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| Final Project  Ger’s Garage  Balazs Barcza  Student Number : SB18002 |  | |  |  | | --- | --- | | *Date :* | 15/06/2019 | |  |  | |  |  | |  |  | |  |  | |  |  | |

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# Project Introduction:

*The first chapter sets the background and motivation for the project. The problem to be*

*solved is stated, with the project aims and a list of specific objectives.*

*The chapter could include:*

*- A brief synopsis of the project context (supplied by CCT)*

*- General areas of computing that project context covers / requires knowledge of*

*- Brief summary of your initial proposed plan for addressing the project context*

*- Short section arguing ‘why’ this is a good project – outline Individual’s skills, interests,*

*strengths – they Individual can describe how the project brings together many of the*

*modules they’ve listed*

*- Novel aspects – a real world business or organisation or taking advantage of new*

*technology*

Ger is a mechanic who runs a small garage. He carries out maintenance checks for all kinds of small to medium vehicles (i.e. motorbikes, cars, small vans and small buses). He has a small number of staff who work with him.

In most cases, a maintenance check will require parts or other supplies (e.g. brake fluid; engine oil). He keeps a stock of common supplies at his garage and sells them to customers if/when needed. He needs an online service to allow customers to book their vehicles in for a check-up or service. He has asked you to build a WEB-BASED [OR MOBILE] application to fulfil his requirements.

**Project overview:**

He carries out maintenance checks for all kinds of small to medium vehicles (i.e. motorbikes, cars, small vans and small buses). He has a small number of staff who work with him.

In most cases, a maintenance check will require parts or other supplies (e.g. brake fluid; engine oil). He keeps a stock of common supplies at his garage and sells them to customers if/when needed.

He needs an online service to allow customers to book their vehicles in for a check-up or service. He has asked you to build a WEB-BASED [OR MOBILE] application to fulfil his requirements.

**Ger’s garage minimum requirements:**

* A new website for Ger’s Garage is created that advertises his garage and his services. [OPTION – YOU COULD CREATE THIS AS A MOBILE APPLICATION INSTEAD]

1. websites
2. moblie applications

**Booking services:**

Customers can register on the website and book their vehicle in for a service OR a repair.

There must be AT LEAST 4 types of booking:

1. Annual Service
2. Major Service
3. Repair / Fault
4. Major Repair

**Login Service:**

Registered customers should be able to login on future occasions and the system should remember their details. This would include details of the vehicle they LAST booked in to the garage

**Booking checklist:**

Customers need to be able to select a DATE for their service. The website should limit the number of bookings allowed per day (you can decide the limit, but this should be realistic for a small garage). If there is no available space for a day, then the customer should not be able to book a service on that day.

Ger’s garage is closed on Sundays for service bookings. DO not allow customers to select a Sunday.

**Information about the vehicles:**

Customers will need to be able to provide some basic information about themselves and their vehicles:

* Customer name & contact details (mob phone essential)
* Vehicle type & make
* Vehicle licence details
* Vehicle engine type
  + diesel
  + petrol
  + hybrid
  + electric
* Booking Required
  + Annual Service
  + Major Service
  + Repair / Fault
  + Major Repair
* Customer Comments (to allow customer add any notes they want to add, such as a description of the problem)

**Ger administration:**

Ger needs to have an admin access to the site to view bookings for any particular day OR week, so that he can plan his work & staff rostering. You can assume Ger has at least 4 mechanics available on any one particular day (you can change this, but be realistic – this is a small garage!)

He needs to be able to allocate a mechanic to each vehicle. You can assume that all of his staff are able to carry out any type of service / repair and that each mechanic could carry out AT MOST 4 services/repairs in one day. If the booking is a Major Repair then this would count double.

**Printing services:**

He needs to be able to print the schedule for any particular date.

He needs to be able to allocate costs to each booking. You can assume a basic fixed cost (e.g. an Annual Service might cost €200 minimum).

**Items/Parts:**

Ger needs to be able to add to this the cost of any item/parts that were needed to fix/service the vehicle. For example, if a tyre needed to be replaced then the cost of the tyre would be added and the cost of carrying out a “wheel balancing” would be added.

You can decide the cost of each item/part and what types of items/parts you include, but you should be realistic. You do not have to provide an exhaustive list of parts, but the more you provide the more realistic your final product will be. AT A MINIMUM you should provide 40 different parts/items for the garage.

Note that the customer has to provide details of the type and make of car (e.g. Car - Ford Feista). The site MUST allow for motorbikes, cars, small vans and small buses. You can decide how many different makes to provide as default, but you MUST provide at least 30 in total. Make sure to allow the user choose “other” if their vehicle is not in the list.

**Booking statuses:**

Ger needs to be able to set each booking to one of 5 possible statuses:

1. Booked – this is the default status when a booking is made
2. In Service – when the vehicle arrives at the garage
3. Fixed / Completed – when the vehicle is ready for collection
4. Collected – When the customer has taken the vehicle away and paid their bill
5. Unrepairable / Scrapped – when the fault cannot be fixed; in this case the car has either been taken away by the customer or has been sent for scrap.

**Invoice:**

Ger needs to be able to print an “invoice” or bill for each customer when the service/repair is complete. This should provide an itemised bill for the customer. For example:

CUSTOMER:

Joe Bloke

Mob No: 085 02140201

Vehicle: Peugeot 406

Licence: 12 G 123456

Annual Service €189

Mini Valet €39

Car mat €17

TOTAL DUE €245

Payment due on collection.

You can assume that the actual payment is handled by Ger at his checkout / on another system. You do not need to process payments or issue a receipt. To achieve a distinction grade you should aim to include additional functionality that has not been specified here but which would make sense within the project brief.

**REPORT GUIDANCE:**

For the design section of your report, you should aim to include the following

ESSENTIAL:

* Wireframe designs for the website. Include key pages – you may not need to include every single page.
* Functional Requirements – set out the various requirements in a structured manner and specify a level of priority (e.g. Must have, etc.)
* Data Requirements – set out the data you will need to store using a ‘data dictionary’ or similar structured layout. Make sure you specify data types, restrictions and any other important details
* Database tables – should be normalized to 3NF minimum

DIAGRAMS

* Include design diagrams to detail your design. Examples would include: a class diagram, and E-R Diagram, Use-cases.

JUSTIFICATION

Why did you choose this wireframe design? How did you determine your data requirements? How did you construct your class diagram and/or use-cases?

## Part 1: Purpose

1. Using virtualization software, **install** 2 virtual machines.

Use *Server 2012 R2 (GUI). ) or Server 2008R2 (GUI)* (Both Server OS not Client OS)

*One VM will act as the Server and the other VM will act as the Client. [Client will also be Web Server]*

# Literature Review:

*The aim of this chapter is to present all academic research carried out throughout the*

*project cycle. It is important that learners produce research that defends their*

*justifications for choosing one from of technology or software over another, and other*

*sources of information that have helped inform the individuals thinking, planning and*

*delivery of the project.*

## Part 1: Cloud Database

1. A cloud database is a database that typically runs on a cloud computing platform, and access to the database is provided as-a-service. Database services take care of scalability and high availability of the database. Database services make the underlying software-stack transparent to the user.

## Part 2: Android Studio

11. Android Studio is the official integrated development environment for Google's Android operating system, built on JetBrains' IntelliJ IDEA software and designed specifically for Android development. It is available for download on Windows, macOS and Linux based operating systems.

## Part 3: Bootstrap

17. Build responsive, mobile-first projects on the web with the world’s most popular front-end component library.

Bootstrap is an open source toolkit for developing with HTML, CSS, and JS. Quickly prototype your ideas or build your entire app with our Sass variables and mixins, responsive grid system, extensive prebuilt components, and powerful plugins built on jQuery.

# System Analysis and Design:

*The overall aim of this chapter is to answer the questions – exactly what is the application*

*supposed to do? It can include the following, where relevant:*

*- Functional Requirements*

*o Detailed description of the functionality of the proposed system. This*

*should be comprehensive and exact, break up the application into*

*subsystems.*

*o Diagrams – use Case diagrams, Wire frames, with text descriptions*

*- Data Requirements*

*o An overview of the entities and data in the system, and what data needs to*

*be stored*

*o Diagrams – an Entity-Relationship Diagram*

*- User Interface Design*

*o This should contain an argument as to how this suggested interface*

*supports each of the use cases specified in the analysis*

*o Diagrams – Screen designs, either pen-and-paper or computer drawn of*

*how the user interface will appear*

*- Functional Design*

*o Functional design should model both the structure of each software*

*component in the systems, and also how they interact with each other.*

*o Diagrams – detailed class diagram and an Interaction Diagram to show*

*the interaction between objects in the system*

*- Data Design*

*o Whether to be implemented as a database or some other central data*

*repository, a detailed design of the data storage components should be*

*presented*

*o Diagrams – Normalised database tables*

## Part 1: Functional Requirements

1. Using virtualization software, **install** 2 virtual machines.

Use *Server 2012 R2 (GUI). ) or Server 2008R2 (GUI)* (Both Server OS not Client OS)

*One VM will act as the Server and the other VM will act as the Client. [Client will also be Web Server]*

## Part 2: User Interface Design

11. This should contain an argument as to how this suggested interface

supports each of the use cases specified in the analysis

o Diagrams – Screen designs, either pen-and-paper or computer drawn of

how the user interface will appear

## Part 3: Functional & Data Design

17. Functional design should model both the structure of each software

component in the systems, and also how they interact with each other.

o Diagrams – detailed class diagram and an Interaction Diagram to show

the interaction between objects in the system

Whether to be implemented as a database or some other central data

repository, a detailed design of the data storage components should be

presented

o Diagrams – Normalised database tables

# Implementation of the system:

*This chapter should detail how the learner implemented a working system based on their*

*design. This should include the technologies used (languages, APIs, frameworks etc.) and*

*how the system was implemented, based on the user and functional requirements*

*identified during the analysis and design phase. This chapter should address any potential*

*problems that could arise in the system and suggested or implemented solutions.*

*Possible areas for discussion in this chapter are:*

*o Architecture considerations - e.g. are there specific functional*

*requirements that will influence the software architecture*

*implementation.*

*o Technologies used - operating systems, databases, computer*

*languages, frameworks, API's etc.*

*o Implementation of the system - main body of work for the chapter. This*

*will discuss precisely how the system was developed, based on the*

*analysis and design considerations.*

*o Problems encountered - any issues that may have arisen during the*

*implementation phase, e.g. the project's cross-platform compatibility*

*between different operating systems.*

## Part 1: Software Architecture Implementation

1. T*echnologies used - operating systems, databases, computer*

*languages, frameworks, API's etc.*

*o Implementation of the system - main body of work for the chapter.*

## Part 2: System Analysis and Design Reflections

11.This will discuss precisely how the system was developed, based on the analysis and design considerations.

## Part 3: Problems confronted

17.Problems encountered - any issues that may have arisen during the implementation phase, e.g. the project's cross-platform compatibility between different operating systems.

# Testing and Evaluation:

*Details of the learner’s test plans, test results, user evaluations and discussion of these*

*results in detail and in summary.*

*Possible entries in this chapter might include:*

*- Functional correctness*

*o Set of tasks system should be able to perform – part of requirements*

*specification of system and include a focus on efficiency*

*o Set of inputs and correct outputs*

*o Set of ‘test scripts’*

*- Objective of test / statement of which part of systems is being*

*tested*

*- Input data/situation*

*- Correct output data / state / behaviour*

*- Need to show actual results of test – screen shots*

*- Evaluation - if actual matches correct then working*

*- Usability*

*o List of usability requirements*

*- set of tasks user should be able to perform*

*- Have a set of tasks for each type of user*

*- System Response times*

*- Time for user to complete a task*

*- Aesthetic*

*- Acceptable navigation of site and layout*

*o Set of ‘test scripts’*

*- Instructions for user*

*- Observation / measure time / evaluate success of task*

*- Analyse results to come up with usability result*

*o Can also measure qualitative usability aspects with questionnaires /*

*structured interviews etc.*

*- Commercialisation / marketing*

*o Requirements – registration on web search engines, direct marketing –*

*discuss real commercialisation aspects of project*

*o Evaluation – have set of key words / phrases for targeted websites*

## Part 1: Functional Requirements

1. *Set of tasks system should be able to perform – part of requirements*

*specification of system and include a focus on efficiency*

*o Set of inputs and correct outputs*

*o Set of ‘test scripts’*

*- Objective of test / statement of which part of systems is being*

*tested*

*- Input data/situation*

*- Correct output data / state / behaviour*

*- Need to show actual results of test – screen shots*

*- Evaluation - if actual matches correct then working*

*- Usability*

## Part 2: Instructions for user

11. **CompuTech has two departments. Using Active Directory Users and Computers**

**(ADUC), create 2 departments** (Organizational Units) called Accounting-Dublin and Sales-Dublin.

Inside the **Accounting-Dublin** OU and in the **Sales-Dublin** OU create user accounts, and network groups as specified below:

12. Inside the **Accounting-Dublin** OU create a Global Security group called **Accounting** and then create the 5 **Accounting** users accounts shown below, using the names supplied.

## Part 3: Commercialisation / Marketing

17. Requirements – registration on web search engines, direct marketing –discuss real commercialisation aspects of project Evaluation – have set of key words / phrases for targeted websites

# Conclusions:

*The Individual needs to review the entire project against their problem context, aims and*

*objectives, and evaluate project success and results. This may also include a section for*

*suggestions for further work.*

*Appendix A: Code Listings*

*This should be a link to a cloud resource (such as GitHub) where the project code is*

*maintained. Students should have only included selected code fragments or algorithm*

*summaries in the main chapters, otherwise the project report can become a monotonous*

*technical manual rather than a story of what they did and why they did it.*

## Part 1: Evaluate the success and results of the project

1. Using virtualization software, **install** 2 virtual machines.

Use *Server 2012 R2 (GUI). ) or Server 2008R2 (GUI)* (Both Server OS not Client OS)

*One VM will act as the Server and the other VM will act as the Client. [Client will also be Web Server]*

## Part 2: Suggestions for further work

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technical manual rather than a story of what they did and why they did it.

## Part 1: #####

## Part 2: ####

11. **CompuTech has two departments. Using Active Directory Users and Computers**

## Part 3: ####

# Appendix B: (other technical or data appendices as required):

If you have additional technical data to showcase it should be included in this appendix,

you can also use this appendix to present the raw data of empirical research carried out

(questionnaires, interviews etc.)

## Part 1: : Project Planning

1. U

## Part 2: Reflective Learning Journal

11. **C**

# List of References:

All citations used within the report should include their full reference using the Harvard

referencing style. A reference list should be included in this section of the report.

17. U