

Why Bl is Crucial for Your Business?



Enhanced Customer Satisfaction with BI

Clutch (2023): **72**% of small businesses with BI consulting see improved *customer* satisfaction.

Underutilization of Generated Data

97% of generated data remains unused, causing 74% of employees to feel unhappy or overwhelmed.



Data Inefficiency Concerns

Forbes (2019): 60% of businesses report *time wasted* on inefficient data handling.

Limited BI Adoption Among Indian MSMEs

Assocham's report highlights the *limited BI adoption* among Indian MSMEs, with just 25% utilizing such technologies.

Positive Impact of BI Implementation on SMBs

Forrester: SMBs with BI solutions see 322% ROI. Aberdeen: 23% higher profitability, 20% faster growth for those with effective BI practices.

What we do?





Improve your overall data quality



Develop a solid business intelligence vision and strategy



Streamline access to multiple data sources



Implement effective business intelligence tools



Maximize ROI with comprehensive BI & Analytics Solutions



Adapt to business requirements and opportunities



Take action on new insights and recommendations

Our Services

Flipcarbon's business intelligence consulting efforts can range from a single consultant creating a roadmap to implementing a BI solution to full design and development implementing a complete end-to-end BI solution.

4 Pillars of our Business Intelligence & Analytics





Data Quality Management



Data Integration



Dashboards & Data Visualizations



Advanced Analytics Driven Strategy

Cornerstones of our offerings



Zero Insights Delay:

Real-time analytics



Zero Data Complexity:

Simplified data visualization



Zero Strategic Blindness:

Strategic foresight and scenario planning



Zero Uncertainty:

Predictive analytics



Zero Insights Overload:

Tailored insights delivery



Our Framework





Discover

Dive deep into
your needs.
Identify your key
opportunities and
map your path to
analytics success



Design

Identify actionable opportunities and challenges in your organization with high ROI and quick time to value



Develop

Start fast with a focused team of experts to dispel doubt and prove value with rapid prototypes.



Deploy

Lay the foundation of repeatable business value with minimal viable products and flexible platforms.



Debrief

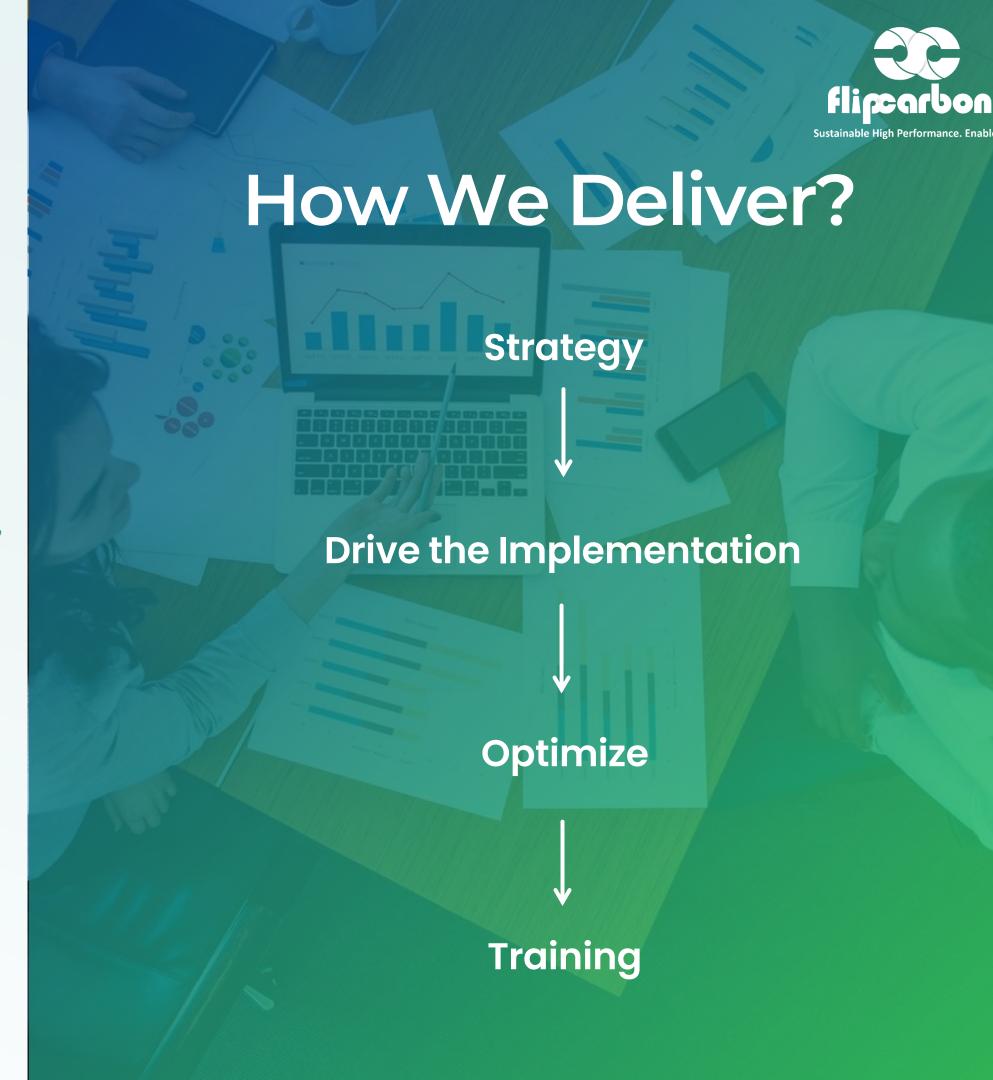
Safeguard success
and mitigate
risk with mature
ops, compliance,
governance and
management

What Execution Looks Like?

- O1
 Perform *initial discovery*, assess client needs,

 document business goals and objectives, and create
 an action plan.
- Acquire and connect the data, validate and cleanse it, develop data management processes, and analyze.

- Evolve analysis and reporting, adapt implementation, and *develop* new *dashboards* as business changes and matures.
- Foster *empowerment* within internal teams through *self-guided analytics* for sustainable results.





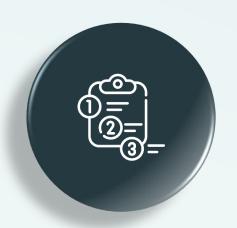
Phase 1

Preparation and Discovery Phase



PROJECT KICK-OFF

- Understand project goals, scope,
 and expectations.
- Align with the team and stakeholders.
- Know the project background and problem to solve.



REQUIREMENT GATHERING

- Engage stakeholders and users to gather requirements.
- Identify data sources and metrics needed.
- Document requirements for clarity.



DATA COLLECTION

- Collect and ensure quality of necessary data by
- Coordinating with all cross
 functional teams to streamline
 data collection.



Phase 2

Execution and Validation Phase



ANALYSIS AND INSIGHTS

- Analyze data to uncover patterns and insights, using
- Visualization tools and identifying key metrics.



SOLUTION DESIGN

 Design dashboard & analytics on insights, collaborating with the team to meet project goals.



EXECUTION AND TESTING

 Implement, test and present the dashboard to management along with AI/ML Commentary

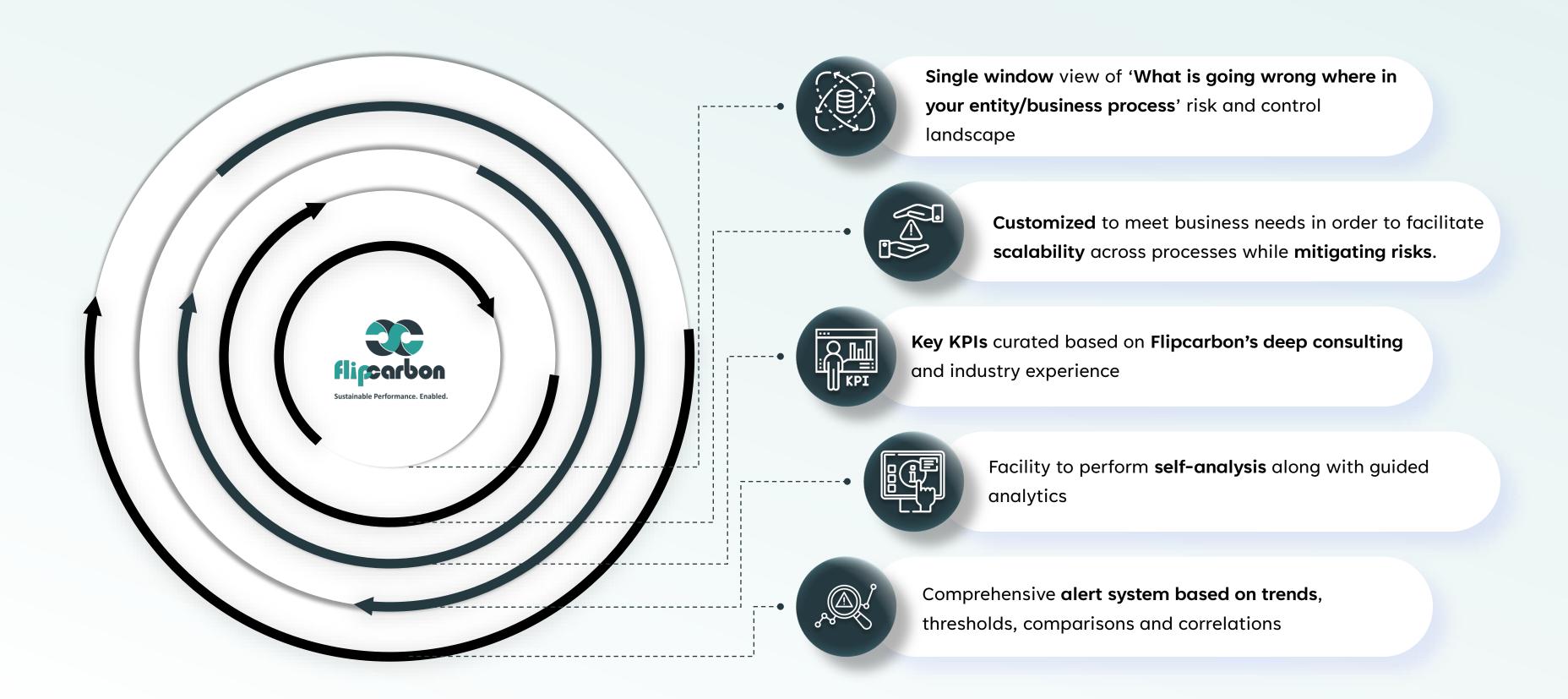


THE DIFFERENTIATOR

What sets us apart

The Differentiator







Best Value for Money (By Far!)



- •It is not easy to access the top **business analysts** in India. They are mostly in high-level positions at billion-dollar MNCs.
- •Cost Effective Business professionals may lack the expertise required to truly solve your organization's challenges.
- •This is the gap that Flipcarbon plugs. We provide access to some of the **Best business analysts** on a part-time basis.
- •Obtain the **best data driven strategies**, drive sustainable, **high-performance** and **engineer a reliable Business Intelligence Architecture** within budget limitations.

USP #1 Engage Flipcarbon at **10**% of the cost of a top-level Business Leader, obtain the same expertise and achieve an **exponential** and **sustainable** improvement in your growth agenda.



What Carbon Eye Can Do For You? Sustainable High P





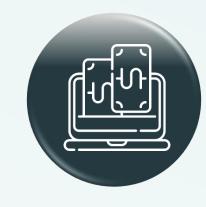
Finance 360, providing a holistic view of the organization's performance by tackling the relevant facets of the business



Sales and marketing Analytics, providing insightful analytics to maximize profitability as per changing customer needs



KPI Tree, offering a command center, helping the Key management personnel to initiate actions



Cash Flow Analytics, enabling intuitive understanding of the cash conversion cycle leading to optimization of working capital



Spend Analytics, offering a strategic view into spend analytics as a precursor to Procurement and Supply Chain Transformation



Process Mining, leveraging Flipcarbon's data-oriented analysis techniques for process mining to improve business process along with future optimization



Bespoke Solutions



- When it comes to Business Intelligence Consulting services tailored for SMBEs, we stand head and shoulders above the rest.
- Our Business leaders possess a wealth of experience spanning various industries, growth trajectories, business models, challenges, and company sizes.
- They have successfully **navigated diverse_**environments and have a deep understanding of **the complexities_**and business dynamics in Manufacturing Organizations.
- Our solutions are custom-made and implemented based on YOUR needs and aspirations.

Our Dream



Our leadership - some of the best leaders in the Business Consulting Space came together with the dream to help India and its citizens like YOU, fulfil their dreams. India has nurtured <u>countless</u>

TALENTED professionals who
have <u>excelled</u> in their
respective fields.

OUR BUSINESS IS TO MAKE YOUR BUSINESS GROW

As a result, many small and medium-sized businesses (SMBs) in India face challenges in accessing and leveraging top-notch talent to realize their aspirations.

A SIGNIFICANT number of these exceptional individuals either work for multinational corporations worth billions of dollars or seek opportunities abroad.



LEADERSHIP TEAM

















DEEPAK KEWALRAMANI

PARTNER CFO PRACTICE

Ex-cfo, Enhance Group, Oman, Kirby Building System EX- Head Finance, SAB Miller



CHIEF EXECUTIVE **OFFICER**

Ex-people Director Abinbev India



HINA AGARWAL

PRINCIPAL CONSULTANT, **BUSINESS CONSULTING**

Ex-head Finance, Farmlink, Wipro Consume Care, Jindal Steel

PRABHASH NIRBHAY

FOUNDER

Ex-head HR Sabmiller India

NIYATI RAO

PRINCIPAL CONSULTANT, **BUSINESS CONSULTING**

Rainmaker Solutions, Meru Cabs, Willis Limited

RAJESH SAHAY

PARTNER ENTERPRISE CONSULTING

Ex-chro Ex-consultant, Tata Capital, WIPRO Consumer Care **BHASKAR BANERJEE**

PARTNER

CFO ADVISORY

Ex-Associate Director Global Tax ACR, EY

Ex-Regional Controller, Capgemini



LEADERSHIP TEAM





PARTNER CHRO PRACTICE

Ex-head HR

IDFC First, Bajaj Finserv, Abinbev India, Dabur International



SONIYA MITTAL

PRINCIPAL
CONSULTANT, BUSINESS
CONSULTING

Ex- Head Hr Consultant ,Reserve Bank Innovation Hub, Tcs,



SUPRIYA KAMBLE

PRINCIPAL CONSULTANT, BUSINESS CONSULTING

Ex-corporate HR
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Ex-sr. Executive Hr,
Infogain India



SURANJAN DASS

PARTNER
BUSINESS CONSULTING

Ex-operations Director

Abinbev India, Marico



MANALI GODAMBE

PRINCIPAL CONSULTANT, BUSINESS CONSULTING

Ex- Manager HRBP, Macchem Products, Ex-manager – Hr, International Sos Services



HIMANI GOSWAMI

PRODUCT MANAGER

Ex-product Marketing
Manager, Storyplayer, Exproduct Marketing Manager,
Bordertree Technologies,



OUR CASE STUDIES

Our Successful Projects

Digital Acceleration Consulting

SITUATION:

- Facing shifts in consumer behavior and heightened competition, a Norwegian tech startup focused on customer service and maintenance recognized the imperative need to embark on a journey of digital transformation.
- A data driven enterprise wise BI Consulting project was undertaken to:
 - Digital Accelerator: Upskilling employees for the digital age and empowering their internal data team
 - Developing a robust KPI framework for their call center vertical and also for Human resource managements to ensure inclusivity and diversity, gender equality etc.
 - Data from over 8 sources was extracted, cleaned, and validated using the ATOM framework.
 - Dashboards were implemented across departments to provide real-time visibility into service performance and HR metrics.

PROBLEM STATEMEMT



Extended wait times & High agent turnover



Limited
Digital Fluency



High customer churn rate & Ineffective retention strategies

SOLUTION

Phase 1

Phase 2

Phase 3

Phase 4

Data Assessment and Planning

Dashboard design and development

Integration and deployment

Optimization and monitoring

Our Data analysis fuels targeted strategies, slashing churn by **15%.** Power BI dashboard optimizes performance, reducing wait times by **20**% ensuring a data driven call center. Visualization spark discussion, boosting female leadership by **30**%

OUTCOME



Empowered Workforce



Streamlined Operation



Inclusive Culture

Data infrastructure Consulting

SITUATION:

- An UK airline faced slow complaint resolution, missed personalization, and operational inefficiencies due to manual data capture and limited visibility into maintenance and weather disruptions. Risk management was also neglected in service strategies.
- We helped them implement a automated feedback capture system along with a robust data governance framework, along with 4 dashboards across operations and maintenance verticals for real time insights.
- This resulted in 20% faster complaints resolution,
 15% surge in in-flight sales, 10% jump in on-time departures, Complete visibility over operations with real-time reporting, Elimination of strategic blind spots, Enhanced data management practices

PROBLEM STATEMEMT



Fragmented data infrastructure



Automated data capturing



Risk management sidelined due to unreliable metrics

SOLUTION

Phase 1

Phase 2

Phase 3

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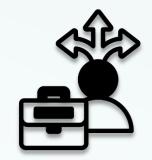
Data Assessment and Planning

Dashboard design and development

Integration and deployment

Optimization and monitoring

OUTCOME



Automated data collection



Robust data governance



Real time analytics

Strategic Business Intelligence Consulting

SITUATION:

- A FMCG company approached us to enable them drive aggressive business growth to achieve their moon shot target and create a data driven sales
 & marketing strategy
- We customized a KPI framework, achieving a 30% anomaly reduction for confident decisions.
 Collaborating closely with their data team
- We *minimized errors* for heightened efficiency. Working alongside sales and marketing, we achieved a **20% segmentation improvement** for targeted strategies.
- Our BI ecosystem implementation ensured seamless integration, eliminating data silos operating in isolation.

PROBLEM STATEMEMT



Fragmented data infrastructure



Data integration



Lack of reliable metrics causing decision paralysis

SOLUTION

Phase 1

Phase 2

Phase 3

Phase 4

Data Assessment and Planning

Dashboard design and development

Integration and deployment

Optimization and monitoring

Our data-driven dashboards **improved decision speed** and accuracy by up to **82%.** Our solutions led to up to **15**% cost savings through **efficient resource allocation**. Stakeholders experienced a **75**% increase in **strategic initiative implementation** rate with our dashboards.

OUTCOME



Agile Decision Making



Systemized cost administration & control



Empowering informed leadership

Corporate BI Consulting

SITUATION:

- Cybersecurity titan Securelayer7 envisioned explosive expansion in North America, but disjointed strategies, process inefficiencies, and compliance hurdles threatened their ambitions.
- Real-time CEO dashboards led to a 25% increase in decision-making speed and accuracy, resulting in **swift strategic alignment**.
- Data-fueled strategies drove a 2x revenue surge within just 12 months, exceeding initial growth projections by 50%.
- Streamlined processes and structured management routines, guided by dashboard insights, led to a 30% reduction in operational costs and a 20% increase in productivity.
- Enhanced cash flow management and fortified GRC frameworks resulted in a 15% increase in profitability, surpassing EBIDTA projections by 2X

PROBLEM STATEMEMT









Varied data formats & Departmental silos

Manual reporting & Delayed data updates Lack of Real time insights

SOLUTION

Phase 1

Phase 2

Phase 3

Phase 4

Data Assessment and Planning

Dashboard design and development

Integration and deployment

Optimization and monitoring

Real-time CEO dashboards boosted decision-making speed by 25%, fostering strategic alignment and improving corporate governance by removing data silos and implementing a robust data capturing framework.

OUTCOME



Frictionless cross functional reporting



Systemized cost administration & control



Robust Data Governance





Transform your business with data - Let Flipcarbon guide your journey.

Flipcarbon Integrated Solutions Private Limited

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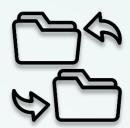
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Data Quality Management

We BUILD Analytical solutions that go beyond, while including



Data Profiling and Cleansing



Data Standardization and

Governance



Metrics and Monitoring



Metadata Management and Validation



Data Access



Data Preparation and Integration





Data Integration

We BUILD Analytical solutions that go beyond, while including



Hybrid And Cloud Integrations



API Management



Master Data Management



Application and System Integration



Data Consolidation & Replication



Data Virtualization & Federation





Dashboards & Visualization

We BUILD Analytical solutions that go beyond, while including



Reports Based on Business

Roles



Self Service Reporting



Customized Reporting



Real time Reporting



Dashboard Design & Revisions



Mobile Access



Advanced Analytics Driven Strategy



We DESIGN data driven strategies that go beyond, while including



HR Transformation



Finance Reconstructing



Supply Chain Management
Optimization



Technology Transformation



Digital Transformation



Sales & Marketing Planning





OUR REPORTING SOLUTIONS

Blindfolded business? Not your style. See the light with Carbon Eye.

Financial Planning & Analysis



Through agile Financial Analysis, we expose inefficiencies and *reinforce* your *financial structure*. With *clear foresight* and *strategic planning*, we spur profitability and sustainable growth



Budgetary Analysis

Actual vs. Targets Analysis,

Monthly Management Information System (MIS)

Variance analysis,

Trend analysis,

Forecasting

Sensitivity analysis and Scenario analysis



Profitability Analysis

Region-Wise Profit and Loss Analysis, Vertical-Wise Profit and Loss Analysis, Identification of Revenue Drivers and Cost Centers



Ratio Analysis

Liquidity Ratio, Solvency Ratio, Activity Ratio & Profitability Ratio, Efficiency & Market Value Ratios



Cash Cycle Analysis

Days Sales Outstanding (DSO), Days Payables Outstanding (DPO), Days Inventory Outstanding (DIO) and Cash Conversion Cycle (CCC) Analysis





With **OKRs**, a **Balanced Scorecard**, and a **robust Performance Management Framework**, we help you identify and address weaknesses to enhance efficiency, productivity, retention rates, training effectiveness, and ultimately improve your bottom line.



Attrition analysis

Sentiment analysis, assess overall outcomes, and consider factors such as position, region, and interviews. Scan project completion rates and team revenue. Analyze employee turnover across various aspects, including HIPO attrition, business units, reasons, tenure, pay policies, performance, safety, and work hours.



Performance Measurement Framework

Compare **Budgets to Actual Performance**, Monthly HR Reports, **Monthly 1-on-1 Meetings**, Individual **Reporting Status**, **Employee Rating Tracking**, and **Performance-Incentive/Salary Hike Correlation**.



Headcount analysis

Source wise number of recruitments, cost per lateral hire, new hire vs lateral hire **performance appraisal**



Other Analysis

Productivity analysis, **learning and development analysis**, leave analysis and overtime analysis

Sales & Marketing



Stuck in a growth rut? Losing valuable customers? We track progress, pinpoint profits, and empower you to keep customers coming back. Fuel your business with actionable insights and expert support.



Campaign and Channel Profitability Analysis

- Assess campaign and channel performance for profitability
- Identify top-performing campaigns and channels
- Optimize resource allocation for maximum ROI
- Track month-on-month sales growth
- Identify trends and regional variations



Cohort Behavior Analysis

Segment customers for behavior analysis, Track cohort performance over time, Tailor strategies for each cohort's needs, Forecast customer churn with predictive models, Identify factors contributing to churn, Implement targeted retention strategies



ROI Analysis of Marketing Spend

Evaluate **ROI** for **marketing campaigns**, Optimize spend allocation for lead generation, Refine strategies for **maximum cost-effectiveness**.



Other analysis

Evaluate sales performance and efficiency, Measure **individual contributions to revenue**, **Rank sales representatives** based on performance, Pending sales analysis.





Feeling overwhelmed by product data? Struggling to understand what sells, where, and why? Our experts unlock hidden insights to help you:



Supplier Risk Assessment

- Supplier Scorecard
- Vendor Selection
- Financial Stability Analysis
- Performance History Review
- Supply Chain Resilience Assessment



Territory Sales Breakdown

- Sales Performance by Region
- Market Share Analysis
- Customer Demographics by Territory
- Growth Opportunities Identification



Time Intelligence

- Trend Analysis
- Seasonal Patterns Recognition
- Time-to-Market Evaluation



Supplier Insights

- Supplier Performance Metrics
- Cost Analysis
- Quality Evaluation

Production & Inventory



Imagine saying goodbye to backorders, lost sales, and inefficient production processes. Our data-driven approach helps businesses like yours achieve just that. We'll help you optimize your entire production and inventory chain, from raw materials to finished goods.



- Production vs utilization
- Plant wise production yield
- First pass yield
- Planned vs actual production
- Plant efficiency analysis



Equipment Analysis

- Mean Time to Repair (MTTR)
- Mean Time Between Failures (MTBF)
- Lost capacity, Running hours vs breakdown hours
- Equipment wise MTTR, MTBF trend



Inventory ageing

- Provides insights on different buckets of inventory aging, Days/Weeks on Hand
- Stocks to sales ratio, Sell through rate, Backorder rate,



Inventory Movement Analysis

- Time to receive, Put away time, Lost sales ratio, Perfect order rate
- Inventory Carrying cost, Customer satisfaction Score, Order cycle time