



ANTONIO-CLAUDIO ANDELIC

Nina Einhorn's Gata 4
11366, Stockholm
Sweden
+46-(0) 73 647 66 13
andelic.antonio.claudio91@gmail.com

Date of birth: 14 December 1991
Place of birth: Pecs, Hungary
Nationality: Swedish, Croatian, and Hungarian
Sex: Man

Introduction

My name is Antonio-Claudio and I'm originally half Croatian/Hungarian. I am a super social and positive person and according to others' opinions, I am easy to collaborate with and meet people. I like to work in a team but also take my own initiative. I am a happy and open person who always has a smile on his face and is flexible, service-oriented, and creative. I love to work and deal with different tasks and like to take on new challenges.

Education:

2022	Komvux in Stockholm -Swedish as a 2nd language (Svenska som andra språk, SVA 2)
2015	Komvux in Stockholm -Swedish as a 2nd language (Svenska som andra språk, SVA 1)

2006-2010 High school in Pecs, Hungary ("Miroslav Krleza")

Experiences:

- 2019 Jan-2022 Sep Klarna Bank AB, Senior service delivery agent/ Business Operation agent
- started off as a junior service delivery agent
 - after I learned all the BackOffice tasks within the Payments team I have become a Senior agent
 - while being a Senior, I took other responsibilities as cross-training my team members, writing routines for both In- house and Offshore teams (Klarna`s vendors), and working on different projects.
 - Klarna`s Settlement Control & Reconciliation team (6 months)
 - back at Payments and my Senior service delivery position
- 2017 Nov-2018 Sep Junior Salesman, Royal Capi-Lux, Stockholm`s International Airport
- customer adviser, sales, and cashier handling
- 2017 Sep-Nov Waiter, Radisson Blu Waterfront, Stockholm
- breakfast, lunch, and dinner serving at conferences and different events
- 2017 May-Sep Barista, Secret Garden, Stockholm
- drink and food serving, putting orders, and cashier handling
- 2017 Feb-May Bell Captain, Sheraton Stockholm Hotel, Stockholm
- welcoming guests and luggage handling
 - helping out the front desk
 - helping guests with concierge queries about Stockholm city
- 2016 Apr-2017 Jan Breakfast host, Hotel Scandic Continental, Stockholm
- breakfast buff   and lunch responsible (preparation and serving)
 - cashier handling
- 2015 Apr-2016 Apr Waiter, Jamie's Italian Stureplan: Hotel Scandic Anglais, Stockholm
- a la carte service and cashier handling
- 2014 May-2015 Mar Restaurang Assistans AB, staffing company, Stockholm, Servit  r

Among different places, at Radisson Blu Waterfront, Radisson Royal Viking, Scandic Hasselbacken, Scandic Infra City, Stadshuset Stockholm, etc.

2014 Jan – Jul Chef, El Clasico tapas bar, Stockholm
- mise en place and cooking/preparation of different Spanish dishes
- responsible for putting orders

Other experiences:

2013 May-Sept Waiter, Kaktus-X, restaurant & bar, Vinisce, Croatia

2010 Oct– 2011 Jun Shop-assistant, Tesco hypermarket, Pecs, Hungary

2007 Jun– 2010 Jul Receptionist, Marine for sailing boats “MirNa Vala”, Vinisce, Croatia(summer job)

Languages: Croatian- Bosnian- Serbian (native)
Hungarian (native)
Swedish (fluent in both oral and written)
English (fluent in both oral and written)
Russian (basic knowledge)

Other competencies: Word, PowerPoint, Excel

Driver license: B category

Hobby/interests: Traveling, gym, fika, long walks, family and friends

References: On request