

# M.Balram

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## EDUCATION

**Osmania University**

*B.Computers*

June 2022

*Current GPA: 7.8/10.0*

## COURSEWORK

**MERN Fullstack:** HTML/ CSS, GitHub, Sass, Bootstrap, JQuery & JavaScript-ES6 (React, Redux, Node.js), Typescript, Expressjs MongoDB.

**Digital Marketing:** WordPress Developer, Google AD-Words, YouTube, SEO/SEM, SMM, Payperclick, Typing skills 35WPM, Communication skills, Problem solving, multitasking skills

## SKILLS

**Languages:** JavaScript-ES6/Typescript, HTML/CSS, Sass, Bootstrap, JQuery & (React, Redux, Node.js), Typescript, Expressjs MongoDB.

**Tools:** Git/GitHub, Webpack, VS Code, IntelliJ CLion/PyCharm/IDEA, Atom

## PROJECTS

**Carbon** | *Flutter, Dart, Supabase, APIs (INRIX, Google Maps), Git, Unix Shell, VS Code* February. 2024 – Present

- Team project for the INRIX Hack 2023 Hackathon, earned Honorable Mention
- Developed a social media mobile app to gamify eco-friendliness using the INRIX API
- Learned how to use Flutter in conjunction with backend databases and APIs

**ChatBuzz** | *TypeScript, HTML/CSS, Webpack, API (Twitch), Git, Unix Shell, VS Code* February 2024 – Present

- Developed a full-stack web application for Twitch livestreamers to display repeated chat messages on OBS
- Experimented with Twitch API's OAuth Access Tokens to get chat data from the given channel
- Collaborated with livestreamers to get feedback and suggested features
- Solved problems relating to asynchronous tasks

**FoodDropper** | *Java, Maven, API (Spigot), Git, IntelliJ IDEA* February. 2024 – Present

- Developed a Minecraft server plugin to limit players to one way of replenishing their hunger bar
- Used persistent data containers to save and load data, ensuring that it persists across plugin resets
- Optimized UX e.g. sound design, food drop timing, supplied saturation level, and addressed potential workarounds

## EXPERIENCE

**Code Alpha** | *intern* 2024 – Present

Completing given coding tasks.

**OctaNet Services Pvt Ltd.** | *intern* 2024 – Present

Completing given coding tasks.

**CodSoft** | *intern* 2024 – Present

Completing given coding tasks.

**Vindhya E-info Media** | *Customer Support Agent* 03/01/2023 – 30/11/2024

I work as a semi voice agent, which means I handle both email and chat queries from customers. My role is to ensure customer satisfaction, service quality, and operational efficiency. I have received a productivity certification for being the Employee of the Month in June, which reflects my dedication and performance.

I agree to the processing of personal data provided in this document for realizing the recruitment process. (General Data Protection Regulation)