

Balaram Polei

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🔗 LinkedIn - balaram-polei-sql-dba

Education

- MCA – NCRD Sterling Institute of Management, Seawoods | 2023 | CGPA: 8.32
- B.Sc. Computer Science – Pillai College, Panvel | 2021 | CGPA: 7.75

Professional Summary

SQL Server Database Administrator with 2+ years of experience managing large-scale, mission-critical databases across industries including banking, pharmaceuticals, and IT services. Expertise in SQL Server (2012–2022), High Availability & Disaster Recovery (HADR), Replication, Backup & Recovery, Performance Tuning, and DR Drills. Skilled at handling multi-client environments (CMS Infotech, Lupin Pharmacy, Payment Banks) with 24x7 support. Proven track record in zero-downtime DR drills, failover/switchback operations, and maintaining high-availability SQL environments for banking clients.

Core Skills

- Database Platforms: SQL Server 2012/2014/2016/2017/2019/2022
- HADR & DR: Always On, Log Shipping, Mirroring, Replication, Banking Downtime DR Drills (Failover & Switchback)
- Performance Optimization: Query Tuning, Index Optimization, Deadlock/Blocking Resolution, I/O Latency Analysis
- Backup & Recovery: Full, Differential, Transaction Log Backups, Server Migration, Upgrades
- Cloud & Tools: Azure SQL Database, AWS RDS, DMA, DTA, Extended Events, Profiler
- OS & Tools: Windows Server 2012/2016/2019, SSMS, SSRS
- Soft Skills: Problem-solving, Cross-team Collaboration, Client Management

Professional Experience

Senior SQL Server DBA Client Projects

Simple Logic IT Pvt Ltd, Mumbai Aug 2023 – Present

- Provided 24x7 DBA support for multiple clients including CMS Infotech, Lupin Pharmacy, and leading Payment Banks.
- Handled large-volume databases (Banking sector) ensuring uptime and security.
- Configured and managed Log Shipping, Mirroring, and Replication across single/multi-domain environments.
- Executed Bank Downtime DR Drills (Failover & Switchback), ensuring seamless recovery with no business disruption.
- Performed regular DR drills for log shipping and replication; coordinated with clients for drill validation and compliance.
- Automated database backups, index maintenance, and health checks using SQL Agent Jobs & PowerShell scripts.
- Led troubleshooting of log shipping failures, replication latency, and blocking queries, improving availability by 25%.
- Installed, upgraded, and migrated SQL Server instances (2014–2022) with best practices for high-availability clusters.
- Worked on incident/change/problem management tickets ensuring SLA compliance for banking clients.

Key Projects

- Payment Bank DR Drills – Executed planned downtime failover and switchback for critical banking applications, ensuring zero data loss and high availability.
- Database Performance Enhancement – Optimized indexes and queries for payment banks, resulting in faster transaction processing and reduced downtime.

Additional Information

- Languages: English, Hindi, Marathi, Odia
- Soft Skills: Communication, Client Handling, Problem-Solving
- Hobbies: Gaming, Photography, Sports