# **Banala Silas**

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## **EDUCATION**

#### SATHYABAMA UNIVERSITY

Chennai, India Sep 2020 – Aug 2024

Bachelor of Engineering

Majors in Computer Science With Data Science

Cumulative GPA: 9.4/10

Relevant Coursework: DBMS, Data Foundations, Data Analysis, Machine Learning, Data Visualization.

# TECHNICAL SKILLS

• Python (Pandas, Numpy, Matplotlib, Seaborn)

• Microsoft Power BI (DAX, Power Query)

• Excel (VLookup, Conditional Formatting, Pivot Tables)

• NLP (Basics)

- MySQL
- Web Scraping (BeautifulSoup)
- Machine Learning
- Statistics

### **EXPERIENCE**

Data Analyst [AI Magix Chennai]

Since Apr 2024

#### **Bajaj Inspection**

- **Designed and launched** a comprehensive Power BI dashboard for **Bajaj company inspection analysis**, integrating live SQL Server data to streamline reporting processes, enhancing decision-making speed and accuracy for 25+ stakeholders.
- Enabled end-users to monitor inspection statuses (pass, fail, overridden, pending) in real-time, resulting in a 25% reduction in decision-making time and a 15% increase in operational efficiency.
- **Produced, analyzed, and suggested actionable insights** through data visualizations that contributed to a 15% improvement in inspection accuracy and a 10% reduction in process delays, **adapting** the dashboard for optimal performance.

#### Kirloskar Brothers Limited (KBL) - Call Center Data Analysis

- Collaborated and Created a robust database in SQL Server for call center data, creating and optimizing tables to support efficient data storage and retrieval.
- Executed ETL processes in Power Query, transforming and cleansing 5000+ data records; enabled comprehensive exploratory data analysis that improved reporting accuracy and depth of insights for key business decisions.
- Visualized and redesigned Power BI dashboards that analyze customer calls, providing actionable insights such as call summaries, next steps, recommendations, and customer satisfaction scores, improving decision-making and enhancing customer experience.

# **UNIVERSITY PROJECTS**

IPL Win Prediction [Prof. Cruz Antony]

*Mar* 2023 – *May* 2023

- Fine-tuned and implemented a high-quality IPL win probability predictor using a Random Forest algorithm, achieving an impressive accuracy rate of 92%. The model incorporates key variables such as the batting and bowling teams, target score, current score, wickets lost, and overs completed.
- Formulated a predictive model incorporating key performance parameters, delivering 80% accurate forecasts for cricket enthusiasts and analysts to evaluate team performance and predict potential match outcomes.
- Built data pipelines using Python, Pandas, Seaborn, implemented machine learning, and automated web scraping.

Customer Sales Analysis [Prof. Cruz Antony]

Nov 2023

- Utilized SQL to extract data from 8 different related tables from customer sales databases using JOINS and VIEW. Transformed and filtered data by using aggregating and filtering functions to improve the reporting process.
- **Developed** comprehensive data visualization dashboards in Power BI, streamlining the analysis process for 10+ sales metrics which enhanced decision-making efficiency across teams by providing clear visibility into performance trends.
- Administered databases using MySQL and crafted dashboards in Power BI to generate actionable insights.