.80522013,
         0.08630654,  0.0291897 ,  0.11373452],
       [-0.14578025,  0.10744445,  0.11049041,  0.09763293,  1.01010101,
         0.19890591,  0.56708783,  0.22893666, -0.12924672,  0.14182656,
         0.765652 ,  0.87762252,  0.60935617],
       [ 0.07386793, -0.05401327,  0.42941698, -0.06350512,  0.19890591,
         1.01010101, -0.01166749,  0.54840714,  0.13557262,  0.01090109,
         0.18990387,  0.2757305 ,  0.30774694],
       [-0.04913229,  0.48231658, -0.09731551,  0.19457117,  0.56708783,
```

## COVARIANCE MATRIX

# Eigen Vectors

```
%s [[ 4.62000728e-02 -1.58027218e-01 -1.39347642e-01 -1.25558836e-01
-4.26608591e-01 -1.76000531e-01 -3.55715200e-01 -2.09925922e-01
1.35540139e-01 -1.74756616e-01 -3.92818518e-01 -4.26486740e-01
-4.11130831e-01]
[-4.92986487e-02 -3.11729134e-01 4.51705349e-01 -2.38476094e-01
1.05651742e-02 3.50505791e-01 -2.90553749e-01 4.59905998e-01
4.17706010e-01 -2.01996322e-01 2.30352008e-02 6.48426938e-02
2.38549586e-02]
[-2.31074705e-01 6.06171213e-03 -2.42961427e-01 -5.75362555e-01
2.10670802e-01 -1.36436961e-01 1.03155648e-01 -2.63464211e-01
6.23167208e-02 -5.71736650e-01 1.72192934e-01 2.29051867e-01
-2.37142718e-02]
[ 4.98031848e-01 5.26361720e-01 8.21611606e-02 -2.86955669e-01
-1.72431608e-01 2.10843618e-01 9.21428385e-02 1.35175834e-01
-1.67593652e-01 -2.73014963e-01 -2.19362558e-01 -1.85250608e-01
3.15912306e-01]
[-7.86280201e-01 3.17591283e-01 2.75713175e-01 -1.07734443e-03
-2.05117398e-01 -1.00017277e-01 9.63858666e-02 1.66993009e-01
-1.77708048e-01 -6.01352770e-02 -1.63727955e-01 -2.00866396e-01
1.15222615e-01]
[-1.29092812e-01 -2.54237184e-01 -1.09902859e-01 -5.12484690e-02
-5.95073442e-02 7.09513778e-01 5.31849876e-02 -1.05573224e-01
```

## EIGEN VECTORS

```
array([[ 4.62000728e-02, -1.58027218e-01, -1.39347642e-01,
-1.25558836e-01, -4.26608591e-01, -1.76000531e-01,
-3.55715200e-01, -2.09925922e-01, 1.35540139e-01,
-1.74756616e-01, -3.92818518e-01, -4.26486740e-01,
-4.11130831e-01],
[-4.92986487e-02, -3.11729134e-01, 4.51705349e-01,
-2.38476094e-01, 1.05651742e-02, 3.50505791e-01,
-2.90553749e-01, 4.59905998e-01, 4.17706010e-01,
-2.01996322e-01, 2.30352008e-02, 6.48426938e-02,
2.38549586e-02],
[-2.31074705e-01, 6.06171213e-03, -2.42961427e-01,
-5.75362555e-01, 2.10670802e-01, -1.36436961e-01,
1.03155648e-01, -2.63464211e-01, 6.23167208e-02,
-5.71736650e-01, 1.72192934e-01, 2.29051867e-01,
-2.37142718e-02],
[ 4.98031848e-01, 5.26361720e-01, 8.21611606e-02,
-2.86955669e-01, -1.72431608e-01, 2.10843618e-01,
9.21428385e-02, 1.35175834e-01, -1.67593652e-01,
-2.73014963e-01, -2.19362558e-01, -1.85250608e-01,
3.15912306e-01],
[-7.86280201e-01, 3.17591283e-01, 2.75713175e-01,
-1.07734443e-03, -2.05117398e-01, -1.00017277e-01,
9.63858666e-02, 1.66993009e-01, -1.77708048e-01,
```

## EIGEN VALUES

5. Write the explicit form of the first PC (in terms of Eigen Vectors).

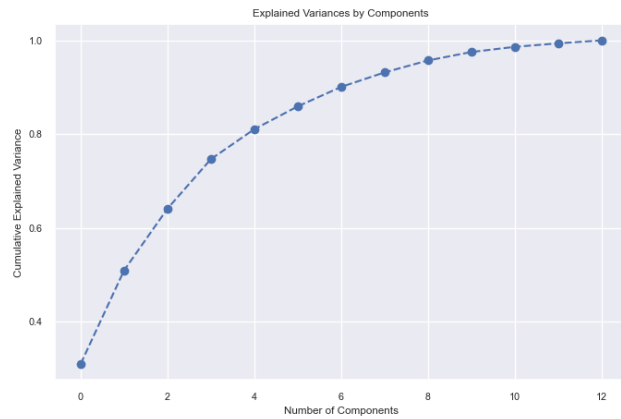
```
array([[ 4.62000728e-02, -1.58027218e-01, -1.39347642e-01,
        -1.25558836e-01, -4.26608591e-01, -1.76000531e-01,
        -3.55715200e-01, -2.09925922e-01,  1.35540139e-01,
        -1.74756616e-01, -3.92818518e-01, -4.26486740e-01,
        -4.11130831e-01],
       [-4.92986487e-02, -3.11729134e-01,  4.51705349e-01,
        -2.38476094e-01,  1.05651742e-02,  3.50505791e-01,
        -2.90553749e-01,  4.59905998e-01,  4.17706010e-01,
        -2.01996322e-01,  2.30352008e-02,  6.48426938e-02,
        2.38549586e-02],
       [-2.31074705e-01,  6.06171213e-03, -2.42961427e-01,
        -5.75362555e-01,  2.10670802e-01, -1.36436961e-01,
        1.03155648e-01, -2.63464211e-01,  6.23167208e-02,
        -5.71736650e-01,  1.72192934e-01,  2.29051867e-01,
        -2.37142718e-02],
       [ 4.98031848e-01,  5.26361720e-01,  8.21611606e-02,
        -2.86955669e-01, -1.72431608e-01,  2.10843618e-01,
        9.21428385e-02,  1.35175834e-01, -1.67593652e-01,
        -2.73014963e-01, -2.19362558e-01, -1.85250608e-01,
        3.15912306e-01],
       [-7.86280201e-01,  3.17591283e-01,  2.75713175e-01,
        -1.07734443e-03, -2.05117398e-01, -1.00017277e-01,
        9.63858666e-02,  1.66993009e-01, -1.77708048e-01,
```

6. Discuss the cumulative values of the eigenvalues. How does it help you to decide on the optimum number of principal components? What do the eigenvectors indicate? Perform PCA and export the data of the Principal Component scores into a data frame.

---

Cumulative Variance Explained in Percentage: [ 30.97 50.92 64.09 74.65 81.04 85.91 90.06 93.16 95.71 97.51  
98.62 99.37 100. ]





```
array([4.06686907, 2.61931822, 1.72985238, 1.3867214 , 0.83893283,  
       0.63920482, 0.54565893, 0.40628835, 0.33492402, 0.23690301,  
       0.14516191, 0.0981979 ])
```

## EXPLAINED VARIANCE

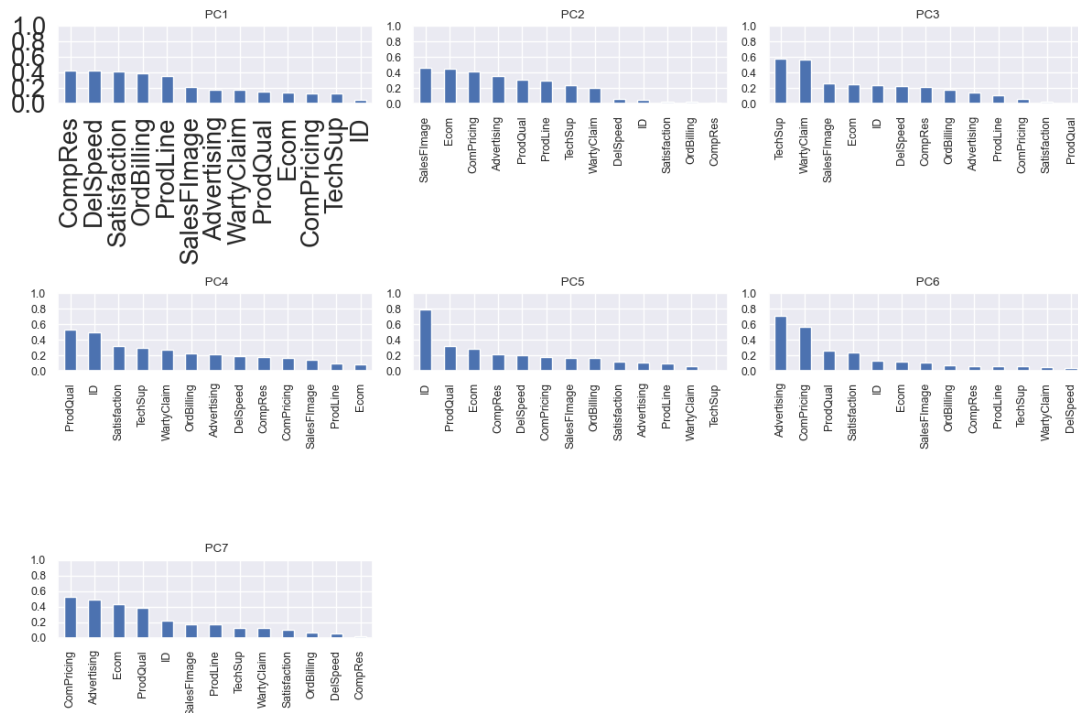
```
array([0.30970772, 0.19947116, 0.13173491, 0.10560417, 0.06388796,  
       0.04867791, 0.04155403, 0.03094042, 0.02550575, 0.01804108,  
       0.01105464, 0.00747815])
```

## EXPLAINED VARIANCE RATIO

|              | PC1       | PC2       | PC3       | PC4       | PC5       | PC6       | PC7       | PC8       | PC9       | PC10      | PC11      | PC12      |
|--------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| ID           | 0.046200  | -0.049299 | -0.231075 | 0.498032  | -0.786280 | -0.129093 | -0.219561 | 0.012301  | -0.089345 | -0.023189 | -0.033219 | 0.000188  |
| ProdQual     | -0.158027 | -0.311729 | 0.006062  | 0.526362  | 0.317591  | -0.254237 | 0.385338  | 0.152471  | -0.303293 | -0.167786 | 0.232317  | 0.197792  |
| Ecom         | -0.139348 | 0.451705  | -0.242961 | 0.082161  | 0.275713  | -0.109903 | -0.432703 | 0.043870  | -0.519890 | -0.207306 | 0.029892  | -0.001877 |
| TechSup      | -0.125559 | -0.238476 | -0.575363 | -0.286956 | -0.001077 | -0.051248 | 0.124556  | -0.003410 | 0.073852  | -0.551308 | -0.415346 | 0.000592  |
| CompRes      | -0.426609 | 0.010565  | 0.210671  | -0.172432 | -0.205117 | -0.059507 | -0.023714 | -0.002732 | 0.125006  | -0.440302 | 0.559335  | -0.418546 |
| Advertising  | -0.176001 | 0.350506  | -0.136437 | 0.210844  | -0.100017 | 0.709514  | 0.489888  | -0.061191 | -0.114272 | -0.038029 | -0.031297 | -0.083601 |
| ProdLine     | -0.355715 | -0.290554 | 0.103156  | 0.092143  | 0.096386  | 0.053185  | -0.169502 | -0.625947 | -0.267388 | 0.216321  | -0.275454 | -0.344435 |
| SalesFImage  | -0.209926 | 0.459906  | -0.263464 | 0.135176  | 0.166993  | -0.105573 | -0.171123 | -0.018366 | 0.353388  | 0.164451  | 0.063658  | 0.010554  |
| ComPricing   | 0.135540  | 0.417706  | 0.062317  | -0.167594 | -0.177708 | -0.565659 | 0.519245  | -0.321743 | -0.171635 | 0.030685  | -0.097910 | -0.101646 |
| WartyClaim   | -0.174757 | -0.201996 | -0.571737 | -0.273015 | -0.060135 | -0.044456 | 0.122392  | -0.044712 | -0.098315 | 0.508872  | 0.451598  | 0.062451  |
| OrdBilling   | -0.392819 | 0.023035  | 0.172193  | -0.219363 | -0.163728 | -0.070717 | 0.060498  | 0.646085  | -0.290184 | 0.273157  | -0.328822 | -0.149740 |
| DelSpeed     | -0.426487 | 0.064843  | 0.229052  | -0.185251 | -0.200866 | 0.034993  | -0.055222 | -0.231918 | -0.030467 | -0.080806 | -0.010522 | 0.788076  |
| Satisfaction | -0.411131 | 0.023855  | -0.023714 | 0.315912  | 0.115223  | -0.234301 | 0.103396  | 0.045140  | 0.524374  | 0.119191  | -0.236632 | -0.047335 |

## EXTRACTED LOADINGS OF THE DATASCALED

5. Mention the business implication of using the Principal Component Analysis for this case study.



PC1 has **compres**, **delspeed** **satisfaction**, **ord billing**, **prod line** equal and high followed by **salesfimage**, **advertising**, **warty claim**, **prod qual**, **Ecom**, **comp pricing**, **tech sup** features almost equal.

PC2 has all the features in decreasing trend starting from **salefimage** as the highest and **compres** as the lowest...

In PC 3 tech sup and **waranty** claim features have higher values up to 0.6 and remaining all features are in a decreasing trend starting from **salesfimage** as 0.25 ending with prod quality as the lowest

Pc 4 prod quality has the highest value upto 0.55 after that all features are seems to be in decreasing trend from satisfaction of 0.3 to Ecom as the lowest of 0.1

Pc 5 prod quality has the highest value of 0.3 to the waranty claim as the lowest of 0.5

Pc 6 advertising has the highest value of 0.7 to the delspeed having the lowest of 0.2 .

Pc 7 also all the features are in the decreasing trend starting from comprising with value of 0.5 to the lowest of compres with value of 0.1

**As a conclusion pc1 is expaling the most variance with almost equal values in two sets..**

**Problem Statement: The dataset given is about the Health and economic conditions in different States of a country. The Group States based on how similar their situation is, so as to provide these groups to the government so that appropriate measures can be taken to escalate their Health and Economic conditions**

#### Data Dictionary

1 States: names of States

2. Health indeces1: A composite index rolls several related measures (indicators) into a single score that provides a summary of how the health system is performing in the State.

3. Health indeces2: A composite index rolls several related measures (indicators) into a single score that provides a summary of how the health system is performing in certain areas of the States

4. Per capita income-Per capita income (PCI) measures the average income earned per person in a given area (city, region, country, etc.) in a specified year. It is calculated by dividing the area's total income by its total population

5. GDP- GDP provides an economic snapshot of a country state, used to estimate the size of an economy and growth rate.

2.1. Read the data and do exploratory data analysis. Describe the data briefly. (Check the null values, Data types, shape, EDA, etc.)

|   | Unnamed: 0 | States      | Health_indeces1 | Health_indices2 | Per_capita_income | GDP    |
|---|------------|-------------|-----------------|-----------------|-------------------|--------|
| 0 | 0          | Bachevo     | 417             | 66              | 564               | 1823   |
| 1 | 1          | Balgarchevo | 1485            | 646             | 2710              | 73662  |
| 2 | 2          | Belasitsa   | 654             | 299             | 1104              | 27318  |
| 3 | 3          | Belo_Pole   | 192             | 25              | 573               | 250    |
| 4 | 4          | Beslen      | 43              | 8               | 528               | 22     |
| 5 | 5          | Bogolin     | 69              | 14              | 527               | 73     |
| 6 | 6          | Bogoroditsa | 307             | 69              | 707               | 1724   |
| 7 | 7          | Buchino     | 10219           | 1508            | 7049              | 449003 |
| 8 | 8          | Budiltsi    | 744             | 115             | 809               | 7497   |
| 9 | 9          | Cherniche   | 2975            | 857             | 1600              | 153299 |

### HEAD VALUES

|     | Unnamed: 0 | States        | Health_indeces1 | Health_indices2 | Per_capita_income | GDP    |
|-----|------------|---------------|-----------------|-----------------|-------------------|--------|
| 287 | 287        | Gortnahey     | 2458            | 846             | 4137              | 124253 |
| 288 | 288        | Goshedan      | 3109            | 818             | 1511              | 148660 |
| 289 | 289        | Gracehill     | 2499            | 817             | 2649              | 127105 |
| 290 | 290        | Grange_Corner | 2953            | 811             | 1567              | 147103 |
| 291 | 291        | Granville     | 2155            | 1052            | 4009              | 182653 |
| 292 | 292        | Greencastle   | 3443            | 970             | 2499              | 238636 |
| 293 | 293        | Greenisland   | 2963            | 793             | 1257              | 162831 |
| 294 | 294        | Greyabbey     | 3276            | 609             | 1522              | 120184 |
| 295 | 295        | Greysteel     | 3463            | 847             | 934               | 199403 |
| 296 | 296        | Groggan       | 2070            | 838             | 3179              | 166767 |

### TAIL VALUES

```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 297 entries, 0 to 296
Data columns (total 6 columns):
#   Column                Non-Null Count  Dtype
---  -
0   Unnamed: 0             297 non-null   int64
1   States                 297 non-null   object
2   Health_indeces1        297 non-null   int64
3   Health_indices2        297 non-null   int64
4   Per_capita_income      297 non-null   int64
5   GDP                   297 non-null   int64
dtypes: int64(5), object(1)
memory usage: 14.0+ KB

```

## BASIC INFORMATION OF THE DATASET

There are two variables "Unnamed 0" and States that signify only the id in the dataset and are not required in the clustering process. Hence, these can be dropped. After dropping these variables

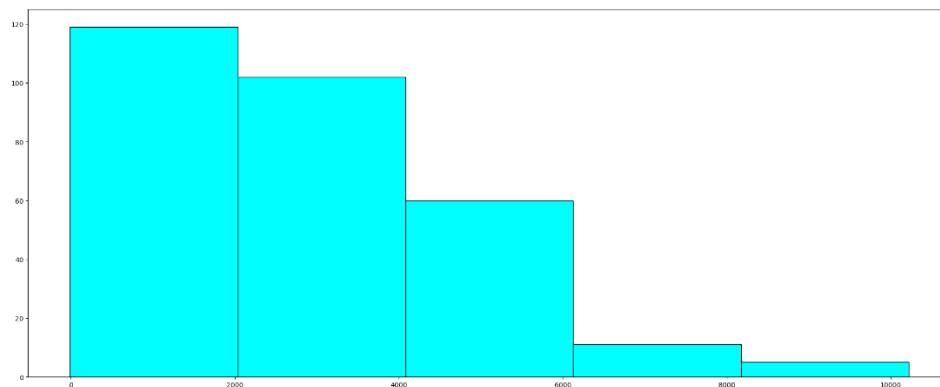
```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 297 entries, 0 to 296
Data columns (total 5 columns):
#   Column                Non-Null Count  Dtype
---  -
0   States                 297 non-null   object
1   Health_indeces1        297 non-null   int64
2   Health_indices2        297 non-null   int64
3   Per_capita_income      297 non-null   int64
4   GDP                   297 non-null   int64
dtypes: int64(4), object(1)
memory usage: 11.7+ KB

```

- There are 4 variables and 297 records.
- No missing record based on initial analysis.
- All the variables are integer-type variables.
- Shape of the Dataset: (297, 4)
- This shows the total number of rows = 297 and the total number of columns = 4.

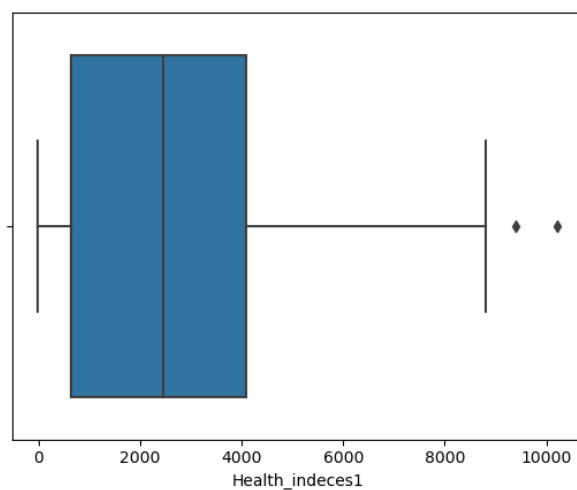
## UNIVARIATE -ANALYSIS:

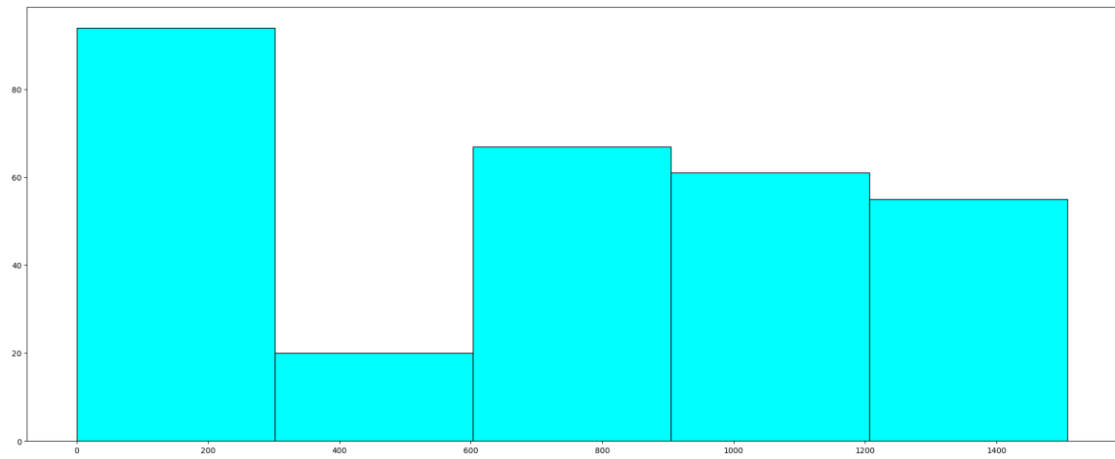


### Description of Health\_indeces1

```
count      297.000000
mean       2630.151515
std        2038.505431
min         -10.000000
25%         641.000000
50%        2451.000000
75%        4094.000000
max       10219.000000
```

Name: Health\_indeces1, dtype: float64 Distribution of Health\_indeces1

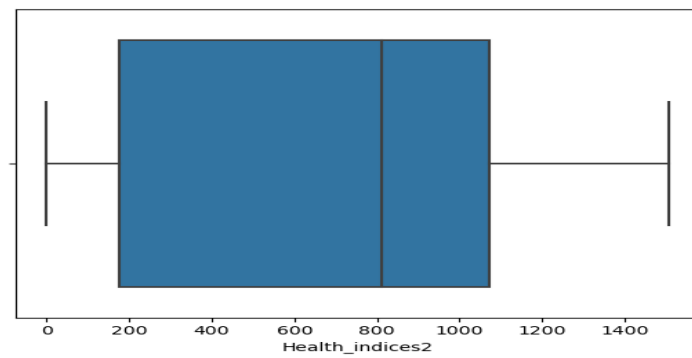




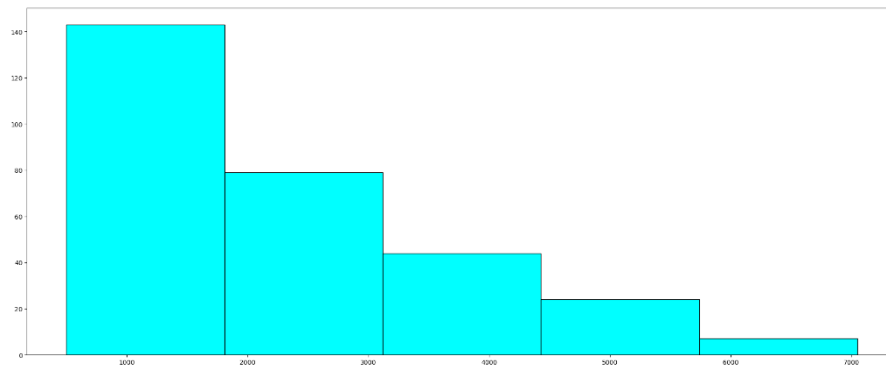
#### Description of Health\_indices2

```
count    297.000000
mean      693.632997
std       468.944354
min        0.000000
25%       175.000000
50%       810.000000
75%      1073.000000
max      1508.000000
```

Name: Health\_indices2, dtype: float64 Distribution of Health\_indices2





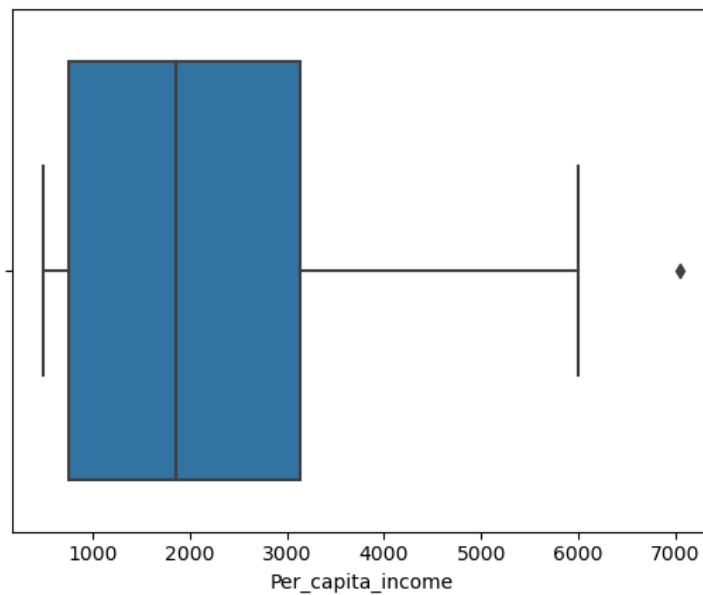


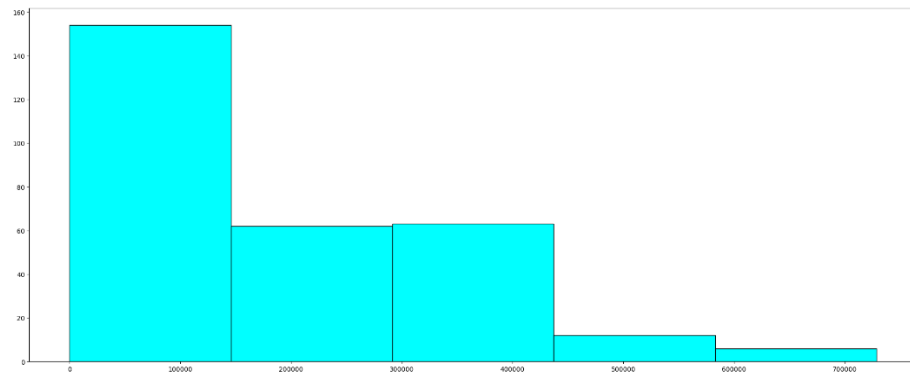
#### Description of Per\_capita\_income

```

count      297.000000
mean       2156.915825
std        1491.854058
min         500.000000
25%        751.000000
50%        1865.000000
75%        3137.000000
max        7049.000000
Name: Per_capita_income, dtype: float64 Distribution of Per_capita_income

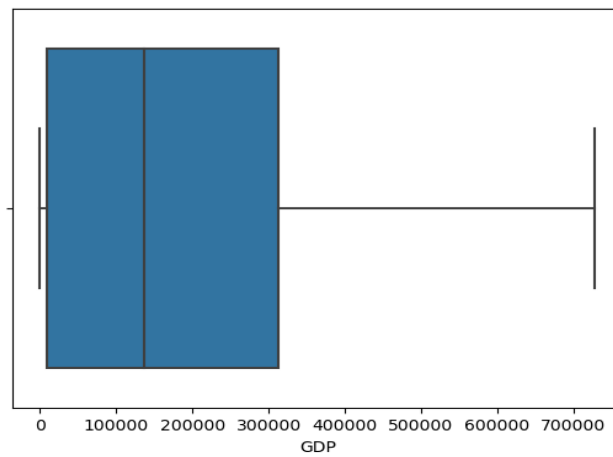
```



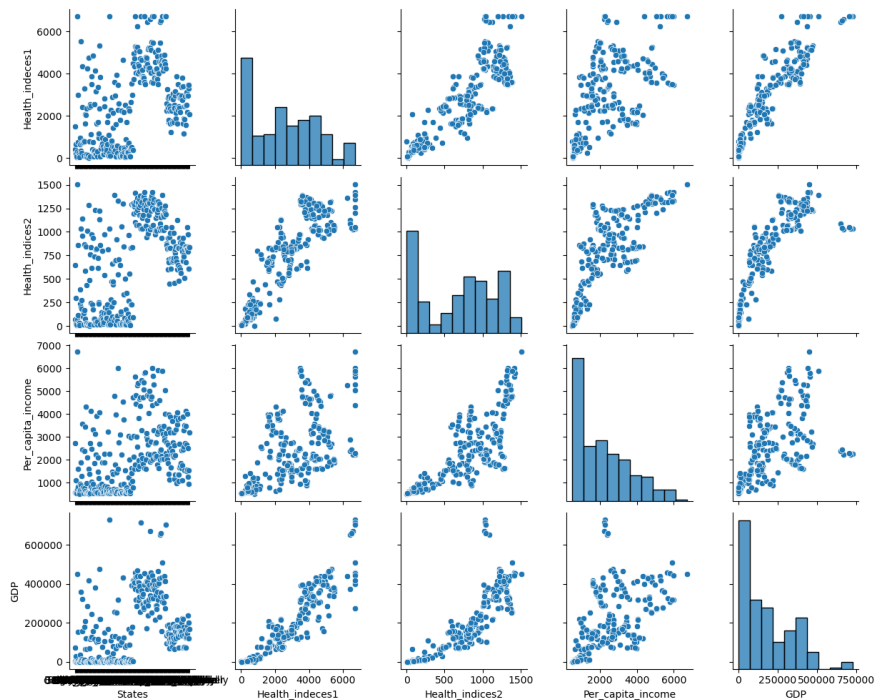


#### Description of GDP

```
-----
count      297.000000
mean    174601.117845
std    167167.992863
min         22.000000
25%        8721.000000
50%       137173.000000
75%       313092.000000
max       728575.000000
Name: GDP, dtype: float64 Distribution of GDP
```



## MULTI-VARIANT ANALYSIS:



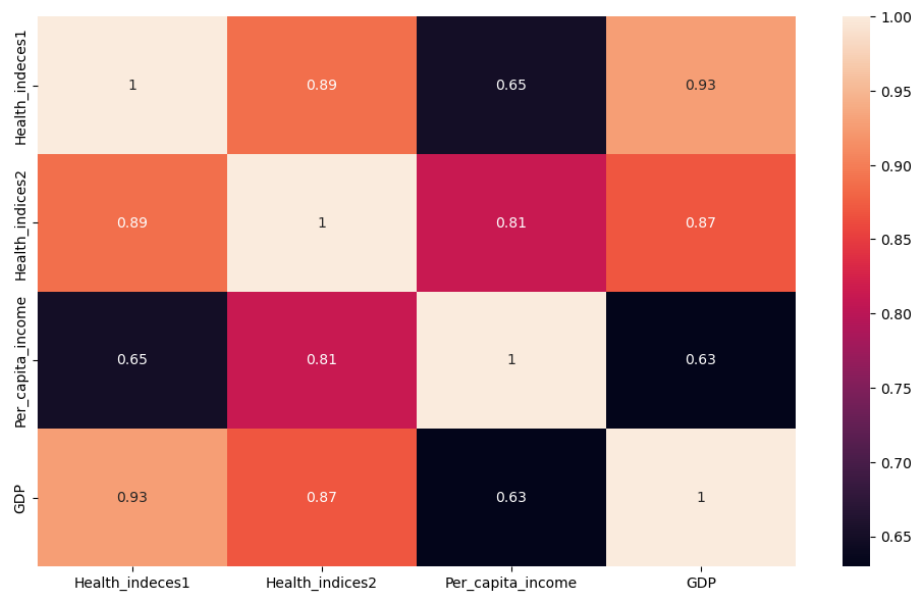
## COVARIANCE MATRIX:

|                   | Health_indices1 | Health_indices2 | Per_capita_income | GDP      |
|-------------------|-----------------|-----------------|-------------------|----------|
| Health_indices1   | 1.00000         | 0.887970        | 0.649780          | 0.927470 |
| Health_indices2   | 0.88797         | 1.000000        | 0.812186          | 0.869385 |
| Per_capita_income | 0.64978         | 0.812186        | 1.000000          | 0.629663 |
| GDP               | 0.92747         | 0.869385        | 0.629663          | 1.000000 |

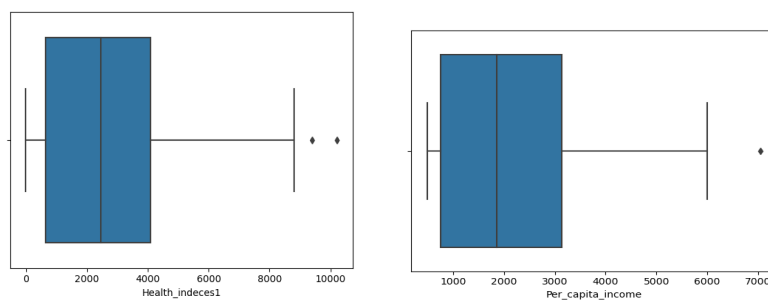
## CORRELATED MATRIX:

|                   | Health_indices1 | Health_indices2 | Per_capita_income | GDP          |
|-------------------|-----------------|-----------------|-------------------|--------------|
| Health_indices1   | 3.616758e+06    | 7.919162e+05    | 1.839129e+06      | 2.948580e+08 |
| Health_indices2   | 7.919162e+05    | 2.199088e+05    | 5.668432e+05      | 6.815322e+07 |
| Per_capita_income | 1.839129e+06    | 5.668432e+05    | 2.214995e+06      | 1.566562e+08 |
| GDP               | 2.948580e+08    | 6.815322e+07    | 1.566562e+08      | 2.794514e+10 |

## HEATMAP OF CORRELATED MATRIX:



## BEFORE TREATING OUTLIERS

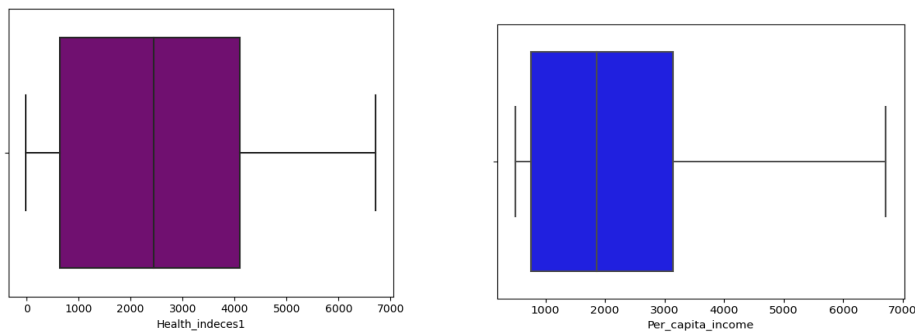


No. of outliers in Health indices1: 2

No. of outliers in Per capita income: 1

**Outlier Treatment-** Instead of Imputing which causes data loss we will define a custom function- If for a particular column, the value is greater than the max value, then assign that max value to it. Same logic for the min value as well. This is known as min-max substitution.

### **AFTER TREATING OUTLIERS:**

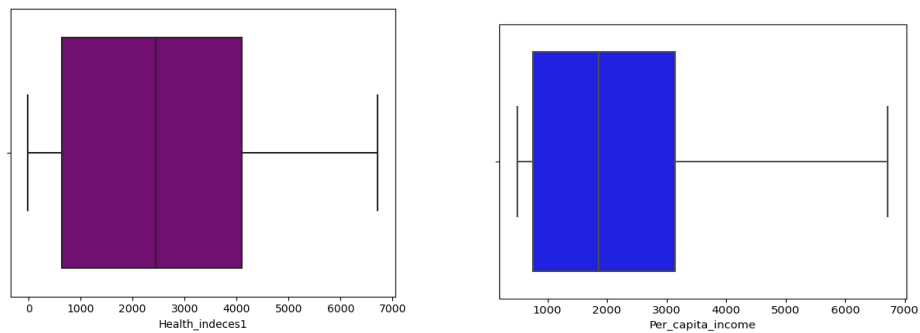


### **2.2. Do you think scaling is necessary for clustering in this case? Justify**

Yes, Scaling is necessary as Clustering algorithms such as K-means do need feature scaling before they are fed to the algorithm. Since clustering techniques use Euclidean Distance, it will be wise to scale the data consisting of attributes with different units of measurements

The above dataset consists of data with different units of measurement also known as weights, thus scaling them will form a common space and data will be from a relative range

We will use z-score scaling here, in which means and standard deviation1

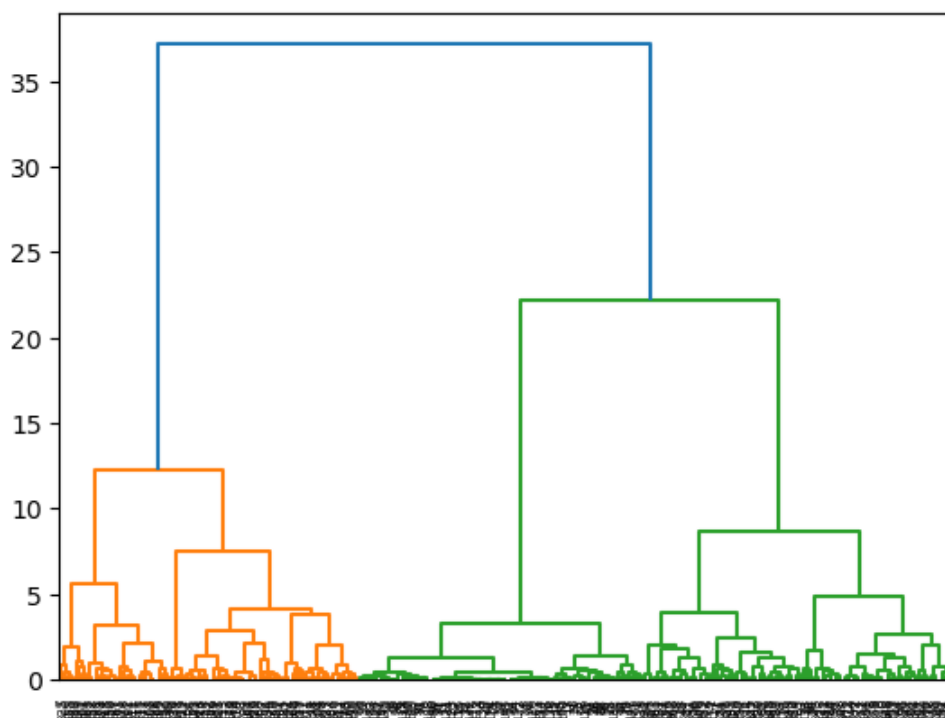


2.3. Apply hierarchical clustering to scaled data. Identify the number of optimum clusters using a Dendrogram and briefly describe them.

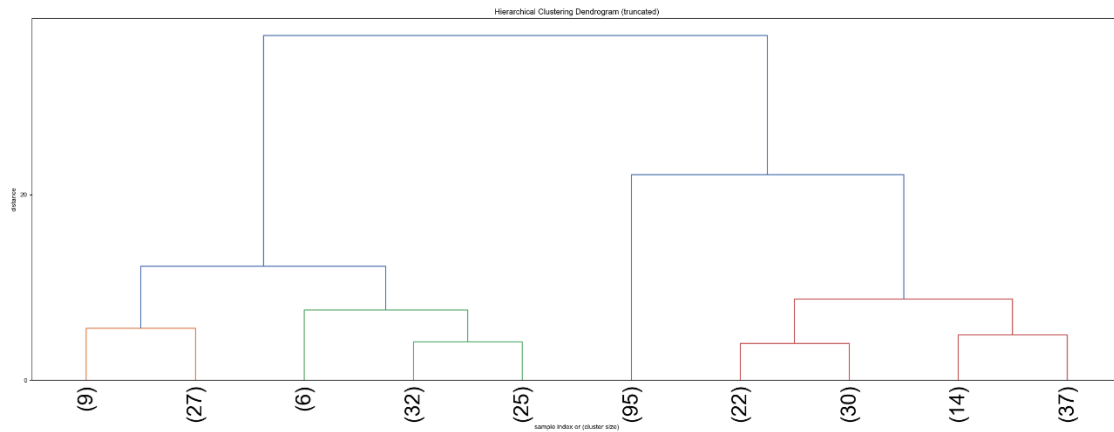
There are different methods of clustering, in this dataset we will use "Average" and "Ward" linkage methods. Average Linkage-

In this method, the distance between each pair of observations in each cluster is added up and divided by the number of pairs to get an average inter-cluster distance.

Average-Linkage and complete linkage are the two most popular distance metrics in hierarchical clustering



To make it clear we use truncate mode



## Ward Linkage-

In this method, the linkage function describing the distance between two clusters is computed as the increase in the "error sum of squares" (ESS) after fusing two clusters into a single cluster. Ward's method chooses the successive steps in order to minimize the increase in ESS at each step.

```
[1188.0,  
455.29129911020243,  
244.47930171964813,  
168.20705625177374,  
133.7467703918479,  
106.23235342467379,  
90.67213692538147,  
79.40258262639014,  
70.72722521337673,  
63.082384046707325]
```

**-WSS**

1.4. Apply K-Means clustering on scaled data and determine optimum clusters. Apply the elbow curve and find the silhouette score.

|     | Health_indeces1 | Health_indices2 | Per_capita_income | GDP       |
|-----|-----------------|-----------------|-------------------|-----------|
| 0   | -1.138661       | -1.340654       | -1.071354         | -1.035304 |
| 1   | -0.576133       | -0.101746       | 0.373007          | -0.604838 |
| 2   | -1.013831       | -0.842955       | -0.707908         | -0.882536 |
| 3   | -1.257171       | -1.428232       | -1.065297         | -1.044730 |
| 4   | -1.335651       | -1.464545       | -1.095584         | -1.046096 |
| ... | ...             | ...             | ...               | ...       |
| 292 | 0.455167        | 0.590333        | 0.230994          | 0.383704  |
| 293 | 0.202346        | 0.212253        | -0.604932         | -0.070528 |
| 294 | 0.367206        | -0.180780       | -0.426574         | -0.326073 |
| 295 | 0.465701        | 0.327599        | -0.822326         | 0.148615  |
| 296 | -0.268007       | 0.308375        | 0.688666          | -0.046943 |

### SCALED DATA

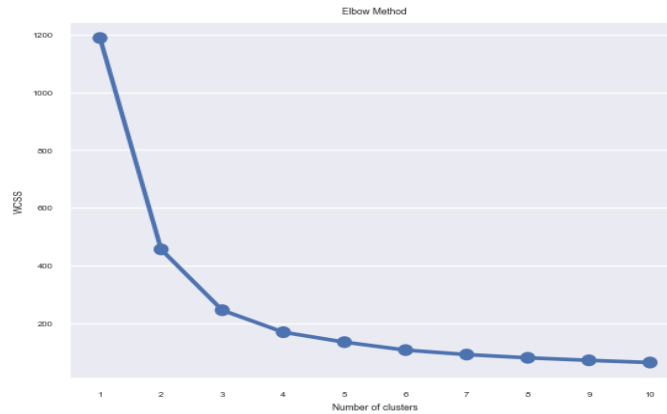
K-Mean Clustering. This is an Iterative method of partitioning the data into K-predefined distinct non-overlapping subgroups also known as clusters. In this, Each data point belongs to a single group. In the intra-cluster data points are as similar as possible while the distance between different clusters is as far as possible.

Working steps of an algorithm Specify the number of clusters K

- Initialize centroids by first shuffling the dataset and then randomly selecting K data points for the centroids without replacement
- Keep iterating until there is no change to the centroids, The assignment of data points to clusters isn't changing
- Compute the sum of the squared distance between data points and all centroids.
- Assign each data point to the closest cluster (centroid)



K- means from k=1 to k=10

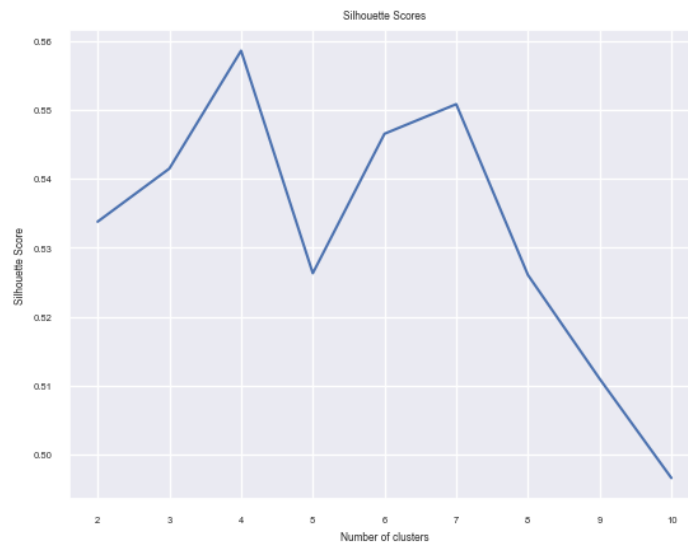


### ELBOW METHOD

Silhouette Method- In this we compute the silhouette coefficients for each data point. It is the measure of how close it is to its own cluster rather than other clusters.

Silhouette Score-0.5340151343712788 i.e.,(k=2 to k=10)

```
[0.5337921355008507,  
0.5414933372475436,  
0.5585921135132221,  
0.5263164972079487,  
0.5465444819504095,  
0.5508371876705965,  
0.526060813993696,  
0.5109978994519919,  
0.4966104843213452]
```



|   | States      | Health_indecas1 | Health_indecas2 | Per_capita_income | GDP   | Clus_kmeans5 | cluster | Clus_kmeans3 |
|---|-------------|-----------------|-----------------|-------------------|-------|--------------|---------|--------------|
| 0 | Bachevo     | 417.0           | 66              | 564.0             | 1823  | 2            | 2       | 2            |
| 1 | Balgarchevo | 1485.0          | 646             | 2710.0            | 73662 | 3            | 0       | 3            |
| 2 | Belasitsa   | 654.0           | 299             | 1104.0            | 27318 | 2            | 2       | 2            |
| 3 | Belo_Pole   | 192.0           | 25              | 573.0             | 250   | 2            | 2       | 2            |
| 4 | Beslen      | 43.0            | 8               | 528.0             | 22    | 2            | 2       | 2            |

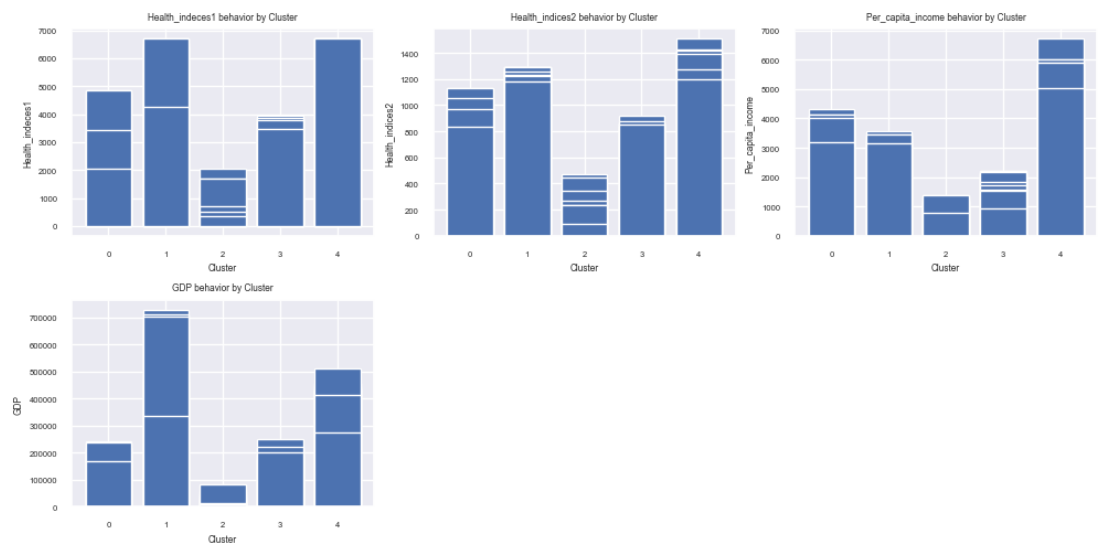
Observations - Based on the above cluster solution, 3 cluster solution seems to be the best fit as it c best fit as it differentiate the 3 clusters as

- High GDP per capita area
- Medium GDP per capita ama
- Low GDP per capita area

1.5. Describe cluster profiles for the clusters defined. Recommend different priority-based actions that need to be taken for different clusters on the bases of their vulnerability situations according to their Economic and Health Conditions

Our main objective was to divide the data into an optimal number of clusters. From both the hierarchal clustering and K-means clustering, we get 3 as the optimal number of clusters

|              | Health_indeces1 | Health_indices2 | Per_capita_income | GDP           | cluster  | Clus_kmeans3 | freq |
|--------------|-----------------|-----------------|-------------------|---------------|----------|--------------|------|
| Clus_kmeans5 |                 |                 |                   |               |          |              |      |
| 0            | 1957.736842     | 505.947368      | 1451.736842       | 75629.157895  | 0.631579 | 0.0          | 19   |
| 1            | 4700.434783     | 1189.130435     | 3150.130435       | 381874.304348 | 1.000000 | 1.0          | 23   |
| 2            | 404.680851      | 96.734043       | 668.691489        | 5359.744681   | 2.000000 | 2.0          | 94   |
| 3            | 1872.000000     | 793.724138      | 3596.310345       | 133221.344828 | 0.000000 | 3.0          | 29   |
| 4            | 4059.520000     | 1316.440000     | 4941.440000       | 342414.080000 | 1.000000 | 4.0          | 25   |
| 5            | 4499.718750     | 1135.000000     | 1923.000000       | 353950.781250 | 1.000000 | 5.0          | 32   |
| 6            | 6606.833333     | 1044.000000     | 2299.833333       | 687649.666667 | 1.000000 | 6.0          | 6    |
| 7            | 2977.300000     | 908.033333      | 2652.033333       | 158369.400000 | 0.000000 | 7.0          | 30   |
| 8            | 6662.444444     | 1369.666667     | 5555.444444       | 426759.111111 | 1.000000 | 8.0          | 9    |
| 9            | 3129.233333     | 729.066667      | 1488.466667       | 155488.166667 | 0.000000 | 9.0          | 30   |



#### Cluster 1: High GDP per capita Areas:

- These are the areas which have the highest growth rate.
- The health and economic conditions in these areas are excellent Per capita income in these areas is very high.

#### Cluster 2: Low GDP per capita Areas

- These are the areas which have very low growth rates.
- The health and economic conditions are not good in these areas Per capita income in these areas is very low.

#### Cluster 3: Medium GDP per capita Areas

- These are the areas which have an average growth rate.
- The health and economic conditions in these areas are adequate-Per capita income in these areas is average.

#### **Recommendations for each cluster profile.**

The main features that affect the Health and Economic conditions are workforce and productivity, The Higher these attributes higher the GDP per capita and thus higher the Health and Economic conditions