

# Shaun Dennis Murphy

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**OBJECTIVE: To obtain Senior Project Manager Supply Chain**

**EDUCATION: Bachelor of Arts Mathematics**

Valdosta State University

May 2016

Valdosta, GA

- Worked 40-60 hours a week

**RELEVANT EXPERIENCE:**

Target Distribution Center August 2018- Present

Operations Manager

- Manage up to 90 team members
- Complete and deliver reviews quarterly to all team members and provide feedback as how to make improvement
- Used Continuous improvement tools to eliminate obstacles and improve performance for team members
- Manage shipping warehouse while maximizing productivity growth and development throughout the team
- Foster Safety First Culture
- Troubleshoot any problems that could affect any business needs
- Ensure operational plans are executed and performed as well insuring budgets are achieved
- Cross trained to cover multiple departments

Sanderson Farms

June 2016 – March 2018

3<sup>rd</sup> Processing Superintendent

- Provided the necessary consultations to enable departments to meet their operational objectives
- Evaluated, and approved departmental budgets to ensure their compatibility with division goals and objectives
- Use CFS to monitor plant production to orders
- Provided Department Manager with reports and information as necessary or required that enabled him to review critically the shipping operations of Sanderson Farms and to provide constructive advice and guidance as to possibilities for improvement
- Established and maintains an effective employee relations

climate, as well as safety consciousness.

Convergys

Call Floor Manager

June 2013 – June 2016

July 2007 – January 2009

- Supervised, coached, and developed up to 30 employees in call center
- Manage employee's performance through real time tracking and compiling daily and weekly reports.
- Assist direct reports in creating work action plans.
- Track the effectiveness of coaching through performance improvement.
- Perfected verbal and nonverbal communication skills through serving as liaison between customer and employee with the management of escalated customer service calls.

**Certification:**

Lean six sigma

**ACTIVITIES:**

Students in Free Enterprise (SIFE)

Mathematical Association of America (MAA)

**SKILLS:**

Computer

- Excel
- PowerPoint
- Word

Data / Inventory Management

- Manage inventory to packages and send orders
- Schedule and cancel appointments

Leadership

- Trained new personal at Sanderson Farms and Target
- Coach and develop agents at Convergys
- Strong interpersonal skills
- Staffing and Training Development

**REFERENCES:** Available upon request