## **BINDU**

- Bindult.pj@gmail.com
- **♀** Saskatoon, S7H3H5 Mob (6395255997)

#### **SKILLS**

- Quick learner
- Extremely extrovert
- Critical Thinker
- A perfectionist

#### LANGUAGES

- English
- Hindi
- Punjbi

#### **EDUCATION**

- Diploma in medical Lab technology from Punjab technical Board, India
- Bachelors in Medical Lab Technology from Punjab Technical University, India

#### PROFESSIONAL SUMMARY

An enthusiastic, highly dedicated, honest and hardworking individual with efficient time management and organization skills. Also, a keen learner with the aim to maintain excellence and quality service. Innovative and Quick Learner, High ability to follow written and oral instructions. Strong team player and effective leader. A complete asset, just need a chance to shine with you.

#### **WORK HISTORY**

# Bar Burrito-Customer service Representative, Cashier & Server (Nov2024-Jan 2025 Seasonal Hiring)

- Took orders from customers, inputted them accurately into the POS system, and delivered food and beverages promptly.
- Provided attentive and friendly service, ensuring customer satisfaction and repeat business.
- Assisted with basic food preparation tasks, such as garnishing dishes and assembling orders.
- Collaborated with kitchen staff to ensure orders were prepared correctly and delivered in a timely manner.

#### Sales Adviser-CDS(Costco) (Nov2o24- Still working)

#### **Product-Demonstrations:**

Preparing and presenting food and non-food samples to Costco members, highlighting key features and benefits of the product.

- Customer-Engagement:
  Actively interacting with customers answering questions and add concern to encourage product purchase.
- Sale-Generation:
  - Driving sales by effectively promoting featured products and creating appositive shopping experience

### <u>10 OCT 2007-7</u> OCT 2009

Worked in Blood donor complex dist. Nawanshahr India Blood unit collection

 Giving pre donation instructions to persons prior to phlebotomy

- Phlebotomy procedure by using different bags such as double bags, triple bags and leucoreduced filter bags.
- Post donation instructions.
- Assists in apheresis.
- Transportation of blood bgs to appropriate working areas.

#### 16 SEPT 2010- 14 JAN 2015

Worked in blood bank Civil Hospital Ludhiana, India

- Phlebotomy Collection of donor's blood by using different blood bags.
  - Issuing of blood bags to the recipients & preparation of blood bags before issuing.
  - Preparation of blood components such as fresh frozen plasma, packed red blood cells, platelet concentrate etc.
  - Various testing of blood bags like blood grouping (direct/indirect) cross matching technique & direct/ indirect coombs test.
  - Assist in procedures for apheresis.

## 16 JAN 2015-18 SEPT 2020

Worked in ICTC Lab dist. Hospital Nawanshahr Integrated counselling and testing centre Lab

- Prepare all SOP. Disposal of waste as per bio medical waste guidelines.
- LIS enteries, stock and record keeping
- Various testing of blood bags like blood grouping (direct/indirect) cross matching technique & direct/ indirect coombs test.
- Phlebotomy in general lab of all kinds of patients such as old age, children, adults, indoor patients and ICU patients.

## ART LabTechnician18septs2020 to Jan 2024

Worked in ART Lab in dist. Hospital Mohali Anti-retro viral treatment centres Dist. Hospital Mohali

- Phlebotomy of drug addicted persons with less prominent veins.
- Testing of samples for viral markers
- Councelling of retro positive patients.
- Stock maintenance