

Glossary of Domain Terms

- **Seller** : person who sells the product
- **Customer** : person who buys the product
- **List product** : action of seller to add the item marketplace
- **Product listed** : system confirmation of added product
- **Search product** : initial action to find the desired items by the customers
- **Select product** : choosing a specific product
- **Add product to cart** : place selected item in the cart
- **Update cart** : modify items and quantities in the cart
- **Enter order information** : Providing the billing information and delivery details
- **Product not found** : Unsuccessful search result
- **Update inventory** : Sellers modification of stock level
- **Inventory updated** : system reflection of stock changes
- **Order** : Customer's request action to purchase product(s)
- **Cancel order** : terminating a purchase before completion
- **Order packed** : stage where items are prepared for shipment
- **Ship Order**: Initiation of product transportation
- **Order Shipped**: Confirmation that products have left the shop/warehouse
- **Confirm Delivery**: Verification of product receipt by customer
- **Verify Payment**: Validation of payment method
- **Payment Verified**: Successful financial transaction confirmation
- **Payment Failed**: Unsuccessful payment attempt
- **Fail Payment**: Rejection of payment method
- **Track Delivery Status**: Monitor shipment progress
- **Delivery Status Tracked**: Real-time updates on package location
- **Send Delivery Message**: Communication about shipment details
- **Receive Product**: Customer acknowledges item receipt
- **Request Return**: Customer's initiation to return a product
- **Return Requested**: Formal submission of return intent

- **Receive Return Notification:** System acknowledgment of return request
- **Return Confirmation:** Approval of return by seller
- **Approve Return:** Formal acceptance of product return
- **Return Approved:** Confirmation of return eligibility
- **Return Product:** Physical return of merchandise
- **Product Return:** Completed return transaction
- **Send Order:** Transmission of order details to fulfillment system
- **Send Delivery Message:** Notification about shipment
- **Receive Product:** Customer receives ordered items
- **Submit Feedback:** Customer provides post-purchase review
- **Order Sent:** Order processed by system
- **Delivery Message Sent:** Shipping updates communicated
- **Product Received:** Confirmation of successful delivery