



Name: Tod Osteowska

Nationality: Polish

Age: 27

Sex: man

working place: Slupsk Plastikowy Sp. z o.o.

Occupation: production assistants.

Goals: improve production.

Concern: Parameters are accessible on multiple local devices that are not accessible online.

Tod is a 27 years old man who works in a factory which produces smartphone accessories such as smartphone cases. He works as a clerk and production assistant at the same time. He is in charge of production matters. He is responsible for supervising the production of cases for the company clients. He does that by ensuring that each order goes to its respected client. His job is managing the customers' orders. Sometimes he struggles in finding out what kind of mobile cases and design the factory produces. So when a customer asks him about this info he would like being able to respond as fast as it is possible. Sometimes Tod superiors need him to fetch information such as a list with all customers. Instead of looking through different files and paper documents, his work will be faster if he has all this data in one place. The current system which Tod company is using is cumbersome. It doesn't allow him to add a new design or product to the system. one major task for Tod is to monitor the production and so interfere when needed. Tod would like to have a computer program which will assist him in doing his daily routine. When asking him what exactly he wants the system to be able to do? He mentioned the following. The main issue for me is, I can not get an update from the production area so what interests me the most is being able to visualise important data for the production line, I want to see an update on the production. I want to see the running time of the factory., Overall Equipment Effectiveness, quality of the production. I also would like to create orders online and have them ordered forwarded to the production area, it would be nice if I can add more customers when needed to the system and have their info saved together with related order details. That is all I have in mind but I am open to any suggestions that can help me bushing the production forward.



Name: Petros Kozunakis

Nationality: Polish

Age: 58

Sex: man

working place: Slupsk Plastikowy Sp. z o.o.

Occupation: Manager

Goals: improve OEE

Concern: Parameters are accessible on multiple local devices that are not accessible online.

Petros Kozunakis is a 58 years old man, he is the owner of the factory and also a member of the management crew. He lives with his family and his mother. After CoVID-19 crisis started, the factory which Petros must manage was overwhelmed with new orders and lack of manpower. Petros must work from home since summer and can't keep track of the production line. Petros is feeling frustrated at this new challenge because his current management system does not allow him to see an average of all production parameters. His goal is improving the OEE of the production line. and working away from the factory limits his ability to make useful decisions in a short time. Petros would like to use a system to compare historical data from production equipment. Petros wants to be able to see and create a new report based on the historical data so he can read the data faster and make the perfect plans for improving the OEE.