



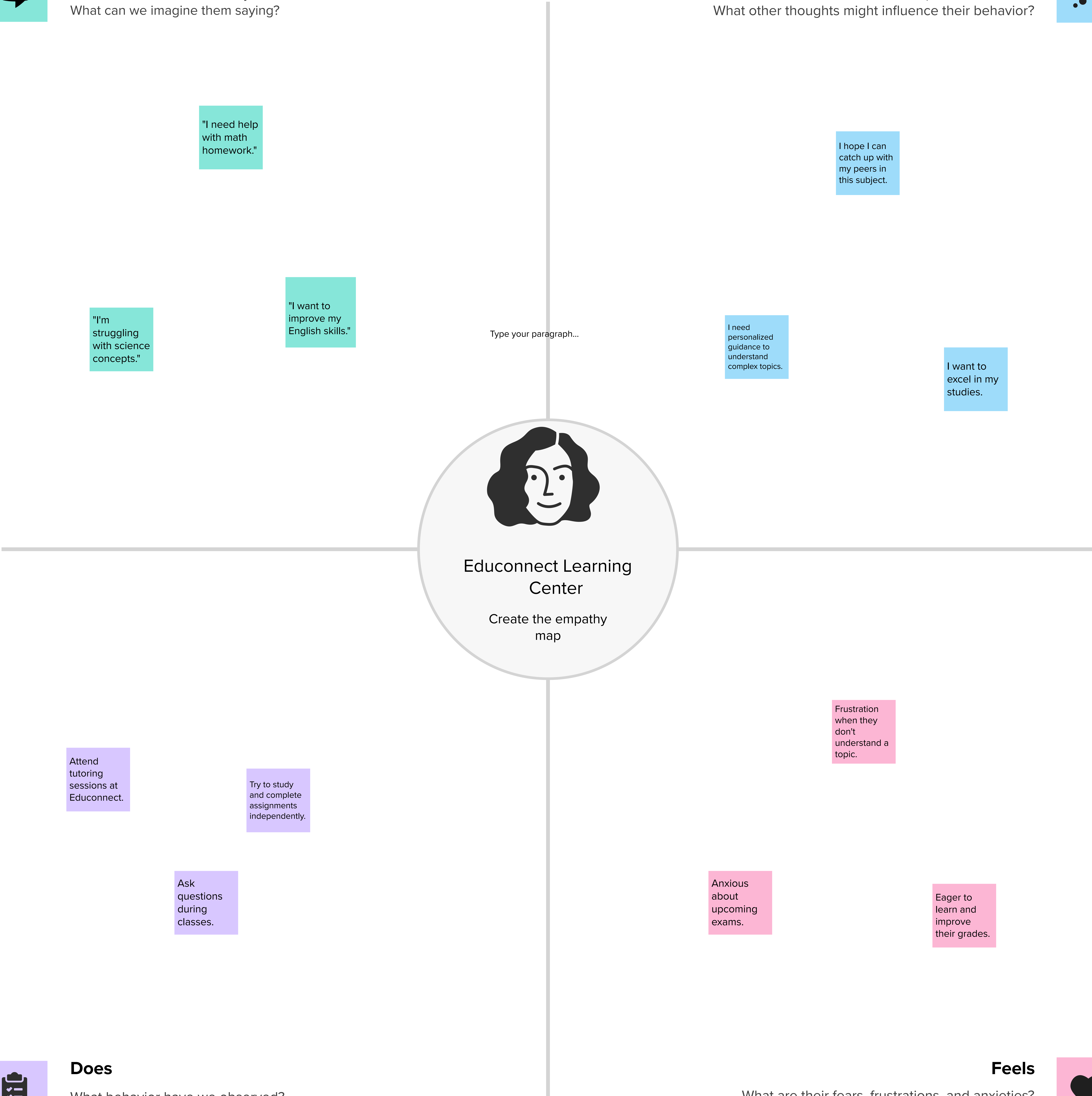
Says

What have we heard them say?  
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?  
What other thoughts might influence their behavior?



Type your paragraph...



Educonnect Learning Center

Create the empathy map

"I need help with math homework."

"I'm struggling with science concepts."

"I want to improve my English skills."

I hope I can catch up with my peers in this subject.

I need personalized guidance to understand complex topics.

I want to excel in my studies.

Attend tutoring sessions at Educonnect.

Try to study and complete assignments independently.

Ask questions during classes.

Frustration when they don't understand a topic.

Anxious about upcoming exams.

Eager to learn and improve their grades.



Does

What behavior have we observed?  
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?  
What other feelings might influence their behavior?