

# SHAUN MURPHY

## CONTINUOUS IMPROVEMENT MANAGER

### CONTACT

706-817-8522

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Southeast Georgia

### SKILLS

Excel, PowerPoint, Word

Javascript and Excel coding

Data and Inventory Management

Problem-Solving and Strategic Thinking

### EDUCATION

Bachelor of Art Mathematics Graduated  
2016

**Valdosta State University**

Six Sigma Graduate Certification 2022

**Southern New Hampshire  
University**

Coding Boot Camp Current

**University of Minnesota**

### WORK EXPERIENCE

#### Continuous Improvement Manager

Target Regional Distribution Center

2022-present

- Drive continuous improvement processes for a regional distribution center, with specific focus on GEMBA routines, Management System practices, and operational change to promote total building flow.
- Manage the physical storage capacity of a 1.8 million square foot building with 28 million dollars of pre peak inventory.
- Champion problem-solving through driving curiosity by creating a growth mindset, partnering for strategic thinking, and oversight of problem-solving program execution.
- Utilize internal workload management system and data to drive building performance acceleration and execution through precision capacity planning and forecasting.
- Responsible for operational excellence of end-to-end processes and deployment of lean practices to increase operational consistency and standardization.
- Manage and develop a team of 10 Lead Warehouse Workers to train and support site capacity initiatives while advancing their personal career goals.

#### Operations Manager

Target Regional Distribution Center

2018-2022

- Managed up to 90 team members in both Outbound and MBP departments.
- Implemented and executed daily business plans through the use of WHS and management systems.
- Conducted daily cross-functional meetings to discuss building procedures, safety, quality, and performance metrics.
- Reviewed and conducted team member training needs and annual reviews.
- Executed on strategic thinking to constructively mitigate potential negative impacts to the business and establish next level work procedures to drive performance metrics.
- Utilized data collection to capture and report critical operational information to building production controller to increase total building flow efficiency.

#### 3rd Processing Superintendent

Sanderson Farms

2016-2018

- Provided the necessary consultations to enable departments to meet their operational objectives.
- Evaluated, and approved departmental budgets to ensure their compatibility with division goals and objectives.
- Used company proprietary intranet and systems to monitor plant production orders to vendors.

#### Call Floor Manager

Convergys

2007-2016

- Supervised a high performing call center with 30 employees.
- Managed employee performance through real time performance tracking and follow-up for gap closures.