

# BALAKUMAR I

## Profile Summary

- Competent professional with 2.8 years of experience in Software Testing.
- Skilled in incorporating industry best practices, techniques and methodologies into existing testing processes for effective bug fixing & resolution of issues
- Possess knowledge of processes including Test Plan Design, Test Summary Design, Test Case Preparation ,Test script Design, Test Execution, Defect Tracking and SDLC
- Effectively contributed to different types of testing like: UAT, Regression and Sanity, Functional Analyzed formal test results to discover and report any defects, bugs, errors, configuration issues; suggested recommendations for improvement of applications to Programmers and Software Developers or Engineers

## SKILLS

- Strategic planning
- Defect Tracking and Reporting
- Time Management
- Problem Solving Ability
- Team Building

## TECHSTACK

Language Known	Java, C#
UI Automation Framework	Selenium with java and C#, Playwright
Frameworks	Linear, Page Object Model, Cucumber
Test Framework	Bit Bucket, GIT
Methodology	Agile Scrum
Domain Experience	Retail Banking & Cards
Tools	HP ALM, Visual Studio Code, Eclipse IDE, Mainframe Computing via IBM Host
Banking Modules	Revolving funds (Debit cards), Transaction Service, Cards, Teller, Impacts

## Experience

### QUALITY ENGINEER 06/2022 - Current

**Maveric System Limited, Chennai, IN**

- Worked for APAC countries in Cards, Revolving fund. Transaction Service using Debit Cards and Credit cards, Teller, IM&IV Handled team of 2 Automation testers.
  - Managed the module for maintaining card limits, renewal periods and card status. Additionally, transactions in the Transaction service triggered using Paysim (a merchant simulator).
  - And Inquiry and Maintain the transactions via both Mainframe and UAT.
  - Experienced in Selenium automation using C# for CI/CD, skilled in creating POM testing frameworks to ensure high-quality, reliable web applications.
  - Resource planning and determining roles and responsibilities Tracking Defects and severity till closure
  - Post Test execution driving towards Test cases verification and taking necessary action in case of any Verification failure
  - Analyzed requirements documents to ensure proper coverage of testing activities.
  - Worked closely with developers and BA in resolving complex issues related to software functionality.
  - Provided technical guidance to co-testers by reviewing their work and providing feedback as necessary. Collaborated with other teams such as product management, engineering and customer support to provide timely solutions for reported problems.
  - Maintained up-to-date knowledge of industry trends in QA processes and best practices.
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## Projects

**Title:** Citi Bank (APAC Region)

**Client:** Citi

**Application:** Eclipse

Description: Citibank is a global financial institution with a presence in over 160 countries and territories, and its APAC division operates across 17 markets, including Australia, China, Hong Kong, India, Indonesia, Japan, Korea, Malaysia, Philippines, Singapore, Taiwan, Thailand, and Vietnam. CITI APAC offers a wide range of financial products and services to its clients, including retail banking and global markets.

**Responsibilities in the project:**

- Analyzing and Understanding User stories given by client.
  - Involving defect tracking process, attend daily scrum meetings.
  - Create test data in external resource.
  - Involved in developing test Script by taking help of framework.
  - Developed Test scenarios using Selenium WebDriver,
  - Bug reports sent periodically during Regression and Sanity and attending AT calls with Devs.
  - Perform various types of testing i.e., Sanity, Smoke, Regression and other project related testing.
  - Handling the internal team in the absence of Module Leads.
  - Helping the team as an Internal SME by clarifying and reviewing the test cases.
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**Education**  
**Details**

Bachelor of Computer Science and  
Engineering  
Kongunadu College of Engineering  
and Technology