



# Module 1 International Business Environment

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## ▼ Syllabus

- Evolution, Drivers and Challenges of IB as compared to Domestic Business, National and Organizational
- Competitive advantage over the world
- Modes of entry
- Active players in multinational business.
- The International environment of IB - Political, Legal, Technological, Cultural, Demographic and Economic environment.
- Cross-cultural management, levels of culture, models of Culture

## ***Drivers of International Business***

### **1. Market Expansion:**

#### **1. Access to New Customers:**

- International business allows companies to tap into new markets and reach a broader customer base, increasing sales opportunities.

#### **2. Increased Demand:**

- Expanding globally can lead to higher demand for products or services, especially in regions where there is unmet or growing demand.

#### **3. Diversification:**

- International expansion provides a diversified revenue stream, reducing dependence on a single market and mitigating risks.

#### **4. Competitive Advantage:**

- Gaining a foothold in international markets can provide a competitive edge over rivals by capturing market share and customer loyalty.

#### **5. Long-Term Growth Potential:**

- International business offers the potential for sustained long-term growth beyond what may be achievable in domestic markets alone.

## **2. Resource Acquisition:**

### **1. Raw Materials:**

- Companies may engage in international business to secure a stable and cost-effective supply of raw materials critical to their production processes.

### **2. Labor:**

- Accessing skilled or cost-effective labor in other countries can contribute to operational efficiency and cost savings.

### **3. Technology:**

- International expansion can facilitate access to advanced technologies and innovations that may not be readily available domestically.

### **4. Cost Savings:**

- Seeking lower production costs and overhead expenses by operating in countries with favorable economic conditions.

### **5. Quality:**

- Pursuing international resources allows companies to benefit from high-quality inputs and expertise available in different regions.

## **3. Economies of Scale:**

### **1. Increased Production:**

- Expanding operations internationally enables higher production volumes, leading to economies of scale and lower average costs per unit.

## **2. Lowered Cost:**

- Achieving cost efficiencies through factors such as bulk purchasing, standardized production, and streamlined processes.

## **3. Shared Infrastructure:**

- Companies can share infrastructure, such as distribution networks and production facilities, to optimize resource utilization and reduce costs.

## **4. Diversification:**

- Diversifying product offerings or services in international markets contributes to overall business stability and resilience.

## **5. Brand Recognition:**

- Operating on a larger scale in multiple markets enhances brand visibility and recognition globally.

# **4. Diversification:**

## **1. Geographic Diversification:**

- Spreading operations across different regions helps mitigate risks associated with regional economic fluctuations or geopolitical events.

## **2. Knowledge Diversification:**

- Accessing diverse knowledge pools in various markets fosters innovation and adaptation to different consumer needs and preferences.

## **3. Product Diversification:**

- Offering a variety of products or services tailored to diverse market demands reduces reliance on a single product line.

#### **4. Partner Diversification:**

- Collaborating with different partners in various regions diversifies business relationships and enhances flexibility in the supply chain.

#### **5. Currency Diversification:**

- Engaging in international business allows exposure to different currencies, reducing vulnerability to fluctuations in a single currency.

### **5. Competitive Advantage:**

#### **1. Access to New Market:**

- Entering new markets provides opportunities to serve untapped customer segments, gaining a competitive advantage.

#### **2. Access to New Technology:**

- International collaborations can grant access to cutting-edge technologies, fostering innovation and competitiveness.

#### **3. Economies of Scale:**

- Achieving economies of scale through international expansion enhances cost competitiveness.

#### **4. Brand Recognition:**

- Establishing a global presence contributes to brand recognition, strengthening the competitive position of the company.

#### **5. Partnership and Collaborations:**

- Forming strategic partnerships and collaborations internationally can enhance capabilities, resources, and market reach, creating a competitive edge.

## National and Organizational Advantages in International Business

### 1. Factor Conditions:

**Definition:** Factor conditions refer to the availability and quality of resources within a country that are crucial for production. This includes factors such as skilled labor, raw materials, infrastructure, and technological capabilities.

**Significance:**

- **Skilled Workforce:** The presence of a skilled and educated workforce enhances a country's competitiveness.
- **Infrastructure:** Adequate infrastructure, including transportation and communication, is essential for efficient business operations.
- **Technological Resources:** Access to advanced technology and innovation contributes to competitiveness.

### 2. Demand:

**Definition:** Demand represents the nature and size of domestic demand for products or services. The strength of domestic demand can stimulate innovation, product development, and the creation of competitive advantages.

**Significance:**

- **Innovation Stimulus:** High domestic demand encourages firms to innovate and meet the evolving needs of the market.
- **Economies of Scale:** Large domestic markets allow firms to achieve economies of scale, reducing production costs.

- **Market Sophistication:** A sophisticated domestic market can serve as a testing ground for new products and services.

### 3. Related and Supporting Industries:

**Definition:** This determinant focuses on the strength and competitiveness of supporting industries that supply inputs and services to a particular industry. The presence of strong supporting industries can enhance a country's competitiveness in a specific sector.

**Significance:**

- **Supply Chain Efficiency:** Strong and efficient supply chains contribute to the overall competitiveness of industries.
- **Access to Inputs:** Availability of quality inputs from related industries can positively impact product quality.
- **Cluster Effect:** Proximity of related industries creates a cluster effect, fostering innovation and collaboration.

### 4. Firm Strategy, Structure, and Rivalry:

**Definition:** This determinant considers the intensity of competition within a country and the overall strategy and structure of firms. The nature of competition and the level of government support can significantly impact a country's international competitiveness.

**Significance:**

- **Innovation Competition:** Intense competition drives firms to innovate and improve efficiency.
- **Government Support:** Supportive government policies and incentives can enhance a country's competitive advantage.
- **Global Orientation:** Firms with a global orientation are more likely to succeed in international markets.

In summary, the determinants of national advantage, as identified by Michael Porter in his Diamond Model, provide a comprehensive framework for understanding the factors that contribute to a country's competitiveness in international business. Analyzing and leveraging these determinants can help countries and businesses formulate effective strategies for global success.

Certainly! Let's provide short notes for each of the drivers of international business:

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## ***Modes of entry in International Business***

### **1. Exporting:**

**Definition:** Exporting involves selling goods and services produced in one country to customers in another country. This can be done directly by the manufacturer or through intermediaries such as distributors or agents.

**Pros:**

- **Low Risk:** Requires minimal investment and financial commitment.
- **Quick Entry:** Rapid market access without the need for establishing a physical presence.
- **Global Market Reach:** Enables companies to reach a wide customer base.

**Cons:**

- **Limited Control:** Limited control over marketing and distribution processes.
- **Transportation Costs:** Expenses associated with shipping and logistics.
- **Trade Barriers:** Tariffs, quotas, and other trade barriers can limit profitability.

**Example:** A small American clothing brand exporting its products to European markets through online platforms.

## **2. Licensing:**

**Definition:** Licensing is a business arrangement where a company (licensor) grants the rights to its intellectual property (such as patents, trademarks, or copyrights) to another company (licensee) in exchange for royalty payments.

**Pros:**

- **Low Investment:** Minimal upfront investment for the licensor.
- **Global Brand Presence:** Enables rapid global expansion of a brand or technology.
- **Shared Risk:** The licensee assumes the operational risks in the foreign market.

#### **Cons:**

- **Limited Control:** Limited control over how the licensee uses the licensed property.
- **Dependency:** Relies on the competence and actions of the licensee.
- **Risk of Imitation:** Possibility of unauthorized use or imitation by the licensee.

**Example:** Microsoft licensing its Windows operating system to computer manufacturers worldwide.

### **3. Franchising:**

**Definition:** Franchising is a form of licensing where the franchisor not only licenses its intellectual property but also provides guidance and support in areas like training, operations, and marketing to the franchisee.

#### **Pros:**

- **Brand Consistency:** Maintains consistent branding and operational standards.
- **Rapid Expansion:** Allows for quick expansion with lower capital requirements.
- **Local Knowledge:** Benefits from the local knowledge and expertise of the franchisee.

#### **Cons:**

- **Control Challenges:** Balancing control with the need to adapt to local markets.
- **Shared Profits:** Franchisees retain a portion of the profits.
- **Potential Disputes:** Disputes may arise over operational and strategic decisions.

**Example:** McDonald's using franchising to expand globally with local adaptations.

## 4. Joint Ventures:

**Definition:** Joint Ventures involve two or more companies forming a new legal entity to jointly own and manage operations in a foreign market.

### Pros:

- **Shared Resources:** Pooling of resources, expertise, and technology.
- **Risk Sharing:** Risks and costs are shared between partners.
- **Local Knowledge:** Access to the local partner's knowledge and networks.

### Cons:

- **Complexity:** Managing relationships and decision-making can be complex.
- **Potential Disputes:** Differences in management styles and objectives may lead to conflicts.
- **Shared Profits:** Profits are shared with the joint venture partner.

**Example:** Sony and Ericsson forming a joint venture to produce mobile phones.

## 5. Wholly Owned Subsidiaries:

**Definition:** Wholly Owned Subsidiaries involve establishing a new legal entity in a foreign market that is fully owned and controlled by the parent company.

### Pros:

- **Full Control:** Complete control over operations, strategy, and brand.
- **Global Integration:** Easier integration with the parent company's global strategies.

- **Long-term Presence:** Establishes a long-term presence in the foreign market.

**Cons:**

- **High Investment:** Significant financial and resource investment required.
- **Risk Exposure:** Bears the full risk of market uncertainties.
- **Slow Entry:** Longer time required for establishment compared to other modes.

**Example:** Toyota establishing wholly owned manufacturing plants in various countries.

In choosing a mode of entry, companies need to carefully consider factors such as the level of control desired, risk tolerance, financial resources, and the nature of the industry. The appropriateness of each mode may vary depending on the specific circumstances and objectives of the business.