

Pipeline Safety Awareness Survey

Your Feedback Is Very Important to us !

Please complete the attached survey reply card (Postage Paid) and return it for a chance to win a VISA gift card.

Or you can go online to:

http://www.TSCpublicawarenesssurvey.com/Northville/AP

After reading the enclosed safety information, please take a few moments to complete and return this survey. Thank you for your feedback!

1) Prior to you receiving our safety brochure, were you aware that a pipeline was located in your vicinity?

☐ YES ☐ NO

2) Is there a pipeline marker or sign to indicate whether or not there are pipelines in your area?

☐ YES ☐ NO

3) Do you know how to recognize a pipeline release, leak or accident and how to respond to such an emergency event?

☐ YES ☐ NO

4) What is one precaution you can take when a pipeline release, leak, or accident is discovered?

\_\_\_\_\_

5) Who would you "first" call if you suspect a leak in a pipeline or actually see a pipeline accident?

☐ Call 811 / ☐ Call 911 / ☐ Call the pipeline operator  
☐ Other (please specify): \_\_\_\_\_

6) Please list one potential hazard of a pipeline accident, leak or release:

\_\_\_\_\_

7) How would you obtain more information on the location and operation of a pipeline near you?

☐ Read the safety brochure information  
☐ Obtain information from the pipeline markers  
☐ Contact the pipeline operator  
☐ All of the above

*\*To be included in the drawing please complete the contact form below.\**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Cell Phone or Office Phone \_\_\_\_\_

Comments: \_\_\_\_\_

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EMERGENCY CONTACTS AND WEBSITE LINK

If an EMERGENCY, please contact us at our 24-Hour Emergency Phone Number 1-631-941-4040 OR 911

Before digging, please contact 811 for assistance.



Know what's below. Call before you dig.

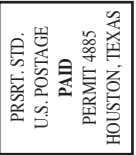
Additional Information about Northville Operations

If you ever have any questions or require additional information concerning Northville operations in your community, please contact us at: NORTHVILLE INDUSTRIES CORP. 19 N BELLE MEAD ROAD SETAUKET, NY 11733 1-631-941-4040 / www.Northville.com

If you would like more information regarding pipelines in general, there's a web page called Pipeline 101 at www.pipeline101.com

To find who is operating pipelines in your area go to: www.npms.phmsa.dot.gov

Before you dig or excavate, call 811 to connect to your local One-Call System



NORTHVILLE INDUSTRIES CORP.  
225 BROADHOLLOW ROAD, SUITE 212W  
MELVILLE, NY 11747

FOR NON-EMERGENCY  
QUESTIONS OR GENERAL  
INFORMATION PLEASE CONTACT  
US AT THE ABOVE ADDRESS



2024

INFORMATION

PIPELINE SAFETY PUBLIC AWARENESS

INFORMATION ABOUT UNDERGROUND PIPELINES IN YOUR COMMUNITY OWNED AND OPERATED BY

NORTHVILLE



For Persons Living And Working Near Underground Liquid Petroleum Product Pipelines Owned and Operated by Northville Industries Corp.

Our pipelines are located in a north-south corridor between Port Jefferson and Holtsville, N.Y.



Know what's below. Call before you dig.

1-631-941-4040

# NORTHVILLE CARES ABOUT YOUR SAFETY

## PIPELINES IN YOUR COMMUNITY - PURPOSE AND RELIABILITY

Northville operates liquid petroleum product pipelines which are located in a north-south corridor between Port Jefferson and Holtsville, New York.

Underground pipelines are everywhere. They are the backbone of our nation's energy infrastructure. Because we can't see them, we seldom think about pipelines as well as their role in our community or their potential hazards. Pipeline leaks are rare. The National Transportation Safety Board says that pipelines are the safest mode of fuel transportation, both for the public and the environment. But if a leak occurs, it can be dangerous and requires caution and immediate action.

We inspect, monitor, and maintain our pipeline 24 hours/day and we operate our pipeline utilizing safe operations. Our employees are well trained to conduct regular testing and pipeline surveillance. All of our efforts are in accordance with our safety plan and procedures to help ensure public safety.

To help protect your family or your employees and the people, property and environment in your community:

1. You should know where pipelines are located and find the location of pipelines near your home or office by looking for pipeline markers.
2. **ALWAYS CALL BEFORE YOU DIG.**

Call 811 or 1-631-941-4040 to contact us if you must dig or disturb the ground to respond to an emergency near our pipeline. One-Call is free which coordinates with local utilities to mark the location of underground utility lines including our petroleum pipelines.

3. Sight, Sound & Smell for Signs of a Leak. If you see, hear or smell signs of a pipeline leak, immediately leave the area, warn others to stay away and call 911.

## EMERGENCY PREPAREDNESS COMMUNICATIONS

Northville continuously improves our operations while meeting or exceeding environmental regulations. As local residents ourselves, we always strive to be good and responsible neighbors.

Should you desire additional information regarding any aspect of our operations, our Emergency Response Plan, product transported, or other information, please contact us at the address on the front of this brochure or by calling 1-631-941-4040.



We want you to be aware of our pipelines. We ask for your help in preventing accidental damage to pipelines. Northville supports the Nation's Homeland Security efforts and Northville encourages you to immediately notify and report any suspicious persons and/or activities near the pipeline to your local law enforcement authorities by calling 911.

## DAMAGE PREVENTION - CALL BEFORE YOU DIG OR EXCAVATE – IT'S THE LAW!

Careless digging is unsafe. It is estimated that nationally there are thousands of incidents each year in which underground facilities are damaged during excavation, with many of these resulting in injuries and fatalities.

A free national, call-before-you-dig, three-digit telephone number (811) has been established. One-Call is a free service that protects you, your family or employees and your property. Northville is a member of the One-Call System.

Before you add a fence, plant a tree or dig for any reason, call 811 to connect to your local One-Call Center at least two working days before starting your project to have underground utility lines marked. **Wait to have the lines marked and dig with care.** If you expose or uncover the pipeline, cause or discover any dents, scratches or damage to the pipeline, immediately contact Northville at 1-631-475-5060 or 1-631-941-4040.

Please remember that a backhoe, a bulldozer, a hole auger or a pick - any of these as well as other drilling or digging equipment - are dangerous ways to find pipelines. Please contact the local One-Call Center and a representative will respond to identify our pipeline and discuss any concerns you might have. This will be done at no cost to you and is for your safety and protection.

Industry-supported laws require excavators, contractors and private land owners to call 811 to connect to your local One-Call Center before beginning any kind of digging. Its purpose is to aid in the prevention of damage to pipelines due to excavation activities.

For more information on safe digging and best practices, please contact the Common Ground Alliance (CGA) website at [www.commongroundalliance.com](http://www.commongroundalliance.com).



## HOW CAN YOU TELL WHERE A PIPELINE IS LOCATED?

Most pipelines are not visible, because they are located under streets or buried in rights-of-way created by an easement, license or permit. The pipeline markers come in various shapes and sizes but please familiarize yourself with the samples in this brochure. The pipeline markers are located along the pipeline route and identify the general location but not the exact location. The markers also display the company operating the pipeline and emergency phone number as well as what type of product is being transported in the pipeline. Before a pipeline is constructed, rights-of-way are obtained to secure the land rights necessary to construct, operate, and maintain the pipeline. It is necessary to check with Northville before constructing or even planting anything in, on or over the right-of-way. Pipeline locations must be verified by Northville.



## PIPELINE RIGHT-OF-WAY PURPOSE, MAINTENANCE AND ENCROACHMENT

Pipelines are constructed in a corridor of land called the pipeline right-of-way (ROW) which includes the land over and around a pipeline, typically 25 to 50 feet on each side. ROW Agreements from the Landowner grants a "right" to Northville to protect the pipeline and allow Northville to inspect and maintain the pipeline.

Unauthorized use, such as a barbeque pit, building, fencing, or planting in or on the pipeline ROW is prohibited. Northville regularly trims trees and vegetation or structures that prohibit the company from clearly viewing the pipeline corridor to conduct regular maintenance activities. Northville has the right to remove the object/debris in the ROW without payment of damages of any kind to the Landowner. Northville routinely inspects and performs maintenance on the pipeline.

## HAZARDS AWARENESS & PREVENTION HOW TO RECOGNIZE A PIPELINE LEAK & RESPONSE

### Sight • Sound • Smell

**SIGHT** - Fire or Explosion near a pipeline, a spot of dead or discolored vegetation amid healthy plants or bubbles coming from bodies or pools of water may be signs of a possible leak around the pipeline area.

**SOUND** - Listen for any unusual noise like a hissing or roaring sound.

**SMELL** - An odor similar to gasoline, heating oil, or diesel fuel may accompany a pipeline leak. Do NOT remain in the area.

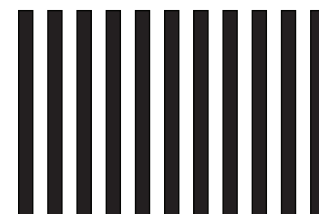
## WHAT YOU SHOULD DO IF A LEAK OCCURS

- Leave the area immediately in an upwind direction and warn others to stay away.
- Do not light a match, start an engine, use a telephone or cell phone or turn on/off any electrical appliances, and avoid potential ignition sources which may cause an explosion or fire.
- Once you are a safe distance away from the potential leak, call 911 and Northville.
- Do not drive into an area where you suspect a leak and do not touch or operate pipeline valves.
- Avoid making contact with escaping liquids or vapors as potential hazards may include eye, skin and respiratory irritation and the product may be highly flammable.

ATTN PUBLIC AWARENESS COORDINATOR  
NORTHVILLE INDUSTRIES CORP  
PO BOX 2937  
MELVILLE NY 11747-9879

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