

# BALAJI JAYAKUMAR

## Senior DevOps Engineer

📞 9585840473 ✉ [balaji93bobby@gmail.com](mailto:balaji93bobby@gmail.com) 📍 Chennai

## SUMMARY

Experienced Senior DevOps Engineer with expertise in designing and managing cloud-native systems on AWS and container orchestration with Kubernetes. Proficient in CI/CD pipelines, serverless automation, and Kubernetes Management. Demonstrated success in optimizing cloud costs, enhancing system reliability, and delivering infrastructure services from concept to production. Skilled in collaborating with cross-functional teams to build secure, scalable, and efficient solutions.

## EXPERIENCE

### 03/2024 - Present

Chennai, India

#### Senior DevOps Engineer

##### Ardens Business Solutions Private Limited

Early stage startup specializing in HRMS and ERP SaaS product

- Designed and implemented cloud-native systems on AWS using core services like ECS, EKS, S3, RDS, and VPC.
- Automated infrastructure provisioning using Terraform and CloudFormation, enabling rapid environment setup for Dev, UAT, and Prod.
- Built CI/CD pipelines with Github and AWS CodePipeline for seamless application deployment, adhering to Git branching models.
- Deployed containerized applications with Kubernetes and Helm, optimizing resource utilization and scalability.
- Engineered serverless automation components using Python, improving operational efficiency and reducing manual tasks.
- Reduced AWS costs by 24% through targeted optimization strategies, including reserved instance planning and rightsizing.
- Established monitoring solutions using New Relic, ELK Stack, and Prometheus, ensuring system reliability and proactive issue resolution.
- Collaborated with cybersecurity and architecture teams to deliver secure and reliable infrastructure solutions.

### 12/2022 - 07/2023

Chennai, India

#### AWS Solutions Engineer

##### Testsigma Technologies PVT LTD

Automation Testing SaaS product

- Developed and maintained DevOps workflows, including CI/CD pipelines, to support seamless software delivery on Kubernetes-based platforms.
- Conducted Proof of Concepts (POCs) for integrating Testsigma's solutions with client environments, leveraging tools like Jenkins and AWS CodeBuild.
- Automated deployment processes with Python scripting, enhancing efficiency and reliability.
- Managed AWS infrastructure, including ECS, EKS, RDS, and VPC, to support scalable and secure application hosting.
- Deployed and configured monitoring solutions like Datadog to track system health and resolve performance issues proactively.
- Collaborated with product owners and QA teams to implement continuous delivery with infrastructure-as-code (IaC).

### 01/2022 - 09/2022

Chennai, India

#### AWS Support Engineer

##### Concentrix Technologies India Pvt Ltd

- Provided AWS cloud support, troubleshooting issues related to EC2, S3, RDS, and VPC for enterprise clients.
- Assisted in configuring and deploying AWS services, including ECS and auto-scaling solutions, for highly available systems.
- Diagnosed and resolved network connectivity and performance issues in hybrid cloud environments.
- Supported IAM policy configurations to ensure secure access control and compliance with client requirements.
- Automated routine tasks using Python and AWS Lambda, reducing operational overhead.
- Monitored cloud environments with tools like CloudWatch and identifying and resolving potential bottlenecks.

**08/2021 - 01/2022**

Chennai, India

Coding Educator

**Bright Champs Tech Pvt Ltd**

An educational company teaching coding to children.

- Teaching school students the basics of Python Programming and Scratch.
- Training and mentoring students to maximize team performance.
- Troubleshooting problems and diagnosing system faults.

**Coyna LLP (Project)**

**2023 - 2024 Remote**

**AWS Cloud Engineer**

- Provided solutions for an early-stage startup in setting up the AWS infrastructure for their deployment for dev and UAT environment.
- My expertise was implemented in services like VPC, EC2, Security Group, WAF, RDS, Auto scaling group, ECS, Application Load balancer and ECR

## EDUCATION

Bachelor of Science in Computer Science

**Alagappa University**

## LANGUAGES

Tamil - Native

English - Native Proficiency

## Key Achievements

- Successfully migrated applications to AWS EKS, reducing downtime and improving scalability.
- Enhanced deployment cycles by 40% through automation and CI/CD improvements.
- Delivered successful POCs that contributed to client acquisition and improved platform adoption.
- Enhanced application deployment speed by 25% by optimizing CI/CD pipelines and automating repeatable tasks.
- Reduced cloud-related incidents by 20% through proactive monitoring and issue resolution.
- Implemented cost optimization strategies, enabling a 15% reduction in AWS operational expenses.

## Skills

- Cloud Platforms: AWS, GCP, Kubernetes, Docker, ECS, EKS
- Infrastructure as Code (IaC): Terraform, CloudFormation, Ansible
- CI/CD Tools: Jenkins, GitLab, AWS CodePipeline, Helm
- Programming: Python, YAML, Linux Scripting
- Data Engineering: Redis, Kafka
- Monitoring Tools: Datadog, ELK Stack, Prometheus, Grafana
- Networking: VPC, Load Balancing, Security Groups, Route53