

# BALAJIGOWDA HS

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## EDUCATION

**THE GEORGE WASHINGTON UNIVERSITY, School of Business**  
Master of Science, Business Analytics

**Washington, DC**  
December 2024

**DR. AMBEDKAR INSTITUTION OF TECHNOLOGY**  
Bachelor of Engineering, Mechanical Engineering

**Bengaluru, India**  
September 2022

## TECHNICAL SKILLS

**Programming Languages:** Python, R, SQL, Stata. **Analytical Skills:** Machine Learning, Deep Learning, Statistics, Probability. **Technologies:** TensorFlow, Sklearn, Pandas, NumPy, Matplotlib, Plotly, NLTK, PyTorch. **Cloud Platforms / Data Platforms:** AWS, MongoDB, MySQL. **Data Visualization Tools:** MS Power BI, Tableau, Google Analytics, MS Excel, SAS Visualization. **Certifications:** Google Analytics

## EXPERIENCE

**FI CONSULTING (github)**

**Washington, DC**

*Data Scientist/ Student Consultant*

*January 2024 - May 2024*

- Conducted in-depth analysis of 2022 HMDA data, uncovering fair lending violations.
- Managed and analyzed 1.6 million records to assess loan application trends and fairness.
- Developed a Power BI dashboard to visualize key metrics such as loan approval/denial rates and interest rate disparities across various demographic groups, providing actionable insights for stakeholders.
- Created two models: one predicting loan approval/denial (with 89% accuracy) and another identifying high-priced loans (with 87% accuracy).
- Applied preprocessing, in-processing, post-processing, feature selection, and hyperparameter tuning techniques to mitigate bias and enhance model fairness.

**COGNIZANT**

**Washington, DC**

*Program Analyst Intern*

*April 2022 – October 2022*

- Gained proficiency in technical skills like SQL and Automation, which were later utilized in various aspects of data handling.
- Designed and implemented an automated data retrieval system from the company's real-time website, streamlining the data collection process for various purposes.
- As cohort head, I oversaw on-time assignment completion and efficient work delivery while fostering a collaborative and productive group atmosphere among 40 members from diverse backgrounds.

## RELEVANT PROJECTS

**CUSTOMER CHURN PREDICTION (github)**

**Washington, DC**

- Developed predictive models using Artificial Neural Networks to forecast customer churn in the banking sector, enhancing revenue retention and profitability.
- Performed data preprocessing, including handling missing values, encoding categorical variables, and feature selection through correlation analysis.
- Enhanced customer retention strategies, leading to a \$1.2 million increase in quarterly revenue by accurately identifying and targeting at-risk customers.
- Proposed personalized retention strategies, including targeted incentives, referral programs, and fee waivers to improve customer loyalty and reduce churn.

**LOS ANGELES CRIME ANALYTICS (github)**

**Washington, DC**

- Examined in-depth analysis of 843,514 crime incidents in Los Angeles (2020-2023) using a dataset from the Los Angeles Police Department, identifying significant crime trends and patterns.
- Utilized statistical methods to analyze crime occurrences by year, quarter, and month, uncovering key insights such as the rise in crime during 2021 and the influence of COVID-19 on crime rates.
- Created and presented clear, impactful visualizations and reports, effectively communicating complex data insights to stakeholders to inform policy and enhance public safety efforts.

**PREDICTIVE MODELING OF DIABETES WITH CLASSIFICATION ALGORITHM (github)**

**Washington, DC**

- Applied machine learning to predict diabetes onset and assess the risk of diabetes in individuals using a dataset containing medical and lifestyle data and trained three Machine learning classification algorithms - Decision Tree, Gradient Boost, and Random Forest.
- Achieved high accuracy scores of 81%, 87%, and 85%, indicating the effectiveness of early diabetes diagnosis and risk.

## ADDITIONAL INFORMATION

**Leadership:**

Event Leader, Intra-college sports fest for badminton & cricket  
Leader for blood donation campaign, leading to 460 people donating blood.