

BALAJI T

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GitHub- [Balaji1995-ui](#) (Balaji Thiyagarajan) ([github.com](#))

OBJECTIVE

- To work with passion in a challenging organization to fully utilize and improve my knowledge and skills making a significant contribution to the success of the organization.

SUMMARY OF SOFTWARE SKILLS

- Problem-Solving Frontend Developer with 2 years of working experience in using all latest technologies to build Web applications
- Extensive experience in Software development of multi-Tier Web applications, Client/Server systems, Distributed Applications and other custom-built projects on Web
- Have excellent work ethics and ability to work well in team and as individual
- Ability to cope with the changing environment.
- Innovative and spontaneous thinking ability.
- Good Time Management skills.
- Strong in Object Oriented Design and Experience in Analysis and Design, Development, Project implementation, Support functions and Testing
- Eager to apply my proven software development skills at you esteemed organization.
- Had worked in Agile/Scrum Technologies and involved in all the phase of SDLC

PROFESSIONAL EXPERIENCE

Having 2-year experience in Web Development and 3 Year of Experience in Hardware & Network Support Engineer

Professional Skills Set**Technical Tools**

: HTML, CSS, ReactJS, Material UI, Java Script, jQuery

Database

: MSSQL Server, Mongo dB, Firebase

Office Package

MS Outlook Configuration, Backup and Restoration of Emails, MS office.

Operating Systems

: Windows, Windows Server2012R2, 2016, Linux, Centos7.

Other Tools

: Jira, TFS

WORK EXPERIENCE

Company: Magickwoods Exports Pvt Ltd.

IT Hardware and Software Support :(02 Jan 2020 to 15 Apr 2022)

Projects:

Project Name: Smart app

Programming: HTML, CSS, ReactJS, Java Script

Project Description: The smart app is a cloud based IP camera viewer that enables you to monitor and control factory. It includes remote access, you can view all connected cameras. It includes user support chatbot also.

Project Name: MW-Chatbot

Programming: CSS, ReactJS, Java Script

Project Description: Chatbot returns a response based on input from a user. This process may look simple; in practice, things are quite complex.

Project Name: Vendor Maintenance Utility Tool

Programming: C#

Operating System: windows

Database: MSSQL

Project Description: I have Create a Screen for Purchase team to Update Site id to Print PO Report and we have continuously got an issue from Purchase team Reg: Po report is not printing. So I have designed a screen to Purchase team to update Site id for a New Vendor.

Project Name: Crystal report Conversion to SSRS report

Programming: Visual SSRS

Database: MSSQL

Project Description: We have using lot of reports designed in Crystal reports. So user facing some data pulling slowness issue. So I have convert and added some reports using SSRS.

Responsibilities:

- TFG tools using deploying exe for all client PC's
- Responsible to resolving trouble-tickets raised by clients through phone, email or remote access.
- Interacting with clients, understanding their needs & providing technical support to clients by remotely accessing their networks & troubleshooting the issues raised.
- Provide Tier 2 and Tier 1 Level support.
- MSSQL Server backup and restore.

Software Support:

- Tested troubleshooting methods, devised innovative solutions and documented resolutions for inclusion in knowledge base for support team use
- Performed application configuration and setup across multiple areas of the ERP system and other related application
- Build/configured, test and performed implementation of hardware, peripheral equipment and related software.
- Troubleshoot and developed technical solution related to software and configuration for the company platform.
- Provided technical expertise, system knowledge, and applicable code updates to support production & test efforts as it relates to User issues and concerns.
- Worked with tools such as SQL, Visual Mops, Visual(Company Software)
- Monitor, log and track all phases of help desk support tickets
- Resolved 90% of issues with first call resolution.

- Provided technical support for multiple number of clients nationally.
- Diagnose, troubleshoot, and resolve a wide range of software, hardware, and network issues.
- Email migration from workspace to M365

Company: Oxus Technologies.

Hardware & Network Engineer :(04 Oct 2018 to 16 Nov 2019)

Responsibilities:

- Install Hardware and Software Configurations, Troubleshoot, Assembling Peripherals.
- AD and Group policy apply for all client system
- CA ARC Backup server configuration
- Cisco Switches (6500, 5000, 3500, 2900).
- Verify that peripherals are working properly
- Quickly arrange repair for hardware in occasion of hardware failure
- Implemented DHCP, DNS, FTP, TFTP, and NPA.
- Punch Blocks, Tone Tracers, Repeaters, Modems, Professional Modular Plug Crimper.
- Printers and Telephone services
- Maintaining Linux and Centos servers
- Mail outlook configuration and firewalls add rules
- Handling Web Server on lamp and wamp server
- Create a backup and recovery policy
- Managing webhosting and NAS servers
- Windows Upgrade and Restore
- Managing User accounts using Active Directory.
- Firewalls Setup and Operation
- Managing and Maintaining MIS report Maintaining Data base
- Managing Mailboxes & Mail enabled users,
- Dlink Switch Mrotek modem installation
- Barcode Machine installations & troubleshooting and strickers or labels
- Handling and Developing Orocrm server implement in Centos server

Company : NSEIT (1 Year 5 Months) in the Payroll of Bloom Systems Pvt. Ltd.

IT Support : (3rdApril 2017 to 27 Sep 2018)

Responsibilities:

- Configured and installed routers switches and wireless controllers
- Troubleshooting connectivity related issues between Exam Server and Exam Machines.
- Providing Technical related support in both Networking and Server Environment
- Auditing Weekly as well as Monthly Reports, Regular Preventive Maintenance
- Configure Pix to Pix, and Router to Router VPN
- Redistribution of routing protocols and Frame-Relay configuration
- Create virtual Machines in our server using for storage
- Handling for tightVNC viewer and using RDP

EDUCATIONAL QUALIFICATION

- B.E. ECE from **RVS technical campus** in (2012-2016) with 66%
- HSLC from **Kamarajar Hr.sec.School** in (2010 -2012) with 79%
- SSLC from **Govt Hr.Sec.School** in (2002-2010) with 67%

CERTIFICATIONS

- (HTML,CSS,REACTJS) course completion certification in Infoem Technologies
- (CCNA) course completion certification in Sansbound.
- (MCSE) course completion certification in Sansbound.

INTERESTS AND HOBBIES

- Surfing Internet for Interesting Facts and Topics
- Listening Music, Playing Games, Drawing

PERSONAL PROFILE

Date of Birth : 19 January 1995
 Gender : Male
 Marital status : Single
 Nationality : Indian
 Language Known : Tamil, English
 Notice Period : Immediately Joiner

DECLARATION

I, hereby declare that the above furnished information's are true to the best of my knowledge.

Place:
Date:

(BALAJI T)