

Professional Summary

- IT Analyst with 5 years of experience in Tata Consultancy Services, Chennai.
- Dedicated professional with strong analytical and conceptual problem-solving skills.
- Excellent Communication skills, Leadership skills and team player.
- Self-motivated Professional with ability to quickly master new technology to drive process improvements.

Work Experience

IT Analyst | Tata Consultancy Services | Mar 2017 – Till Date

- Working on Creating Dashboard and Visualization.
- Regular connects with Internal teams and customer for requirements, support issues.
- Handled query mails from the Customer and resolving it in a fast and efficient manner.
- Followed up with clients to verify optimal customer satisfaction following support engagement and problem resolution.

Certifications

- Tableau for Beginners: Get DA Certified in Udemy.
- SQL – MY SQL for Data Analytics and Business Intelligence in Udemy.

Academics

- B.E. (Electronics and Instrumentation Engineering) from Easwari Engineering college - 2016 with CGPA 7.3.
- XII – From Tamil Nadu State Board-2012 - 91%
- X – From Tamil Nadu State Board-2013 - 87%

Technical Summary

- Applications/Modules : Tableau, Microsoft Power BI.
- Programming Languages : SQL, Tableau, Microsoft Power BI.

Awards Received

- Received “Star of the Month” for exceptional support during War Room period.
- Received “Service and Commitment Award” as a token of appreciation for my dedicated support.

Personal Details

- Data of Birth: 24 Mar 1995
- Address: Perundurai, Tamil Nadu