

## Where to Seek Help?

Always keep in mind that there is only one instructor and many thousands of students, please do not directly email Dr. Çetinkaya-Rundel about the Coursera class. Instead, use the following ways to provide feedback and/or get your questions answered:

- For content questions or problems, please use the discussion forum. We have great mentors and students on the forum that will help you.
- For questions about verified certificates, payment, financial aids, please use Coursera's support forum <https://learner.coursera.help/hc/en-us/community/topics> or get in from the Help Center button on the bottom right corner of the course page.
- To report a problem with course materials. If you find a problem with a video, a reading, or a quiz, you can flag it with the flag icon.

## Do I need to use "R"?

Yes. You will need R and RStudio to do the labs and the project. Both are free and publicly available. You will need administrator access to your computer to install this software. There are step-by-step [video instructions](#) and additional help under "[Resources](#)".

## How will I be graded?

There are four quizzes (week 1-4), four labs (week 1-4), and a peer-review assignment (in week 5) -- the data analysis project in this course. You will need to pass each graded assignment in order to pass the whole course. After passing the course, your final grade for the course will be:

10% for each quiz + 10% for each lab + 20% for the data analysis project.

## Do I have to pay?

You can take this course for free, if you'd like. You will not have access to all of the graded assignments, and will not be eligible for a certificate. However, you are welcome to learn with us.

## I paid to get a certificate. What if I miss the due dates?

There are suggested deadlines, but most assignments can be submitted at any time before the session ends, except the peer-reviewed assignment. You will need to submit the peer-reviewed assignment on time to get a grade. If you fall behind or want more time to complete

a course, you can [switch to the next session](#). A new session of this course is likely to begin within two weeks. If you can't complete a course in a single session, you can keep taking it in more sessions until you finish. Most of your work (and your payment, with some restrictions), will transfer to the new session. Please see [the Coursera Help Center for more information](#).

Read more on [Coursera's Help Center](#) about [due dates](#) and [course payment policies](#).

### **What is the "Specialization"?**

The Statistics with R specialization consists of 4 courses plus a capstone project. This course is the first one of the four. Please see the [Statistics with R Specialization page](#) for more information.

### **I have more questions!**

Please check the [Coursera Help Center](#). If that's not helpful, post your question in the [Discussions](#).