

# Thuy-Tien Nguyen-Tran

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## Education

**B.S. COMPUTER INFORMATION SYSTEMS | DECEMBER 2016 | CAL POLY POMONA**

## Skills & Abilities

**FRONT-END DEVELOPMENT:** HTML5/CSS3/Javascript, JQuery, SASS, Bootstrap;

**BACK-END DEVELOPMENT:** PHP, Java, MySQL; **OTHER:** WordPress, Google Analytics, Photoshop, Procreate

## Experience

### **PRIMARY CAREGIVER | IN-HOME SUPPORT SERVICES | MARCH 2022 - PRESENT**

- Attended to the physical, emotional, and developmental needs of a patient
- Coordinated, monitored, and facilitated patient attendance to appointments, resulting in a 100% attendance rate over 3 years
- Managed daily household operations and maintained a clean and organized environment

### **CMS SPECIALIST @ META | AVERRO | MARCH 2019 – MARCH 2022**

- Create, manage and launch content to Facebook's public B2B website and related properties using their proprietary homegrown content management system
- Built and coded over 100 web pages on facebook.com/business/learn within the first 2 months of starting, comprising of 26 courses and over 100 lessons, creating a large impact to the small businesses community in educating and leading them to improve their marketing skills
- Attend weekly engineer priorities meetings to communicate necessary work to include into weekly sprints for over 20+ features from start to finish, as well as participating in weekly engineer demo meetings to polish the process
- Lead the technical side of building a new search bar user interface and functionality over a span of 3 months on the Facebook Help Center, reducing support cases by 10%
- Coded and redesigned for Facebook Business Media Support Portal, working alongside the Project Manager and boosting the site visits by 30%

### **WEB DEVELOPER | EVANS DATA CORPORATION | JANUARY 2018 – DECEMBER 2018**

- As a sole web developer, was responsible for the design and the implementation of the DevMetric website redesign, which allows developers to rate and review developer tools, resulting in decreasing the bounce rate from 90% to 15%
- Refactored legacy front-end code using jQuery and Bootstrap 4 resulting in a 20% increase in load time performance
- Spearheaded the redesign initiative by setting up daily meetings with the marketing team and presentations to the leadership