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# BALAKUMAR I

## Profile Summary

- Competent professional with 2.8 years of experience in Software Testing.
- Skilled in incorporating industry best practices, techniques and methodologies into existing testing processes for effective bug fixing & resolution of issues
- Possess knowledge of processes including Test Plan Design, Test Summary Design, Test Case Preparation, Test Execution, Defect Tracking and SDLC
- Effectively contributed to different types of testing like: UAT, Regression and Sanity, Functional Analyzed formal test results to discover and report any defects, bugs, errors, configuration issues; suggested recommendations for improvement of applications to Programmers and Software Developers or Engineers

## SKILLS

- Strategic planning
- Time Management
- Defect Tracking and Reporting
- Problem Solving Ability
- Team Building

## TECHSTACK

| Languages Known | JAVA, C# |
|---|---|
| UI Automation Frameworks | Selenium with C# & Java, Playwright |
| Frameworks | Linear, Page Object Model, Cucumber |
| Testing Framework | Dot Net |
| Version Control | Bit Bucket |
| Methodology | Agile Scrum |
| Domain Experience | Retail Banking |
| TOOLS | HP ALM, Visual Studio Code, Eclipse IDE, Mainframe Computing via IBM Host |

## Experience

**QUALITY ENGINEER  06/2022 - Current**

**Maveric System Limited**, Chennai, IN

- Worked for APAC countries in CASA, Revolving funds (Debit Cards). Transaction Service, Teller, IM Handled team of 2 Automation testers.

- Experienced in Selenium automation using C# for CI/CD, skilled in creating POM testing frameworks to ensure high-quality, reliable web applications.

- Self -Learning to use the Playwright tool effectively can be a rewarding experience, especially for automating web application testing.

- Resource planning and determining roles and responsibilities Tracking Defects and severity till closure.

- Post Test execution driving towards Test cases verification and take necessary action in case of any Verification fail.

- Design automation scripts that seamlessly integrate inline execution with assert statements, ensuring high reusability and maintainability.

- Worked closely with developers and BA in resolving complex issues related to software functionality.

- Provided technical guidance to co-testers by reviewing their work and providing feedback as necessary. Collaborated with other teams such as product management, engineering and customer support in order to provide timely solutions for reported problems.

- Maintained up-to-date knowledge of industry trends in QA processes and best practices.

## Projects

**Title:** Citi Bank (APAC Region)

**Client:** Citi

**Application:** Eclipse

Description: Citibank is a global financial institution with a presence in over 160 countries and territories, and its APAC division operates across 17 markets, including Australia, China, Hong Kong, India, Indonesia, Malaysia, Philippines, Singapore, Taiwan, Thailand, and Vietnam. CITI APAC offers a wide range of financial products and services to its clients, including retail banking and global markets.

**Responsibilities in the project:**

• Analyzing and Understanding User stories given by client.

• Involving defect tracking process, attend daily scrum meetings.

• Involved in developing test Script by taking help of framework.

• Developed Test scenarios using Selenium WebDriver and TNEmulator,

• Bug reports sent periodically during Regression and Sanity and attending AT calls with Devs.

• Perform various types of testing i.e., Sanity, Smoke, Regression and other project related testing.

• Handling the internal team in the absence of Module Leads.

• Helping the team as an Internal SME by clarifying and reviewing the test cases.

## Education Details

Bachelor of Computer Science and Engineering
Kongunadu College of Engineering and Technology